

## **Hope Kolkata Foundation**

**Annual Report - 2016 - 2017** 

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# INTRODUCING HOPE



## Director's Statement

Dear Supporters,

A very sincere thank you for your incredible generosity in supporting the work of hope as we try our best to improve the lives of children and communities forced to live in poverty and deplorable conditions across the Kolkata. To have achieved so much, reaching over 2.5 million individuals in the last 18 years, is a true testament to the dedication, hard work and passion of our HOPE teams; staff; volunteers, loyal donors and corporate, dedicated

students, local supporters and well wishers. Without your selfless contributions, loyal support and time, our outreach to those most in need would not have been possible.

The Hope Foundation and its implementing partner organisations continue to alleviate extreme poverty across the city of Kolkata, Howrah and neighbouring districts of West Bengal. HOPE has been working to achieve sustainable development in Kolkata since 1999 and this year we have delved further into building a sustainable future for the communities, by providing street and slum dwellers with knowledge, access and services, so that they can themselves bring real and long term changes in their life.

As much as we are proud about our reach and success to date, a lot more needs to be done. 22% of the Indian population remains forced to survive below the international poverty line. For every 1000 babies born in India, 38 die before their first birthday. Hope endeavour to continue its development work, in line with the new sustainable Development Goals, to reduce this staggering statistic.

HOPE has been successfully raising more in-country funding for HOPE projects in India. We are working directly with Kolkata's more affluent population, building and strengthening their passion to become active participants and drivers of change within their own neighbourhoods. It is in partnership through such



global communities that we truly have the ability to change lives.

We have introduced a new Results Based Management system for each of our projects in India. This system continues to ensure that each of our projects are working to provide the utmost of care to each individual beneficiary and to ensure that potential challenges faced are addressed. This system also ensures project outcomes are being achieved in line with HOPE's overall strategic

mission and ensures that the most cost effective and impactful methods of service delivery continue to be utilised.

We do hope you continue to support our work and vision in which 'It should never hurt to be a child' and look forward to working and engaging with you, our supporters, again in 2017.

Blessing and Good Wishes to you all,

**Maureen Forrest** 

**Honorary Director** 

## From Hope Kolkata Foundation Desk

#### **Dear Friends**

Hope Kolkata Foundation, for the past 18 years have continuously strived for social transformation through improving the lives of marginalised, affected people of Kolkata, both men and women and surrounding areas of West Bengal. HOPE continues to see positive changes among children, who were illiterate, runaways, abused, exploited and denied their

fundamental rights. But it is time consuming to bring about change and transformation and there is more we need to do.

Through our current endeavours we have been able to transform these neglected, vulnerable children into educated, self-dependent individuals capable of securing their own future. At the end of the year, as we reflect back, along with all our success, we also see the unresolved challenges that need to be taken care of. There are still so many children who are abandoned, uncared for, exploited and do not have a support system to lean on. According to a new report by the Oxford poverty and human development initiative (OPHI), about 31% of world's "multidimensionally poor" children live in India. A "multidimensionally poor" child is one who lacks at least one-third of ten indicators, grouped into three dimensions of poverty: health, education and standard of living. The health dimension comprises indicator such as nutrition, child mortality and education. Under standard of living are indicators such as access to cooking fuel, improved sanitation, safe drinking water, electricity, flooring and asset ownership. At Hope, it is of a paramount importance to us that we continue our on-going commitment to Health, Education, Protection and Skill enhancement programmes for children thus making a positive impact in their lives.

In the Annual Report of 2016-2017 we share our achievements, knowledge and experiences from the communities and our supporting partners with whom we work. Hope is a source of light to thousands of children living in difficult circumstances and this would



not be possible without the wonderful support of people who have generously raised funds for the children in various projects.

The organisation is grateful to The Hope Foundation Ireland for their continuous support since the inception for the needy children and people in Kolkata, India. The organisation would also like to express gratitude to the

communities we serve, donors and other network organisation – The Hope Foundation UK & Germany, Irish Aid, Vital for Children, Bekind Ireland, Lotus Child, Frobel, G2B Foundation, Volunteers, Friends of Hope, and other Schools, Colleges and Government Institutions. Companies like – BlueDart, Joy Global, CESC and others have helped immensely in funding new projects as part of their corporate social responsibility activity. We want to thank all the corporate houses for their heartfelt contribution and expect them to continue this in the future. I would also like to thank individuals, staff and Board members for their dedication towards the organisation.

Together we can ensure to make this world a better place for children and adults living in the most underprivileged and neglected manner in our society. A sincere thank you for all that has been done and is to come. Words cannot express our gratitude to you all.

## Geeta Venkadakrishnan

Director

## From the Volunteer's desk

I am a student of Jadavpur University, Kolkata. Last summer I had done a social internship at the Hope Kolkata Foundation. Every volunteer was given different job in different places of Kolkata. Mine was at the Hope Skill Unit, Chetla. I taught poor and deprived children there. I had a great experience in teaching those children. There I found most of the students came from poor families, different backgrounds and were of different age groups. Some of them were physically challenged. Most of them spoke only Bengali and had difficulty understanding other languages. Some of them were married. Some were really intelligent while others had difficulty in understanding basic concepts. Dealing with them was the most challenging part for me but also the most rewarding when I saw I could help them learn something new. The teachers at the Hope Skill Unit had helped me a lot with teaching these students. Initially I was little nervous but after one or two days I was started enjoying my job of teaching there. My internship



at the Hope Skill Unit was only for 15 days but I thoroughly enjoyed myself and it was a great learning experience. All the students and mentors are really lovely. In future if I get a chance, I will definitely do this internship all over again.

#### - Prashant Singh



Working for Hope Foundation's Life Skills Unit was not only an amazing experience but also enriching for me. On my first visit to the Panditya unit of Hope Foundation, Sanjana ma'am introduced me to the students of the Computer centre who were preparing for a play. In spite of their shortcomings they came forward and took active participation. They co-operated with utmost patience without protesting. In the short span of 1 month, I never felt I was among strangers. From the beginning till the end they were both regular and sincere. I was amazed by their seriousness and dedication towards the play. On the final day they gave an amazing performance which was applauded by the audience. Rarely does a person get an opportunity to do something for others. This was not just a social service assignment but a medium through which I could connect to a number of people. I am grateful to Jhulan Ma'am for providing me with this opportunity to share whatever little knowledge I have with them.

#### - Sushmita Das Bagani

My summer 2016 internship with Hope Kolkata Foundation was a fruitful one. My undergraduate program at Symbiosis Centre for Media and Communication made me really curious about the difference between journalism and activism, so I wanted to gain more practical knowledge on it. With the internship opportunity from Hope Foundation, I knew that it would change my perspective of the state of the country and its citizens. On my first day of the Volunteer program at Hope Kolkata Foundation, I had been made a part of the Integrated Child Development Services project. I had to take door-to-door survey of households enquiring and filling in their details for our database. I had also been assigned a very trustworthy responsibility of analyzing and drawing conclusions of that database. The Reproductive Tract Infection/ Sexually Transmitted Infection was launched during the later stages of my internship, and I was assigned with a similar work profile. Given my background in media and audio-visuals, I got to become a



part of the Community Video Unit where I got a chance to hone my skills at photography, Adobe Premier Pro and Adobe Photoshop. My internship at Hope Kolkata Foundation gave me a wide perspective on Kolkata's women and child, health, nutrition, sanitary, education and family management scenario. With both on-field and documentation work, the internship cum Volunteer program turned out to be one of the best work experiences I have gotten in the social services industry.

## - Kaushiki Majumdar

## **About us**

The Hope Kolkata Foundation (HKF) was established in 1999 for the protection and development of underprivileged children living on the streets or in difficult circumstances. HKF strives with partner organisations to provide all-round development of children by giving shelter, nutrition, education, medical and health care, counselling, awareness generation life skill training and recreational activities to those under its care and protection.

## **Our Vision**

'A world where it should never hurt to be a child.'

#### **Our Mission**

Providing holistic care and development of underprivileged, marginalised children / people. Protecting their human rights and ensuring their basic rights to education and health.

## **Our Objectives**

- Ensuring the rights of the children and quality of life for the vulnerable sections of society.
- Empowering women through social and economic development
- Supporting local institutions that work for underprivileged children and families by providing technical assistance and capacity building support.
- Promoting sustainable change in the communities by providing sustainable solutions tackling the root causes of poverty.
- Sensitizing the local government to issues surrounding the health, education and protection needs of impoverished communities and developing effective relationships between local communities and government agencies at different levels.

## **Our Core Values**

- We celebrate the potential of all children
- We believe in a rights based approach to development
- We are committed to social justice
- We believe in being accountable and transparent to all donors and sponsors.
- We are committed to empowerment as a tool to break the cycle of deprivation

Hope Kolkata Foundation (HKF) is committed to providing sustainable development for the underprivileged and vulnerable populations with special focus on children, and people living in difficult circumstances. We act as a facilitator through community development – providing education, vocational training, health awareness and service, shelter, nutrition counselling, recreation, rescue and rehabilitation, capacity building, fundraising, repatriation awareness on rights, emergency relief, socio-economic, cultural and spiritual development regardless of race, sex, religion or politics to achieve goals.

## **Our Main Targets:**

- Street and slum children
- Child labourers
- Children of sex workers
- Child beggars
- Homeless children and people
- Female children
- Children with HIV/AIDS

We are committed to the holistic care and development of all of these and other groups of people.

The four programmatic approaches the organisation caters to are- Protection, Education, Health care and skill based training programmes for becoming self reliant and independent.



## **Protection Homes**

Total number of beneficiaries (Girls & Boys)	Budget (Rs.)	Supported by
380	3,99,10,512	<ul> <li>○ The Hope Foundation</li> <li>○ Joy Global</li> <li>○ G2B Foundation</li> <li>○ Bekind Ireland</li> <li>○ Exide</li> </ul>

Number of Girl beneficiaries	Budget (Rs.)
234	2,38,84,331
Number of Boy beneficiaries	Budget (Rs.)
146	1,60,26,181

The protection homes run by the Hope Kolkata Foundation, strives to provide much needed care to abandoned children, runaways, orphans, victims of trafficking, children of sex workers, street and slum children who are vulnerable and at risk.

Before we take any child under our protection home, they are produced before the Child Welfare Committee as per the Juvenile Justice Act. All our protection homes are licensed by the Directorate of the Social Welfare, Government of West Bengal. The Protection Homes were set up to help the vulnerable street children of Kolkata and its adjoining districts.

We firmly believe in a child's right to a family and an enriched social life. Therefore we focus on "Extended Family Support" to build up on the confidence of the child. This unique feature of our support programme provides the child with a peaceful environment where his efforts are appreciated and he/she has a chance to grow in an environment free of abuse and violence. This also emphasises on a strong liaison and advocacy with our stakeholders, keeping them involved in our activities to bring a positive change in the life of a child.

## What we do in our protection homes

- 24 hours protection in an environment filled with love and care, family like care given to children
- Access to formal school education and guidance support
- Nutritious meals
- Health care
- Counselling support for both the children and staff who are their care givers
- Recreational and cultural activities including dance, music, drawing/painting, violin, karate and swimming, sports activities like football and rowing
- Celebration of birthdays, religious festivals and other events
- Awareness on child rights and life skills trainings
- Developing livelihood skills for employment through trainings and job placements
- 🂠 Empowering the family through livelihood training, medical support for parents and educational support for siblings
- Integration in the family

SI No.	Children in the protection Home	Name of the Home	Started in the year	No of Children enrolled since the beginning	Current year staying in residential year 2016- 2017	In other school cum Boarding School year 16-17	In other organisation / institute year 16-17	Home based sponsorship back to family/Restoration year 16-17	Paying Guest year 16-17
1.	Girls below 14 years	Kasba Girls Home	2007	87	66	6	1	6	0
2.	Girls above 14 years	Ashar Alo	1999	154	101	32	2	7	12
3.	Girls 11 to 18 years	G2B Home	2012	24	24	0	2	7	2
4.	Girls in Crisis	Crisis Intervention (female)	2006	225	5	3	16	5	0
5.	Mother with children in Crisis	Mother and Child care unit	2010	94	3 mother 8 children	0	7	8	0
6.	Boys above 14 years	Ashirbad Boys Home	2005	82	34	38	0	1	0
7.	Boys below 14 years	Bekind Boys Home	2012	35	21	0	0	1	Х
8.	Boys in Crisis	Crisis Intervention center (male)	2007	96	12	0	11	2	Х
9.	Drug Rehabilitation centre	Punorjiban	2006	109	23	0	1	4	0
9.	Boys above 18 years	Half Way Home Boys	2006	28	7	0	0	0	5

## **Kasba Girls Home**

Number of Beneficiaries: 66 girls

Team Strength: 1 Superintendent | 1 Asst. Superintendent | 3 Case Workers | 1 Counsellor | 7 Caregivers | 1 Doctor | 1 Nurse | 2 Housekeeper / cook | 4 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Dance Teacher | 1 Violin Teacher | 1 Sr. Program Manger | 1 Program Manager | 1 Hr & Admin Manager | 1 Sponsorship Officer | 2 Accountants | 1 School Bus Driver | 1 Ambulance Driver | 1 Maintenance | 1 Cleaner / Bus Helper | 1 Bus Attendant | 3 Security Personnel

Total Expenditure by supporting organisation: The Hope Foundation - Rs. 66,03,313 | Hope Kolkata Foundation - Rs. 5,99,357

Kasba home, situated in the heart of Kolkata caters to girls below 14 years. This year we have supported 66 girls.

- 49 girls out of 66 girls promoted to next classes, 11 girls have changed their school before final examination
- ❖ 5 girls have maintained Grade A (between 80 and 100) and 12 girls have maintained Grade B (between 65 and 80).
- 1 girl stood 5th in her class, 1 girl won certificate of good performance in Bengali spelling competition at La Marternellee School and 1 girl won first prize in quiz competition organized by Tata Motors Rajdanga brunch.
- At the end of the year 40 children out of 49 (82%) have open their own savings bank account in nationalize bank.
- 💠 Out of 49, 16 girls (33%) have received Aadhar Card by The Unique Identification Authority of India.
- 38 children out of 49 acquired appropriate Body Mass index. 9 children out of 21 improved their BMI status and other 7 children are gaining weight with support of supplementary nutrition.
- Total 7 staff enhanced their knowledge through training on Right to Education Act, Govt. schemes, & advocacy, leadership and Play Therapy and Child protection policy, effective care plan preparing to facilitate the process of family strengthening as well as ensuring right to protection, development and entitlement of the children.
- Behavioural improvement of 37 girls out of 46 in house girls (80%) children has been found through behavioural assessment tool.

- Children acquired knowledge on different life skills like empathy building, problem solving, coping with emotion and stress, self awareness, participation etc.
- 27 parents out of 28 participants acquired knowledge on effect of substance abuse on health, Child Protection including Good touch and Bad touch, Saving habit and Domestic violence.
- 1 Mother received amount Rs. 40000/- in her bank account for "Nijo Bhumi Nijo Griha" under Govt Scheme.
- Parent's attendance in monthly parents meetings has been increased during this year which is also increasing the possibilities of family strengthening.



At the age of 12 years Smita (name changed) Das was rescued from Sealdah railway station with severe fungal infection in her whole body in 2015. Smita stayed with her father after the separation of her parents. She was never enrolled in school and neither loved or cared for. Her father, Bapi Das, was an alcoholic and used to compel and torture her to perform all household chores. To get rid of this torture she left home and reached Sealdah station. After being rescued she was admitted in Hope Hospital. After completion of her treatment she was placed in Crisis Intervention Unit for female. After family assessment she was replaced in Kasba home with due permission from CWC.

After being placed in Kasba Home she was enrolled in class IV at Saraswati Vidya Bhawan and provided with after school hour's tuition, nutrition, treatment and counselling support to get rid of her trauma and regain self esteem and confidence. This year, she has been promoted to class V with a good result. She scored 71% in Literature, 68% in Science and Math and 67% in Health & Physical Education and Art Education. She is learning drawing, dance and taekwondo also.

## Girl<sub>2</sub>B

Number of Beneficiaries: 24 girls & 25 in Hostels

Team Strength: 1 Superintendent | 1 Counsellor | 2 Caregivers | 1 Doctor | 4 Educators | 1 Teakwondo teacher | 1 Football Teacher | 1 Cook | 1 Sr. Program Manager | 1 Program Manager | 2 Accountants | 2 Security Personnel | 1 Driver

Total Expenditure by supporting organisation: G2B Foundation - Rs 7,02,800

The Girl2B home is located in Tollygunge, Kolkata. The home provides holistic support to girls between 11 years and 18 years. All the children staying have gotten legal order from Child Welfare Society. However, under the G2B Empowerment Project, many girls who are above 18 years are placed in paying guest accommodations to support them while they pursue their dreams in their career and/or education. As of now 18 girls are supported under the G2B Empowerment Project.

- All 1224 children are provided formal education through Central Board Secondary Education and National Institute of Open School. The children attend school regularly, maintaining an average attendance of 75%. Out of them, 14 girls were successfully promoted to the next class.
- Support of special educator was provided to 5 girls identified with learning difficulties.
- Regular home visits are conducted throughout the year. These visits help to understand the need of the children and the families.
- 77 Group counselling sessions and 66 individual counselling sessions were conducted. According to the behaviour assessment tool the behaviour of all the girls have improved and they make a better view of the life ahead.
- The girls are being provided nutritious meal 5 times a day. 13 girls have appropriate BMI, 2 girls are underweight and 2 are overweight, they are getting supplementary food.



- Yoga classes are conducted throughout the year, two days in a week. These classes help them to improve their concentration in studies and overcome the frustration of being far away from their own homes.
- Trainings on sexual health, HIV/AIDS and Tuberculosis were conducted for the girls. These trainings helped the girls to gain the knowledge on Transmission of HIV/AIDS, RTI and STI etc. They also came to know about the preventive measures against these diseases.



At Asha's (name changed) father died when she was very young. Her mother now resides at Bidyahdarpur with her 2nd husband. Asha has five siblings. One of her younger sister - Mita stays in the Kasba home of Hope Kolkata Foundation. Asha had studied till class IV at Loreto house, Middleton Street (under the rooftop educational program) when her mother took her out of the school and employed her as a residential domestic helper at Jadavpur. But everyday she was tortured and verbally abused by the employer. So she requested her mother to take her away. But her mother employed her again at Champahati and she was badly treated there as well. With the help of one of her friend, Asha contacted CHILD LINE and was placed in Hope Kolkata Foundation with the order of Child Welfare Committee.

Asha now is studying in class VIII in St. Frank School and doing very well. She stood 2nd in her class. She tries to improve in

academics so that she can take admission in a good school next year. Asha is an active girl and participates whole heartedly in dance, art, craft and any other program that is taking place. Asha attends Taekwondo and football classes regularly and took leadership in children's committee for six months. On 28th January Asha participate in 6th Open State Taekwondo Championship, 2017 organized by S.K Academy of Taekwondo (Affiliated to: Bengal Taekwondo Association, Bengal Olympic Association, and Taekwondo Federation of India) and received a silver medal.

## **Ashar Alo**

#### **Number of Beneficiaries: 101 girls**

Team Strength: 1 Superintendent | 1 Asst. Superintendent | 2 case workers | 1 counsellor | 4 caregivers | 1 doctor | 1 cook | 3 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Taekwondo Teacher | 1 Violin Teacher | 1 Sr. Program Manager | 1 Program Manager | 1 Hr & Admin Manager | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 Teacher | 1 Teacher | 1 Special Educator | 1 Drawing Teacher | 1 T

Total Expenditure by supporting organisation: The Hope Foundation - Rs 1,16,00,169 | Hope Kolkata Foundation - Rs 9,70,776 | HSBC - Rs 20,00,000 | Komatsu - Rs, 25,00,000

Ashar Alo Home (Light of Hope) was established in Madurdah Road, Kol-107; in March 2015 to ensure children (girl) in need of care and protection have access to safe shelter until they reach the age of 18. The girls previously residing in Panditya Girls Home and Howrah SEED Girls Home, who have attained the age of 14 years, were moved to their new home. One of the main objectives of the home is successful social integration of children within the family, where appropriate.

As of April 2017, there are 116 girls supported by Ashar Alo with 39 living in-house.

- During the year 13 girls successfully passed the Madhyamik examination from West Bengal Board of Secondary Education with average 2nd division marks.
- 2 girls successfully passed the ICSE board examination and presently they are studying in Loreto Convent Entally.
- A total of 63 girls in formal education promoted to new classes. Learning level of 86% girls have been improved.
- Out of 103 total 74 girls have opened their own bank account in nationalized bank under zero balance account scheme. 33 girls out of 38 girls have been enrolled in Kanyasree scheme where the girls will receive INR 25,000/- as soon as they successfully complete Class X.
- This year, 26 girls were found with appropriate Body Mass Index. 8 girls were under weight & 3 girls were overweight. Based on the assessment of 3rd quarter, 4 girls improved their BMI which is 60% of the total children identified with

inappropriate BMI.

Most of the girls lack relevant documents and papers which minimize their chances to receive Government entitlements. We have helped 70 girls receive Aadhar Card and Birth Certificate this year.

## Success Story



Sanjana (name changed) is an orphan. Her four siblings stay in Heruka Village (Dist: Birbhum). She was referred to us by one of her distant relative for her care and protection. In 2013 she was diagnosed with cancer in her right hand. After several discussions with doctor and efforts of saving her hand, on 13th July 2015 under the oncologists of R. G. Kar Medical Hospital, Kolkata, her right hand had to be amputated to prevent further spreading of cancer in other parts of the body. The operation was successful and she was suggested chemotherapy for a time being. Now she is out of danger and she gets counselling regularly basis.

At present, she is 14 years old and studying in class IX at Kasba Jagadish Vidyapith for Girls. After several counselling sessions she has gotten more confident and has gradually come out from the trauma. She is a multitalented girl with great interest in painting. After her operation she faced a challenge to practice writing, painting and all other work with her left hand as she was a right handed person. But now she is becoming more comfortable using her left hand. She loves participating in drawing competitions and sports. This year she has been promoted to class IX with good marks. Sanjana is

continuing her formal education by overcoming her physical difficulties with her huge will power. We are trying for a suitable prosthetic hand for her.

## **CIC Female**

Number of Beneficiaries: 7 girls

Team Strength: 1 Superintendent | 1 Asst. Superintendent | 1 counsellor | 1 ICOD staff | 1 Special educator | 3 caregivers | 1 cook

1 Maintenance | 1 Program Manager | 2 Accounts Officer | 2 Security Personnel | 1 Driver

Total Expenditure by supporting organisation: | Exide - Rs 2,40,350 | The Hope Foundation - Rs 11,81,354

ACrisis Intervention Unit for females (CIC-F) is situated at 3 A, Royd Lane, Kolkata-700016, Bata More. This area is situated in ward No. 61 of Kolkata Municipal Corporation and total population of this area is 356000. The area comes under the jurisdiction of Park Street Police Station.

This project provides a safe and protective environment to vulnerable children and women who are at risk and in dire need of care and protection. It also ensures that a child's basic right to development, protection, participation and survival is not hindered.

- 1 girl above 18 years received job as maintenance staff in an NGO and earning Rs 3000/- per month.
- 4 girls have been placed in Kasba girl's home, 2 girls were placed in Keertika home, and 1 girl above 18 years was placed in Calcutta Hope Home or Asha Bari for their further long term rehabilitation. 2 girls have successfully restored to their families.
- Throughout the year 6 girls were accessing non-formal education and have learnt to write their names, count numbers, identify alphabets in Bengali and English, name color, animals, fruit, vegetables, body parts, shape etc.
- Five children who were receiving education support were promoted to the next class. Two of them stood 2nd in their class.





Disha (name changed), a 15 years old visually challenged girl, was rescued by Child Line Kolkata. As per the order of CWC Kolkata she was placed in ClC female unit from December 2015. Initially she didn't talk to others. She was totally dependent on others for every work that is- bathing, feeding, wearing dress, moving etc. She didn't have proper toilet training as well, but slowly after our prolonged effort and training, she started interacting with the staffs and the other residents of the home. Now she can perform most of her daily activities independently; she needs support only at times. She enjoys singing songs, rhymes and also participates in other activities of the home. She is very happy to stay here.

Previously she could not talk about her family. But after several counselling and speech therapy sessions, she can now speak. She has given us some information about herself. She was a student of Bhikhanpur, Girgashankar Dristi bihin Balika Vidyalaya, Bhagalpur, Bihar. She told us her parents' names. After receiving the information CWC has been asked to order Child Line Bhagalpur to locate her residence and family. The CICF unit has

planned to unite her with her biological family. The police station of Bhikhanpur has been communicated and given all information along with her photograph. The local police of Ishakchak (P.S) confirmed her name and identity. They assured us they'll confirm her home address as early as possible.

## **Mother and Child Care Unit**

Number of beneficiaries: 3 mothers and 8 children

Team Strength: 1 Superintendent | 1 Asst. Superintendent | 1 counsellor | 1 case workers | 2 caregivers | 1 cook | 1 Maintenance | 1 Special Educator | 1 Senior Program manager | 1 Program Manager | 2 Accountants | 2 Security Personnel | 1 Driver

Total Expenditure by supporting organisation: Exide - Rs 2,59,650 | The Hope Foundation - Rs 9,40,754

MCCU is a short stay home for Mothers along with their children who are vulnerable and at risk on the streets of Kolkata and in need of immediate care and protection. The programme provides for shelter, protection and rehabilitation through vocational training and education to abandoned and neglected mothers and their children who have been found in distressing situations in the streets or on railway platforms of Kolkata.

- Throughout the year 10 mothers along with their 13 children were provided safe and protective shelter.
- 1 mother is working as child attendant in a reputed family in Kolkata and earning Rs 5000/ per month.
- 3 children have been receiving support under home based sponsorship support.
- As per BMI assessment 2 mothers and 4 children has appropriate BMI. BMI of 1 of the mother s is low while 1 child out of the 2 identified, have improved her weight and acquired age appropriate BMI.
- 5 mothers and 2 children acquired knowledge through trainings on children's right to survival, private body parts, good touch and bad touch, self awareness and future planning.
- 5 children and 9 mothers improved their knowledge on regular hygiene practices and good food habits.
- 4 mothers were provided vocational training on tailoring, household works and handling household gadgets like mixer grinder, iron, gas oven, water purifier etc.





Jyoti Roy (name changed) was married approximately 10 years ago at the age of 25 years. This marriage had been arranged by her parents. However, after marriage Jyoti came to know that, it was her husband's second marriage and he has a daughter from his first wife. Jyoti has two daughters. Jyoti & her daughters used to be frequently tortured by her husband.

He is an alcoholic and a gambler. He does not take any kind of responsibility of the family. One day Jyoti ran away from her husband's house along with her two daughters to save themselves from the tremendous torture. She was found on the streets close to Hastings. Hastings police rescued them and produced before Child Welfare Committee. As per the order of the CWC they were placed to MCCU unit of HKF. She is very brave, hard working & matured woman; she wants to live a peaceful & respectful life. She also wishes to provide a safe & secure life for her daughters. During her staying in MCCU, Jyoti improved her cooking skill and skill of managing household chores more efficiently. She received training on cleanliness of children. And finally she got a job as a child attendant in a

reputed family in Kolkata. Her daughters have been placed in Kasba girls' home to ensure their further development.

## **Ashirbad Boys' Home**

Number of beneficiaries: 82 boys

Team Strength: 1 Superintendent | 1 Asst Superintendent | 3 case workers | 1 counsellor | 5 caregivers | 1 doctor | 4 teachers | 1 Special Educator | 1 karate Teacher | 1 Dance teacher | 1 Drawing Teacher | 1 Specch therapist | 1 nurse | 2 housekeeper | 1 cook | 1 Sr. Program Manager | 1 Hr & Admin Manager | 1 Sponsorship Manager | 2 Accounts Officer | 1 Driver | 1 Maintenance | 3 Security Personnel

Total Expenditure by supporting organisation: The Hope Foundation - Rs 75,19,473 | Hope Kolkata Foundation - Rs 3,21,630

Ashirbad Boy's home is situated in Tollygunge. This area comes under the jurisdiction of Jadavpur Police Station. The home provides care and protection to vulnerable children, who are being denied their rights. The home aims to provide holistic care to the children so that they are able to find a suitable place for themselves in the society and live an independent life with a sense of pride.

- ❖ 63 boys got promoted to their next class. Out of them 7 boys secured 1st, 4 boy's secured 2nd and 1 boy secured 3rd position.
- This year, two boys have successfully passed the West Bengal Board of Secondary Education examination.
- Based on the quarterly learning level assessment out of 31 In House children 24 children are showing consistency in their improved scholastic performance and 6 children have improved their academic performance from the previous quarter. Out of 4 children with learning difficulties 2 children have improved their learning level.
- \* 42 boys out of 74 in-house and hostel boys have improved their life skills through recreational activities, life skills trainings and sessions on personality grooming. 25 Children had participated in "Belt getting karate Championship"; where 2 children got Browne-Black Belt, 2 children got Browne Belt, 3 children got Purple belt, 5 children got Blue belt, 4 children got Orange belt, 4 children got Green belt and 5 children got Yellow belt.
- Ashirbaad boys' home helps children access various Government schemes as per their socio-economic status to ensure their rights of citizenship and other entitlement. Out of these 74 children:
  - 1. 4 boys have enrolled in Minority scheme scholarship entitlement and 1 boy already starts receiving stipend for his education under Minority scheme.
  - 2. 2 boys have received disability certificate and also applied for scholarship.
  - 3. 6 boys have received Aadhar Card.
  - 4. 38 boys have received Birth certificate.

Bikash (name changed) is 15 years old boy. His father used to work in a cloth manufacturing company. Due to his nature of work he used to stay out of the city most of the time. Both the father and mother are infected with HIV. Due to their illness, they were unable to give adequate care and protection to Bikash. The parents could not ensure his basic needs including education, nutrition and recreation. Apart from this the couple were also scared that if the neighbours knew about their disease, they would be stigmatised and thrown away from the locality. Thus they decided to place Bikash in Ashirbaad Boy's home in December, 2005. Initially he was placed in Snehneer home and later shifted to Ashirbaad.

Soon after being transferred, his IQ level was assessed and it was found that he needs special attention to continue his education and other daily activities. Eventually he was enrolled in Class-III at Tollygunge Bangur Primary School. He was also provided with a special educator to improve his learning level. Presently he is studying in class-V at Tollygunge Bangur High School. In his last academic session, he secured 81%. His favourite subject is Bengali. During his free time, he loves to read Bengali poems and stories. He always shows an interest in participating in various cultural activities and competitions. He has performed in dramas in various cultural programmes, organised by Hope Kolkata Foundation as well as other organisations and local clubs. This year he



participated in his Annual School Sports and secured 3rd position in the Maths Race competition. He regularly attends dance and karate classes. He also participated in the Intern-School Karate Belt Getting Championship'2016, where he received a yellow belt.

## **BeKind Boy's Home**

Number of Beneficiaries: 21 boys

Team Strength: 1 Superintendent | 1 Case Workers | 1 Counsellor | 2 Caregivers | 1 Doctor | 3 Teachers | 1 Special Educator | 1 Sr. Program Manager 1 Program Manager | 1 Hr & Admin Manager | 1 Sponsorship Manager | 2 Accounts Officer | 1 Driver | 1 Cleaner | 3 Security Personnel | 1 Cook

**Total Expenditure:** Rs 32,37,919 **Supported By:** BeKind Ireland

Bekind is a Home is situated at Rajdanga Main Road, under Kolkata Municipal Corporation. The children of Bekind Home are aged between 5 to 10 years who are vulnerable, neglected, at risk and victims of abuse because of living on streets and slums. A lot of the children come from broken family or have a single parent.

## **Achievements:**

- 20 children have improved their learning ability in last quarter as per ASER testing report.
- In this quarter 15 children successfully promoted to next class with a lot of improvement in their academic result.
- Parents have improved their knowledge on government schemes like LIC, Zero Balance Account, Aadhar Card through counseling sessions.
- As per last quarter's assessment of BMI, 8 children were found to be underweight and 1 new child was found to be overweight. They have been supported with

supplementary food accordingly.

- \* All 21 in house children enhanced their knowledge on Child Rights and entitlements by attending trainings on it. As per ICPS (Integrated Child Protection Scheme) scheme, a children committee has been set up as per their age. It has been reported that 16 out of 21 children successfully followed the decisions taken by the committee.
- Out of 21 children, 14 children have improved their behaviour as per the behavioural assessment tool used by the counsellor.





Mohan (name changed) is 10 years old and has been staying at Be Kind Boys Home since January 2012. He lived with his parents at Rambangan which is one of the red light areas and where his mother worked as a sex worker. He was in vulnerable situations as there was no one for his care and protection. Mohan was physically and mentally abused there. He was not getting proper food and shelter also. Thus he was placed at Bekind. The initial observation was that of him being absent minded, hyperactive and emotionally unstable. He did not behave normally and did not listen to anyone, his way of communicating with staffs and with his friends was not satisfactory. He used to be very violent with others.

After getting all of the supports like education, proper nutrition, shelter, proper guidance, counselling, it has been found that Manu is gradually improving in all section of his life. Now he is participating in all activities. He is also His creative ideas are appreciating. He enjoys playing outdoor group games with other boys. His 'Violent Attitude' has been reduced remarkably. Now he became very caring to other little boys. His 'Helping Attitude' is another positive change. Now he behaves so nicely with the staffs and the other friends of him. Now he is emotionally stable.

## **Crisis Intervention Centre - Male**

**Number of Beneficiaries: 12 boys** 

Team Strength: 1 Superintendent | 2 Case Workers | 1 Counsellor | 1 Icod Staff | 3 Caregivers | 1 Special Educator | 1Tutor | 1 Cook | 1 Program Manager | 2 Accounts Officer | 2 Security Personnel | 1 Driver

Total Expenditure by supporting organisation: The Hope Foundation - Rs 14,00,591

ACrisis Intervention Unit for Male is a short stay home of Hope Kolkata Foundation under Ward Number 94 of Kolkata Municipal Corporation. The area comes under the jurisdiction of Jadavpur Police Station. The main objective of CIC Male is to rescue children at risk from the streets, provide safe shelter, nutrition and medical care to these vulnerable children in the crisis intervention centre. It also ensures that these children receive emotional and psychological support to cope up with the traumatic lives they have endured while residing on the streets. Personality development through behavioral training along with counseling to support these underprivileged children and ensuring they are rehabilitated and reintegrated into society.

## **Achievements:**

- 17 boys have been placed in other institution like Bekind Boys Home and Ashirbad for their further rehabilitation and followed with detail assessment.
- 2 children have been restored to their families following a detailed family assessment. Periodic visits are done to ensure the children are properly taken care of.
- All the children have been provided with opportunities for their holistic growth and development with the constant support of nutrition, education, health treatment and recreational. At the moment 10 children are staying at the Crisis Intervention Unit.
- The annual assessment of BMI showed that all 10 children have acquired age appropriate BMI and weight.
- 10 children have been receiving non-formal education throughout the year. 2 children

were identified with learning difficulties and they improved their learning ability with the help of a special educator. Two children have been receiving vocation training.



Tushar (name changed) is a 9 year old child residing in the CIC shelter since last 8 months. He was rescued by Maidan Police Station. He suffered abuse and violence and complained of attention deficit. He had skin infection and oozing wound all over his body. He was given all kinds of support like shelter, care, counselling, nutrition, treatment etc. His missing GD has been lodged at the Jadavpur Police station. His family can't be traced. Tushar is a child with special needs and has gone through a very difficult phase before coming to CIC. He was completely dependent on others for his daily personal activities like brushing his teeth, bathing, eating his food etc. He was also very obstinate, hyper active and violent to other children.

With continued medical care, now Tushar has fully recovered from his skin infection. He is participating in group play and other regular activities in the crisis unit. He is expressing his needs vocally and by pointing finger. He has improved his comprehension skills, communication skills and is being receptive and expressive. Through several counselling sessions his span of attention and concentration has increased than earlier. He can comprehend simple instructions and understands the milieu of the environment around. He feels very secure, conformable and cared for with his caregivers now. His further rehabilitation would be a permanent shelter home and special educational support.



## **Punarjeevan**

**Number of Beneficiaries: 31 boys** 

Team Strength: 1 Superintendent | Asst Superintendent | 1 case workers | 1 counsellor | 4 teachers | 1 drawing teacher | 1 dance teacher | 1 Football teacher | 2 caregivers | 1 doctor | 1 cook | 1 Program Manager | 1 Hr & Admin Manager | 2 Accounts Officer | 1 Cleaner | 2 Security Personnel

Total Expenditure by supporting organisation: The Hope Foundation - Rs 35,46,041

Punarjiban Rehabilitation Home helps to rehabilitate and provide holistic support and care to boys who are addicted. The boys in Punarjiban are mainly rescued from Howrah and Sealdah railway station but originally belong to either different districts likes Howrah, Hooghly, 24 Pargana South, 24 pargana North or different states such as Jharkhand, Bihar and Orissa. The boys with addiction, living in vulnerable conditions have been rescued by child watch patrolling team during their day and night rounds and placed in Punarjiban home with order from CWC Kolkata. In Punarjiban home the noys received detoxification treatment with emergency medical support, nutrition, non formal and formal education and recreational support to revive their childhood in a child friendly environment.

- In order to ensure safety and security for children and create a child friendly environment, 5 staffs have improved their understanding on child handling, conducting play therapy sessions, guidelines of Child Protection Policy.
- ❖ 15 children out of 20 have been reported to maintain Child Protection Policy (CPP) guidelines on regular basis. A children committee has been set up where the children actively participate in monthly meetings to address opinions, suggestions and cater to various internal conflicts among themselves. Through these committee meetings, the children can practice participation and decision making.
- 7 boys out of 15 in-house boys have been receiving formal education support during the year 2016-17.
  The rest of the boys 8 boys are involved in vocational training like food and beverage in Hope Life skill café and Mio Amore, laundry and are receiving non-formal education as well.
- This year 6 boys appeared in annual examination and were successfully promoted to the next class. 98% children love going to school and have more than 75% attendance in school and tuition classes.



- All the 15 boys have acquired age appropriate BMI and weight. They maintain their daily health and hygiene practices without any supervision; after they received the training on health and hygiene.
- 14 out of 16 boys showed behavioral improvement based on parameters provided through individual counseling on different issues aroused through daily observation. Most of the boys also improved their life skills through recreational activities, life skills trainings and sessions on personality grooming.
- 2 boys have been restored this year. 10 follow up visits were made to the families of the restored children in order to see whether they are getting proper care and protection from their families or not.





Kumar (name changed) is 17 year old boy rescued from Dharmatala footpath along with his siblings by the Child Watch team. He was placed in Punarjibon Home. His younger brothers were given shelter in other homes of Hope Kolkata Foundation. His family hails from Kajitala in Lakshisarai district of Bihar. Kumar lost his mother at an early age. He has an elder brother who is a vagabond like his father. His father is a homeless alcoholic and substance abuser. He does not work anywhere and covers the expenditure of his addiction through begging. Kumar and his brother got addicted as well and had to live and beg on streets and platforms for their survival. He has experienced various vulnerability and hardship in life from a tender age.

After being placed in Punarjeevan, he was admitted in Bangur High School from where he completed his primary education. For him, to cope with school education was challenging because he was never admitted in a school before and had a much unstructured life in the streets previously. So he opted out of school and got enrolled in apprentice training in a cake shop.

Today he is earning a salary of Rs. 5000/- per month and has become more responsible. He regularly goes to work and saves his earnings. Occasionally he buys clothes for his

father and siblings. He shows concern for them and plans to stay and take care of them. He is a role model for the other boys at Punarjibon and showed that if there is a strong will and determination then one can always surf against the wave.









## **Education**

	Total Budget (Rs)	Direct of Beneficiaries		
		Female	Male	
Education in Crèche	23,17,402	101	94	
Education in School	58,02,494	254	319	
Education CSR	25,50,200	559	326	
Nabadisha	30,50,674	126	181	
Education Sponsorship	39,20,177	204	175	

HOPE's Holistic Education Programme for Underprivileged Children ensures the basic constitutional education rights of poor, marginalised and neglected children between the ages of 3-18 years, living in derelict and extensive slum areas.

## **Education in Crèche**

Location		Kasba	Panditya	Chitpur	Chetla	Bhagar
ciaries	Female	16	11	32	9	33
Beneficiaries	Male	9	19	28	21	17
	Total	25	30	60	30	60

Panditya Crèche - Number of Beneficiaries: 30

Team Strength: 2 Caregiver | 1 Education Coordinator | 1 Attendant | 1 Cleaner

Budget (Rs): The Hope Foundation - Rs 1,78,968 | Hope Kolkata Foundation - Rs 1,90,280

Chitpur Crèche - Number of Beneficiaries: 60

**Team Strength:** 2 Caregiver 1 Cleaner 1 Attendant 1 Parttime Programme Manager **Budget (Rs):** The Hope Foundation - Rs 3,26,748 | Hope Kolkata Foundation - Rs 18,000

Chetla Crèche - Number of Beneficiaries: 35

Team Strength: 1 Coaching Teacher | 1 Caregiver | 1 Attendant | 1 Cleaner

**Budget (Rs): Orion Foundation -** Rs 2,94,840

Kasba Crèche - Number of Beneficiaries: 25

Team Strength: 1 English Teacher | 1 Caregiver | 1 Attendant

**Budget (Rs): The Hope Foundation - Rs 3,68,570** 

Supported by Bhagar Crèche - Number of Beneficiaries: 60

Team Strength: 1 English Teacher | 1 Caregiver | 1 Cleaner

**Budget (Rs): The Hope Foundation - Rs 9,39,996** 

## **Education in School**

In West Bengal, the state schools conduct ASER (Annual Status of Education Report) among their students, which last year revealed that students are far below the average standard of arithmetic and reading comprehension in both English and local languages, compared to their counterparts across country and globally.

This annual survey that aims to provide reliable annual estimates of children's schooling status and basic learning levels for each state and rural district in India has been conducted every year since 2005. In 2012, 31.2% children between class I-VIII could only recognized numbers up to 99, 34% of children were below the standard level of arithmetic and 9.7% were unable to read

The programme has five major components that are closely connected for a holistic effect on the lives of these children:

- Education
- Health
- Gender
- Community Mobilisation
- Capacity Building

The aim of the programme is to help children with learning difficulties by strengthening school education system in West Bengal. The entire project is spread across north Kolkata, south Kolkata and Howrah and Bhagar. The successful implementation of programme has already resulted in huge impacts among the slum communities; making Government services more accessible to disadvantaged youth and families.

The overall objectives of the Holistic Education Programme are:

- Educating under privileged children aged between 3 and 5 years through early intervention
- Providing best support to the disadvantaged students from marginalised communities.
- Organising campaigns in communities with focus on need of education and right to education.
- Organising awareness programmes on various entitlements made available by the government and how to secure them.
- Awareness generation on child protection, importance of nutrition.
- Creating space and opportunities for children to explore their hobbies, interests and potential.

Location	Beneficiaries			
Location	Female	Male	Total	
North Kolkata	180	191	371	
South Kolkata	31	109	140	
Howrah	43	19	62	

Howrah and Bhagar (Municipality and Rural)						
SI. no	Operational Areas	Name of School				
1	Shalimar (Ward Nos: 35, 39, 40, 41)	Shalimar Hindi High School				
2	Shalimar (Ward Nos: 35, 39, 40, 41)	Shree Siksha Sadan				
3	Chunabhatti (Panchpara Panchayat)	Podrah Mohakali High School				
4	Howrah	Liluah Sishu Vidyapith				

Kolkata - South					
SI. no Operational Areas Name of School					
1	Chetla (ward No: 82)	Chetla Boys High School			
2 Panditiya (Ward No: 85) Surendra Chakraborty Institution		Surendra Chakraborty Institution			
3 Mudiali (Ward No: 81 & 88) Deshapran Birendranath Institution for Girls		Deshapran Birendranath Institution for Girls			

	Kolkata - North					
Sl. no	Operational Areas	Name of School				
1	Chitpur (Ward No. 6)	Nabadwip Roy Smrity Prathamik Vidyalaya				
2	Belgachia (Ward No. 3)	Nehalia Day Junior High School				
3	Basanti (Ward No. 32)	Shakti Sangha Govt Sponsored Free Primary School				
4	Nimtala (Ward No. 20)	Sreema Probashikalay				
5	Narkeldanga (Ward No. 29)	Labbaik Madarsa Shiksha Kendra				
6	Marquis Square (Ward No. 39)	The Presidency Muslim High School.				
7	Chitpur (Ward No. 6)	Oriental seminary for girls(Primary)				
8	Belgachia (Ward No. 3)	Azad Primary( Primary)				
9	Tangra (Ward No. 58)	Bhutnath Institutions for Boys(H.S)				
10	Tangra (Ward No. 58)	Bhutnath Primary for Girls				
11	Nimtala (ward no: 20)	Syambazar A.V (Primary)				

	Municipalities School North & South					
Sl. no	Operational Areas	Name of School				
1	Titagarh ( ward no 14)	Upendrabhanja Vidyapith				
2	Titagarh ( ward no 10)	Titagarh Poura Madhyamik Vidalaya				
3	Titagarh ( ward no 18)	Adarsha Harijan Pathshala				
4	Titagarh ( ward no 1)	Titagarh Arya Vidalaya				
5	Titagarh ( ward no 14)	Siddheswari UP Vidyalaya				
6	Budge Budge ( ward no 12)	Budge Budge Uccha Balika Vidyalaya				
7	Budge Budge ( ward no 13)	Manuel Girls High School				
8	Budge Budge ( ward no 5)	Kalipur High School				
9	Budge Budge ( ward no 18)	Badamtala High School				
10	Budge Budge ( ward no 10)	Budge Budge Subhas Girls HS				
11	Budge Budge ( ward no 5)	Budge Budge Sahu Jain Vidyalaya				
12	Budge Budge ( ward no 3)	Parbati Vidyalaya				
13	Pujali ( Ward No 3)	Dr.BC Roy FPS				
14	Pujali ( Ward No 1)	Pujali Siksha Niketan				
15	Pujali ( Ward No 9)	Rajibpur High School				

## **Achievements (Howrah and Bhagar)**

- 78% of the children aged 3-5 years are attending Anganwadi (pre-primary education and health centres for children), 96% of children aged 6-14 and 75% of children aged 15-17 years are attending school.
- In all the schools, 60% teachers have started to implement Continuous Comprehensive Evaluation (CCE) in a more constructive manner by using 60% Teaching and Learning methodology (TLM) for teaching, which was introduced to them through HKF's Froebel methodology training sessions. 20 Review Trainings were organized for HKF Teachers on CCE and 6 teachers attended the training to enhance their understanding of CCE usage as well as to build their skills in administrating these teachings to government school teachers.
- Enrolment 80% of drop out and Never Been to School (NBS) children in formal education, including special need children through continuous home visits and meetings.
- 100 % of the slow learners enrolled in special coaching have improved their learning abilities. 27 meetings were conducted with schools regarding the implementation of more effective strategies for slow learners and as a result, 3 schools setup special training support. 60 children were identified as slow learners out of which 211 children attended the special training by HKF.
- 34 awareness camps were organized related to Corporal Punishment, child rights and the Juvenile Justice Act. A total of 1228 people attended the awareness camps. As a result there has been 20% reduction in corporal punishment in each school. 20 teachers are practicing positive reinforcement in their classes after being motivated and trained by HKF staff.
- 100% of target schools having proper learning environment. 1 new library was set up to introduce a more child and learning-friendly environment into schools. 969 students are using the new libraries for at least an hour a week.

**Number of Beneficiaries: 62** 

Team Strength: 4 Teacher | 2 Field Officer | 1 Program Director | 1 Program Manager | 1 Accountant

Total Expenditure by supporting organisation: The Hope Foundation - Rs 5,47,786

## **Achievements (In South Kolkata)**

- \* 78% of the children aged 3-5 years are attending Anganwadi (pre-primary education and health centers for children), 96% of children aged 6-14 and 75% of children aged 15-17 years are attending school.
- In all the schools, 70% teachers have started to implement Continuous Comprehensive Evaluation (CCE) in a more constructive manner by using 60% Teaching and Learning methodology (TLM) for teaching, which was introduced to them through HKF's Froebel methodology training sessions. 45 Review Trainings were organized for HKF Teachers on CCE and 6 teachers attended the training to enhance their understanding of CCE usage as well as to build their skills in administrating these teachings to government school teachers.
- Enrolment 80% of drop out and Never Been to School (NBS) children in formal education, including special need children through continuous home visits and meetings.
- 100 % of the slow learners enrolled in special coaching have improved their learning abilities. 36 meetings were conducted with schools regarding the implementation of more effective strategies for slow learners and as a result, 4 schools setup special training support. 62 children were identified as slow learners out of which 211 children attended the special training by HKF.
- 22 awareness camps were organized related to Corporal Punishment, child rights and the Juvenile Justice Act. A total of 1238 people attended the awareness camps. As a result there has been 20% reduction in corporal punishment in each school. 3 complaints were registered by parents or children on corporal punishment and the violation of a child's rights.
- 100% of target schools having proper learning environment. 5 new libraries were set up to introduce a more child and learning-friendly environment into schools. 455 students are using the new libraries for at least an hour a week.

Number of Beneficiaries: 140

Team Strength: 8 Teacher | 1 Field Officer | 1 Program Director | 1 Program Manager | 1 Accountant

Total Expenditure by supporting organisation: The Hope Foundation - Rs 15,63,986

## **Achievements (North Kolkata)**

- \* 78% of the children aged 3-5 years are attending Anganwadi (pre-primary education and health centers for children), 96% of children aged 6-14 and 75% of children aged 15-17 years are attending school.
- In all the schools, teachers have started to implement Continuous Comprehensive Evaluation (CCE) in a more constructive manner by using Teaching and Learning methodology (TLM) for teaching, which was introduced to them through HKF's Froebel methodology training sessions. Last year, 67 teachers used CCE for all subject and 54 teachers used game/TLM during teaching.
- Enrolment of 140 students (80%) of drop out and Never Been to School (NBS) children in formal education, including special need children through continuous home visits and meetings.
- 100 % of the slow learners enrolled in special coaching have improved their learning abilities. 85 meetings were conducted with schools regarding the implementation of more effective strategies for slow learners and as a result, 11 schools setup special training support. 716 children were identified as slow learners out of which 211 children attended the special training by HKF.
- \$82 awareness camps were organized related to Corporal Punishment, child rights and the Juvenile Justice Act. A total of 3195 people attended the awareness camps. As a result there has been 20% reduction in corporal punishment in each school. 2 complaints were registered by parents or children on corporal punishment and the violation of a child's rights.
- 100% of target schools having proper learning environment. Overall 203 Children have showed significant improvement in the qualifying learning levels (according to ASER Tool) from their individual base levels. Others have shown improvement in intermediate levels.

#### **Number of Beneficiaries: 62**

Team Strength: 4 Teacher | 2 Field Officer | 1 Program Director | 1 Program Manager | 1 Accountant

Total Expenditure by supporting organisation: The Hope Foundation - Rs 5,47,786

## Activities undertaken in HKF's Holistic Education Programme in Kolkata



Library activity at Tangra



**Using TLM at Nimtala** 



Awareness Session at Mudiali



Parent teachers meeting at Chetla School



CBCG gave training to other school students



Sourav (name changed) is a student of Nabadwip Roy Smriti Prathamik Vidyalaya studying in class 3. When he was studying in class-II he used to pay little attention in studies. But he has deteriorated since then. In class III, he has hardly been paying any attention in class. He was identified as a slow learner when the Hope teachers took an ASER- test in his class to check the entire class' level of learning. The boy was in word word - (10-99) level whereas, a class III student should possess a level of studying/learning in story-paragraph-subtraction level.

So, the Hope teacher helped him a lot with his effective learning by giving him special classes. She used to do regular home-visit to gain his interest. He liked to play games, so the teacher used to make him study by using game items like ice-cream sticks, blocks, pencils, etc. The Froebel teachers from Ireland trained Hope teachers and they passed their teaching methods to other school teachers.

Now, he has improved a lot from his previous level and reached story-story division level. He developed an interest in learning. He did well in his final exam and scored 85% marks in all the subjects. He is now being a lot more attentive in the class.

## **Success Story**

Sukanta Siksha Niketan - Hope Kolkata Foundation started special class for slow learner at Sukanta Siksha Niketan on July 2016. There we also started tracking of irregular student. We found that a girl named Dia (name changed), aged 7 years, was very irregular and had stopped coming to school since October 2016. We made a home visit at her residence and found that her parents had no interest in sending their child to school. We spoke to the child and found out that she had also lost interest in coming to school. We made several visits to her home along with her school teachers and tried to convince her parents as well as the child to come to school again. We also noticed that the child has a younger sister who is also not going to any school.

Later, when we visited her house, we tried to understand what she likes and her interest were. We did not discuss about study or school at all. By these continuous interactions we understood that she likes to play with her sister. Then we asked her parents to send her sister to the school along with Dia.

Dia started coming to school with her sister and she was only allowed to play with our play material along with her sister. We have already discussed with the school administration that

she will not take part in class for few days. Now with time she has got some interest and has started to coming to school regularly. She has also started attending classes and is now happy with her friends. The school administration is also very happy with her progress and the Head Teacher appreciates her in front of whole the class for her regular attendance.



## **Success Story**



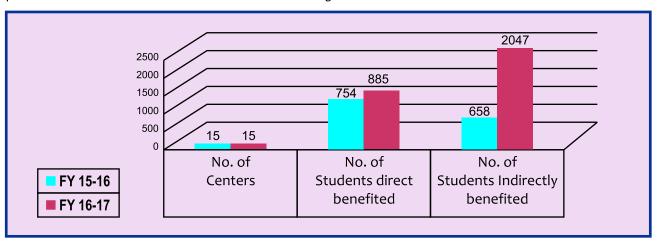
15 students from Howrah field successfully passed the Madhyamik (Class X) exam. Through the Holistic Education Project we prepared these children, working as child labours to complete their Madhyamik exam. 10 years ago we started our education project for eradication of child labour from the community. To fulfil that objective, the education team worked hard with these children. From three different fields in Shalimar, Panchpara we identified three kinds of child labour. In Shalimar more than 300 "cement children "used to collect cement from the go down and sell it for a lower price in the market. Due to that they were suffering from lung diseases, skin diseases and tuberculosis. In Panchpara, child labours were engaged in the garment cottage industry. After regularly motivating guardians, school teachers, these students we were able to come to school. We provided them with after school coaching as they are all first generation learners. These 15 students have set an example in social work field. They scored good marks in pre-boards exam and are now awaiting their final result.

## Muktangan (CSR initiative by CESC)



Hope Kolkata Foundation (HKF) started implementing the Muktangan project from September 2015. The Project was scaled to 15 centres (10 centres in Budge Budge and Pujali and 5 centres in Titagarh). The classes are held for two hours on five days in a week in school premises with special emphasis on Maths, Science and English for the children of 14-16 years i.e. from class VIII to X. The Project was initiated with the objective of providing remedial education to children from disadvantaged backgrounds to prevent drop out and improve school enrolment.

The selection criteria of the children in the coaching centres are the children who are good in studies but the family income is lower than Rs.60,000/- per year, or who do not have father as the earning member of the family, if the parents of the child is handicapped or is a first generation learner and there is lack of parental guidance at home, if the child is orphan or single parent or children who are identified as slow learner through ASER test.



The total enrolment of children in the Muktangan project is 885 (416 in Budge Budge followed by 270 in Titagarh and 199 in Pujali).

The children are assessed through the slow learner identification test called the ASER test (Annual status of Educational Report) on a bi-annual basis in maths, English and language. And on very quarter a test is been taken to track the progress on quarterly basis on the subjects that the taught in the centre.

The Peer Group members are formed in each field consisting of 150 children (Titagarh-50, Budge Budge 70 and Pujali 30) who are trained on regular basis on the social issues during the reporting period like Gender Discrimination, Classroom behaviour and life skill training so that these children can give trainings to other children of the formal schools. This selection is done on the basis of regularity in centre, vocal and having leadership quality.

**Number of Beneficiaries: 649** 

Team Strength: 30 Part Time Teacher | 2 Field Supervisor | 1 Resource teacher | 1 Program Manager | 1 Accountant

Total Expenditure by supporting organisation: CESC - Rs 25,50,200

#### **Achievements**

- Identification of slow learners in the Remedial Education Project: ASER (Annual Students Educational Report) Test is a simple tool developed by an organisation named Pratham. Each child was administered three tests- Maths, English and another Language. Each of the tests has four levels and the primary objective of administering this test is to identify the highest level a child can reach in reading and maths.
- Tracking progress of existing children: During the reporting period 177 students appeared for their ASER improvement test. The details of them are as follows:
  - ➤ In Titagarh total 42 children appeared for the test, out of which 19 (45%) improved their learning level.
  - > In Pujali total 46 children appeared for the test, out of which 37 (80%) improved their learning level.
  - ➤ In Budge Budge total 98 children appeared for the test, out of which 58 (59%) improved their learning level.
- In the year 2016-2017 total 168 children appeared for the Madhyamik examination from Titagarh, Budge Budge and Pujali. Madhyamik is a centralized examination conducted by the West Bengal Board of Secondary Education conducted at the secondary level. From Pujali total 47 children (13 male, 34 female) appeared for the examination from Budge Budge 85 children (24 male, 61 female) appeared for the exam and from Titagarh 36 children (15 male, 21 female) appeared for the examination. The details of the students are attached in the annexure.
- In the month of November and December total 536 children (Titagarh-183, Pujali- 92 and Budge Budge- 261) appeared for their Annual examination, out of which 523 children (Titagarh- 182, Pujali- 86 and Budge Budge- 255) successfully promoted to the next class.
- The Peer Group members are formed in each field consisting of 150 children (Titagarh-50, Budge Budge 70 and Pujali 30) who are trained on regular basis on the social issues during the reporting period like gender discrimination, classroom behaviour and life skill training so that these children can give trainings to other children of the formal schools. This selection is done on the basis of regularity in centre, vocal and having leadership quality.
- During the reporting period three parent teacher meetings were conducted in November 2016, January and February 2017 in the schools in Budge Budge, Pujali and Titagarh. The parent attendance increased from 179 in November 2016 to 223 in January 2017 and 263 in February 2017.

#### **Success Story**



Budge Budge - Abhi (name changed), a boy of 8 years old discontinued his studies when he was in class I. The reason for his discontinuation from his studies was that his parents were reluctant towards his education. Then a staff of the Muktangan project enrolled him in Sahu Jain Vidyalaya in class II and now he is continuing his studies.

Titagarh - Bijoya (name changed), a girl of 15 years old discontinued her studies when he was in class VIII. The reason for her discontinuation from her studies was that her family was facing financial crisis and was unable to afford her educational expenses. After that one staff of the Muktangan project enrolled her in Titagarh Pour Madhyamik Vidyalaya in class IX and now she is continuing her studies.



## Story of change

Surashree Adak had joined our Muktangan Center in Budge Budge Uccha Balika Vidyalaya in 2016. She lives with her mother Sutapa Adak, who works as a private tutor and is only earning member of her family since her father does not stay with them. Although surashree has been serious about her studies from the beginning, she failed to achieve good results due to lack of proper guidance and educational support. Her mother, being the sole bread earner of the family, could not arrange for a private tutor to guide her. With individual care and support being provided to her in the Muktangan Creche, Surashree showed gradual and steady improvement. She passed her secondary Examination with 91 Percent marks with an Overall Grade of AA. Surashree aspires to become a Doctor

## Pictures of celebration





**Celebration of World Literacy Day (Education for All)** 





New learning with New Books-Books donated by Oxford University Press.

## Nabadisha

Hope Kolkata Foundation runs the Nabadisha-Project with the help of Kolkata Police. Under this partnership, Kolkata Police provides place and infrastructure along with few health supports and HOPE Kolkata Foundation provides all other right based supports. The project starts from identifying children at the age of 3 and offers supplementary education, nutrition, pre-school education, mental and physical health improvement from early childhood to young adulthood. Children are tutored before and after school hours through Froebel methodologies, story-telling classes, using of TLMs and participatory learning games. Children once ready, are enrolled in mainstream schools and are provided supplementary coaching support and academic counselling to ensure retention in school. The project also focuses on increased community participation and local stakeholders to create a safety net for the children living in streets.

Currently Hope Kolkata is implementing four Nabadisha centers in different parts of Kolkata. They are:

- Gariahat Nabadisha
- Topsia Nabadisha
- Tollygunge Nabadisha
- New Market Nabadisha

The children in Gariahat come mainly from ward no. 68 and 86 of Kolkata Municipal Corporation, (KMC), Gariahat Bazaar area and from the slum areas near Garcha. The main occupation of the families are daily wage labourers, domestic workers, construction workers and rag pickers. They are generally deprived



of the basic necessities like shelter, proper nutrition however some do have access to toilets and drinking water provided by Kolkata Municipal Corporation (KMC). Migration and eviction are major problems for this population.

Children coming to Topsia centre are also from slums where about 8000 people live and the primary livelihood of the families are vending and selling different types of goods. People in Topsia have access to toilets and drinking water facilities, provided by KMC.

The children in Tollygunge come mainly from three areas under KMC Ward number 88. Toilets, drinking water service and electricity are provided to the slums through KMC. The main occupation of the people here are day labourers and domestic helpers.

The children in New Market Nabadisha are coming mainly from 3 wards-51, 52 and 46. 30% of the population of New Market area belongs to the minority community. People here mainly work as cobblers, shop keepers, plumbers, domestic worker and rag pickers. Migration and eviction is a major problem in New Market.

#### **Gariahat and Topsia:-**

**Number of Beneficiaries: 152** 

Team Strength: 1 Education Coordinator | 4 Social Workers / Teachers | 1 Counsellor | 1 Science Teacher | 1 English Teacher | 1 Accountant Total Expenditure by supporting organisation: The Hope Foundation - Rs 15,05,664 | Caring Hands For Children - Rs 4,30,300

#### **New Market and Tollygunge:-**

**Number of Beneficiaries: 155** 

Team Strength: 1 Education Coordinator | 2 Field Supervisor | 1 Counsellor | 1 Science Teacher | 1 English Teacher | 1 Accountant

Total Expenditure by supporting organisation: The Hope Foundation - Rs 15,05,010 | Vital for Children - Rs 71,51,04

Nabadisha	Formal	Non-formal	Hostel	Total Beneficiaries
Gariahat & Topsia	83	24	30	137
New Market & Tollygunge	81	35	10	126

#### The three main outcome of the Nabadisha project are as follows-

- 1. Ensuring educational support to children living in the streets of Kolkata, by mainstreaming them to formal school, or hostel placement or otherwise providing informal education and skill training
- 2. Ensuring cultural elucidation of the children living difficult circumstances.
- 3. Increased awareness in the community and stakeholder regarding the rights of the children with special emphasis on the streets children and children living in difficult circumstance.

## **Achievements**

- Improved basic skill oriented education for out of school and drop out children that is the Three Rs (Reading, Writing and Arithmetic) 97 children (28 in Topsia, 19 in New Market, 19 in Tollygunge and 31 in Gariahat) have been supported with non-formal education to ensure their school readiness. The average attendance of children in the Topsia, New market, Tollygunge and Gariahat in non-formal unit was 91.80%.
- 67 children from Topsia, New market, Tollygunge and Gariahat non-formal unit have been enrolled in formal school. Out of these 20 children are living on streets.
- 140 children appeared have appeared for annual examination in this year and 100% children successfully promoted to higher classes. 8 children also managed to secure a rank in their class.
- 4 children from Topsia; Md. Asif, Md Arif, Indrani Halder, Ruby Khatun appeared in Madhyamik examination and passed with second division. 7 children from Gariahat, Moliy Das, Bibek Sharma, Shobo Das, Manthan Sharma, Himadri Naskar, Mrinalesh Ganguly, Anirban Sarder, appeared in Madhyamik examination. Among them Manthan Sharma has passed with 1<sup>st</sup> division marks and rest of the children secured 2nd Division grade. From New Market, Sunny Kumar Ram & Bobby Kumar Ram appeared for Madhyamik.
- Altogether 43 (6 from Topsia, 26 from Gariahat, 11 from New Market) children have been receiving hostel based support to ensure their holistic care and development through institutional care.
- 97 children in the non-formal unit and 297 children in the formal unit have been provided with supplementary nutrition at the Nabadisha Centre to ensure their growth and development.
- Through regular Hygiene Check Up sessions 106 children out of 122 (87%) children were identified with good hygiene practice. 97 children out of 124 (78%) children were maintaining good hygienic practices on daily basis. 102 children were identified to improve their hygiene practice practices than earlier.
- 82 children out of 124 (66%) in Topsia and Gariahat centre where reported to improve their participation skills. Kirttika Dutta secured 3<sup>rd</sup> prize in the Western dance category. In New Market out of 72 children 71 children (99%) reported to improve their participation skills by participating in annual sports day and other outdoor events. Among them, 22 children from two centres were acknowledged with 1<sup>st</sup> prize, 2nd position and 3rd position in the different sports categories.

## **Success Story**



Topsia - Nisha (name changed) is a 13 year old girl. Her father works in an electrical gadgets' shop. She had dropped out of school when she was only 8 years of age. Her mother was expired leaving her children at young age, and it was little difficult for her father to manage household tasks and his work altogether.

Nisha was identified through community visits in the year 2016. Followed to several home visits and counselling support it was came to know that she had to drop her education due to her mother's demise and to complete all household tasks. Though his father got married again but due to lack of awareness she was not enrolled.

As soon as it was known, followed family counselling Nisha was enrolled in non formal unit of Gariahat and after 6 months of non formal support, she has enrolled in Kamala Chatterjee School in class V in January 2017. Finally, she has been able to resume her schooling. She comes to our centre twice a day for coaching.



New Market - 5 years Parveen (name changed) was enrolled in Nabadisha New Market centre at the age of 3 years. She lives on street near New Market area. She is the single child of her parents. Her father sells laundry bag on street and her mother works as domestic helper in nearby residential homes. They have no personal toilet and they uses public toilet. Due to settlement on street, earning livelihood in day to day basis and marinating safety and security, hygiene practices is a great challenge for this family. The couple is illiterate but eagerly wants to educate their only child. During the year 2014 in baseline survey Alisha was identified and enrolled in Nabadisha New Market centre.

Presently she reads in UKG, in Blooming Birds Montessori section of Chowringee High School. The school is affiliated to ICSE board and the medium of teaching is English. Alisha is an intelligent girl. She is highly dedicated and sincere in her studies. In spite of living on streets and facing challenges in her day to day life she

never ignores her studies, her school and her coaching. Her attendance in Nabadisha is 100%. This year she scored 96% marks, Grade A+ in annual Examination. She wishes to continue her education for long.

## **Education Sponsorship**

The Hope Foundation has runs sponsorship program for the street and slum children. The children are provided formal education support, hostel care support, nutrition, psychological counselling, health support and vocation training. To reduce gender disparities, project gives preference to girl child and nearly 50% of the total beneficiaries under the sponsorship project are girls.

Name	Female	Male	Total Beneficiaries	Sponsored By	Budget (Rs)
Bhagar	84	72	156		12,64,067
Faith Love Hope	13	12	25		7,43,900
Outreach	73	59	132	Individual Sponsorship	10,61,910
South	24	26	50		5,76,900
Tokyo	10	6	16		2,73,400







HKF has been working in health sectors since 2007 as we see it as a fundamental component of the holistic development of whole communities and ensuring to fill the gaps in service delivery from local Government. HKF has worked in 21 slums of Kolkata and Howrah for the past 7 years, focusing on the delivery of primary healthcare to the slum dwellers, generating community awareness and empowering the community to access their entitlements and rights.

To ensure the sustainability of our primary healthcare programme and to continue to create an environment of empowerment within local communities, HKF conducted a Situational Analysis of its healthcare programme in 2014. Three major health concerns were revealed as prominent issues in each of the communities (please see below), which have become the focus of this year's primary healthcare programme.

- Post natal care (PNC) 83% of mothers in the surveyed population was unable to gain access to PNC. This limited or non-existent PNC access increased the possibility of mortality and morbidity among mothers, alongside the absence of adequate family planning measures. The Auxiliary Nurse Midwife's (ANM) are expected to follow-up cases after delivery and ensure the mother is accessing PNC services, but this Government service is severely lacking in all areas.
- Reproductive Tract Infection (RTI) and Sexually Transmitted Diseases (STD) Large numbers of youth and adolescents suffer from STD/RTI symptoms, which have resulted due to a lack of knowledge and awareness surrounding safe sex practices, stigma associated with such infections and lack of accessible healthcare facilities. Government-run Integrated Child Development Scheme (ICDS) have also failed in one of their main objectives of catering for adolescent female health in this area.
- Integrated Child Development Scheme (ICDS) HKF's Situational Analysis identified that 20% of children and 27% of adolescents from the designated areas were not enrolled in the ICDS centres, and those enrolled are not able to access all the services that ICDS should be providing. We have also discovered that the demand for ICDS services outweighs the numbers of centers, leaving many children and adolescents deprived of services. Those communities with access to ICDS centers often find the services inadequate due to lack of staff and resources, poor quality and low maintenance of centers and lack of home visits conducted.

#### North Kolkata:-

**Number of Beneficiaries: 399106** 

Team Strength: 1 Program Manager | 1 Program Associate | 1 Accountant | 1 Field Officer

Total Expenditure by supporting organisation: The Hope Foundation - Rs 6,64,933 | Hope Kolkata Foundation - Rs 2,55,800

#### South Kolkata:-

**Number of Beneficiaries: 44779** 

Team Strength: 1 Program Manager | 1 Program Associate | 1 Accountant | 1 Field Officer

Total Expenditure by supporting organisation: The Hope Foundation - Rs 7,63,128 | Hope Kolkata Foundation - Rs 2,26,500

#### Howrah:-

**Number of Beneficiaries: 44779** 

Team Strength: 1 Program Manager | 1 Program Associate | 1 Accountant | 1 Field Officer

Total Expenditure by supporting organisation: The Hope Foundation - Rs 5,92,933 | Hope Kolkata Foundation - Rs 2,62,300

The aim of the programme is to addressing Health Issues of women, children & adolescents from the marginalized slums of Kolkata. The entire project is spread across north Kolkata, south Kolkata and Howrah (municipality and rural).

	Location	Number of Beneficiaries (Population of the community)			
	Location	Females	Males	Children	Total
North Kolkata	Chitpur (Ward 6)	2821	2545	734	6100
	Marcus Square (Ward 39)	1225	1015	665	2905
	Narkeldanga (Ward 29)	1646	1604	225	3475
	Belgachia (Ward 3)	2139	2071	740	4950
	Tangra (Ward 58)	1311	1279	530	3120
	Nimtala (Ward 20)	1726	1494	840	4060
	Basanti Colony (Ward 32)	984	1071	365	2420
	Total	11852	11079	4099	27030

	Location	Number of Beneficiaries (Population of the community)			
	Location	Females	Males	Children	Total
South Kolkata	Panchanantala (Ward 90)	1350	1600	630	3580
	Panditiya (Ward 85)	4230	4932	1078	10240
	113-Chetla Lock Gate (Ward 82)	1000	1300	600	2900
	114-Chetla Lock Gate (Ward 82)	1400	1550	700	3650
	North range (Ward 61)	2340	2950	710	6000
	Total	10320	12332	3718	26370
Howrah	Podra (Thanamakua Panchayat)	2712	3338	535	6585
	Shalimar (Ward 39)	4060	4926	1176	10162
	Bhagar (Ward 8 & 35)	1215	1216	267	2698
	Chunabhati (Panchpara Panayat)	1854	2070	384	4308
	Sultanpur (Ward 46)	6016	7668	1172	14857
	Majarpara (Panchpara panchayat)	2584	2765	867	6216
	Total	18441	21983	4401	44826

## **Achievements (North Kolkata)**

- 25 women received complete PNC service in which 8 PNC were facilitated by ANM and 17 PNC were facilitated by doctors in Government hospitals
- 6 ICDS functioning fully as per government norms (100%)
- 9 ICDS conducting Counselling with the Adolescent girls and 5 ICDS where AWW provide ARSH training to girls.
- Increased safe sex practices adopted by 70% of the adolescents and youth.
- 390 symptomatic adolescents were referred to Government clinics & 320 persons were tested positive for RTI/STI and were referred for medical care and 318 patients received complete treatment and 304 people completely cure from RTI/STI.
- There have been increased STD and RTI counseling services in Anwesha clinics with referrals to Government clinics, leading to a 90% reduction in STD/RTI positive cases.
- 415 children are regularly going to ICDS. 334 children's growth regularly monitored out of which in Grade-I is 243.
- 11 ICDS providing supplementary nutrition and immunization, maintaining quality food upkeep and cooking, providing pre-primary education to children.

## **Achievements (South Kolkata)**

- 221 symptomatic adolescents were referred to Government clinics & 220 persons were tested positive for RTI/STI and were referred for medical care and 208 patients received complete Treatment and 208 people completely cure from RTI/STI.
- 11 ICDS functioning fully as per government norms (100%)
- 350 children are regularly going to ICDS. 437 children's growth regularly monitored out of which in Grade-I is 243.
- 11 ICDS providing supplementary nutrition and immunization, maintaining quality food upkeep and cooking, providing pre-primary education to children, conducting counselling with the adolescent girls.
- 190 symptomatic cases of RTI/STI were followed up and 208 people completely cure from RTI/STI.

## **Achievements (Howrah)**

- 29 women received complete PNC service in which 27 PNC were facilitated by ANM and 2 PNC were facilitated by doctors in Government hospitals.
- 9 ICDS providing supplementary nutrition, maintaining quality food upkeep and cooking, providing pre-primary education to children and ICDS Providing IFA to adolescent girls.
- Increased safe sex practices adopted by 70% of the adolescents and youth in the locality. 80% of the adolescents and youth accessing STD & RTI testing and treatment. There will be increased STD and RTI counselling services in Anwesha clinics with referrals to Government clinics, leading to a 90% reduction in STD/RTI positive cases.
- 318 symptomatic adolescents were referred to Government clinics & 244 persons were tested positive for RTI/STI and were referred for medical care and 216 patients received complete Treatment and 195 people completely cure from RTI/STI.
- 213 symptomatic cases of RTI/STI were followed up and 195 people completely cure from RTI/STI.
- 9 ICDS providing supplementary nutrition, maintaining quality food upkeep and cooking, providing pre-primary education to children and ICDS Providing IFA to adolescent girls.

### Annual activities under-taken by our staff













## **Success Story**

#### Chitpur: Motivating pregnant mothers to start going to hospitals for checkups and delivery



In Chitpur, the people of the community never go to hospitals for checkups of ANC (Anti Natal Care) mothers and for delivery of the baby. Also there is no family planning. They follow the traditional methods of delivering in their home and the husbands of the expecting mothers had the concept that it's better not to go to hospitals. The health team then started motivating the people of the community with regular home visits and by creating awareness among them. After many such sessions creating awareness, slowly changes started to show and their concepts started to change. People have now started going to hospitals for regular checkups and for delivering their babies. They are now aware of the facilities they get from the hospitals and have realized its better for the health of both mother and the child. They have also started knowing the importance of family planning.



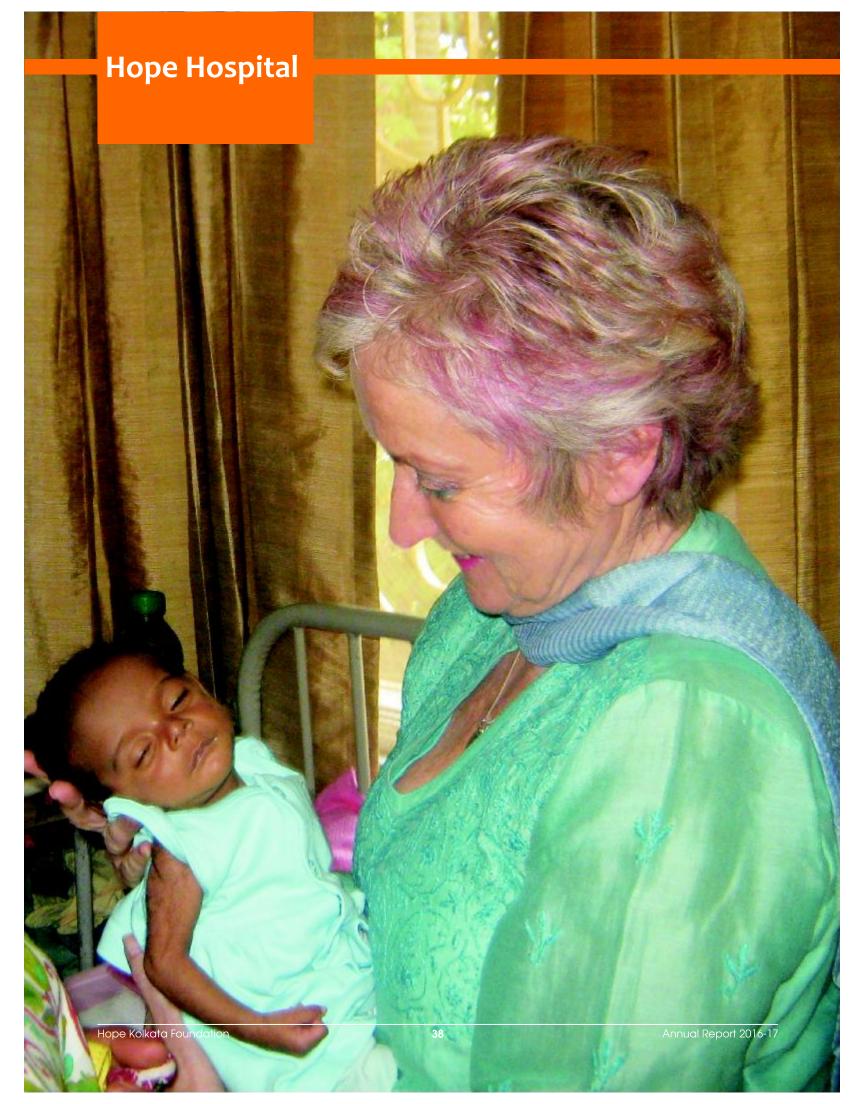
## Community Health Volunteers of Sultanpur visited Anwesha Clinic with RTI/STI patients

In the field of Sultanpur, there are many infectious diseases that are prevalent. One of the main causes of such concern is RTI (Reproductive Tract Infection) which has been identified through extensive survey in the area. 70 women have been identified suffering from RTI through the before mentioned surveys.

In the beginning, it was considered a social stigma to talk about infections relating to the genitals of women and hence most of the women were apprehensive.

However, it was the persistent effort of CHVs (Community Health Volunteers) Asgari Khatoon and Anwari Begum who spread awareness about these diseases and encouraged the women to speak so that proper action could be taken. They were successful in motivating these 70 women and spoke to them on a one to one basis and explained them the effects of RTI infections if left untreated and also made them aware about sexually transmitted diseases, HIV, etc.

Out of these 70 identified patients, 55 decided to go ahead with the treatment and visited Anwesha Clinic with the two CHVs. Amongst them 25 have already been cured and the rest are on their way to becoming better. Due to this amazing effort of these two CHVs, Asgari Khatoon and Anwari Begum, more people of Sultanpur slum are now conscious about their health and the awareness of being healthy is gradually gaining momentum.



The Hope Hospital was established in May 2008 by the Hope Foundation, Ireland to specifically cater to the secondary healthcare needs of street and slum dwelling children and adults. It is run by Hope Kolkata Foundation. It caters to people from above and below poverty line with those at the lowest end paying a subsidized rate and those at the highest paying the stipulated amount. Majority of the patients are from Kolkata and adjacent areas of Kolkata. Patients are also referred from different states-Jharkhand, Bihar and Orissa.

The inpatient and Surgical Department mainly caters to those from below the poverty line as these people cannot afford treatment from the Government and Private hospitals. The patients can also come for the treatment at the Outdoor Department. To confirm the diagnosis by the consultant doctor they get the facility to access the tests at the Diagnostic Department.

Hope Hospital has four service providing wings:

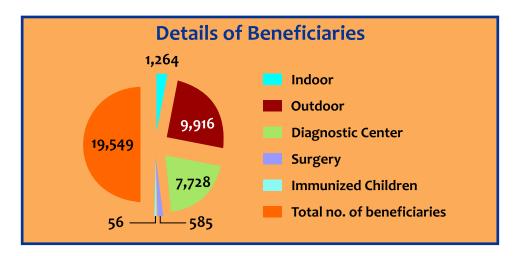
- Inpatient Department consists of 32 beds with an equal division of male and female wards. Priority is always given to a child patient in terms of bed availability and the ICU consists of 4 beds for High Risk Patients.
- Outpatient Department caters to both above and below poverty line people and has a central role in the hospital. The consultant doctors provide referral for patients to the inpatient department, order their required tests, provide diagnosis and also arrange for their surgery and after care. Patients who do not require In-patient care, the consultant doctors provide care, diagnosis and treatment with support from the diagnostic centre.
- Diagnostic Department includes different type of departments; like; Pathology, X-ray, Cardiology, Ultrasonography, EEG, Endocrinology departments. Pathology Department is equipped with a medium sized laboratory and staffed by a Pathologist, Biochemist, two Laboratory Technicians and an assistant. The pathology department is permitted to conduct only certain tests such as LFT, Lipid Profile, and Renal Function etc. Samples which cannot be tested in the hospital are referred to other diagnostic centres. X-Ray Department is equipped with a Digital X-Ray machine and staffed by a Radiologist and an X-Ray Technician.
- Cardiology Department is equipped with ECG machine, Echo Cardiograph and Colour Doppler machine and staffed by a Cardiologist and a Nurse. Ultrasonography Department is equipped with USG machine and staffed by a Sonographar and a Nurse. EEG is also done by EEG Machine by Neurologist and nurse. Endoscopy and Colonoscopy has also been started.
- \* The Surgical Department caters to both in-patients and out-patients. Initial Consultation is conducted.

Number of Beneficiaries: 39,098

Team Strength: 1 Pathologist | 4 Lab Technician | 28 Doctors | 1 Radiologist | 22 nurse | 1 CEO | 1 Matron | 3 Technicians | 1 Biochemist | 4 Office assistant | 2 Drivers | 14 Ward Assistant | 2 Canteen Staff | 3 Maintenance | 3 Administration cum Receptionist | 3 Pharmacy Staff | 1 Accountant | 1 Social Worker & Counsellor | 1 OT boy | 1 OT sister | 3 Security | 1 Cook

Total Expenditure by supporting organisation: The Hope Foundation - Rs 2,39,56,435 | Joy Global - Rs 55,26,200

# A representative chart of the beneficiaries of the services extended by the Hope Hospital during the period April, 2016 – March, 2017 is given here:



## Some of the new machines donated to the Hope Hospital:



**Laparoscopic Instrument for Surgery** 



**Diathermy Machine for Surgery** 



Orthopaedic rehabilitation items like wheel chair and walker



Physiotherapy Instruments for Male & Female Ward



**ENT Microscope in Operation Theatre** 

#### **Achievements:**

- Hope Hospital networks with different N.G.Os, Volunteers from various organizations of different countries and the local community through their services & care to patients. Link established for mutual sharing and facilities allows more complete care and rehabilitation of poor patients who are homeless.
- An ambulance was donated by Calcutta Calling, Limerick, Ireland and WERS, Tuam Co. Galway, Ireland.
- Cardiac Monitor and Syringe pump was donated by Dr. Sole Benveniste, Milan, Italy for General Ward at Hope Hospital.
- Blood Gas Analyzer was donated by Joy Global, for ICU in Hope Hospital.
- One Dental camp took place on 24.06.2016 by Pepsodent, Hindusthan Uniliver Company at Hope Hospital and a new Dental Chair was donated by Vital, Italy.
- One Advanced Training was provided on Infection Prevention for the Nurses of Hope Hospital by Johnson & Johnson Company in Hope Hospital on 24.06.2016.
- Specialized eye clinics with highly modernized instruments have started from May, 2016, which has been generously donated by Joy Global, Inc.
- A new operation theatre exclusively for eye surgery was constructed and eye surgeries have started from June, 2016, which has been generously donated by Joy Global, Inc.
- Portable X-Ray machine was donated by Joy Global for immovable and critically ill patients in Hope Hospital.
- A new initiative has been started to eradicate child blindness through free eye screening camps in various slums in Kolkata and some remote areas of rural West Bengal where there is a lack of medical facilities. We have organized 48 camps between April 2016 to March, 2017.
- Dr. Ernst Orthner, Orthopedic Surgeon, Dr. Kings Berg, Trauma Surgeon and Ms. Veronica, OT Nurse, all from Austria, carries out free orthopedic surgeries at Hope Hospital for physically disabled children from

18th August to 20th August, 2016 in association with ISWAR, Delhi and KbH, Austria.

- Practical Nursing Training is being provided to the Trainee sisters at Hope Hospital by the Matron of Hope Hospital. 16 trainees are now receiving practical nursing training at Hope Hospital; they are from St. Auxilium Church. Among them one nurse has been appointed as nurse at free eye check up camp.
- One trainee sister is training as a Polyclinic nurse at outpatients and diagnostic department of Hope Hospital; she is from Shining Eye, Bolpur, Shantiniketan, Birbhum. She is being trained by specialized Doctors in Outpatients and Diagnostic Department.
- Training on Child Protection issues was given by The Child Protection officer of The Hope Foundation, Ms. Soma Sinha, on 9.9.2016 at Hope Hospital for the Hospital Nurses.

## **Success Story**



Rima (name changed), a 9 year old girl, was living in Midnapur which is far from Kolkata. Her step-father, an alcoholic did not look after his family. Her mother engaged in rag picking to earn money and lives in Howrah railway station. As Tumpa is not from a financially secure family, she could not be treated for her congenital defect in her left leg because of which she was facing tremendous problems in walking. She was found by the Night Watch team of HKF and admitted to Hope Hospital on August 5, 2016 with the consent of her mother. After doing all necessary tests, her surgery was done on August 12, 2016 and it was successful. Her mother was very happy. Rima's mother wished to keep her in a child protection home for proper shelter and education. As she stays in railway station, she works all day to earn money, leaving Tumpa alone in Midnapur. There would be no one to look after her at Midnapur which was very unsafe for her.

Salmahas another daughter, Rabia Khatoon, Tumpa's elder sister, who is living in a Hope Protection Home. Salma requested to keep Tumpa in Child Protection Home of Hope. As a result, she was produced to the Child Welfare Committee (CWC) and has been rehabilitated

to a Child Protection Home of Hope on September 28, 2016.

Tina (name changed) used to live with her husband and 2 children at her in-law's house in Howrah. She was admitted in Hope Hospital on 26.10.2016 with a huge wound in her skull by Missionaries of Charity. Her in-laws were trying to admit her forcefully in a mental hospital and therefore she came out from her home almost four years back without telling anyone. Tina roamed on the streets and stations. But somehow she got beaten up by some people and got a nasty wound in her head. She was then rescued by Missionaries of Charity. She was also diagnosed with some psychiatric problem, so she was treated under a Psychiatrist and her counselling was done as well. With proper treatment soon she started feeling better and wanted to go back to her family. Our social worker visited Tina's family and they were very happy to have her back. Tina's husband, son and daughter came to meet her in the Hope Hospital. She was so happy to see her family members after such a long time. Even Tina's husband underwent some counselling sessions. On 23.12.2016 she was discharged from Hope Hospital and reconciled with her family.









Child Watch was initiated after HOPE completed a situational analysis of its operational areas and evaluation of community needs and deprivations. This study revealed a continuing need to provide critical support to vulnerable children, living on the streets. Child watch is an urban based project concentrating mainly on Kolkata and other adjoining areas of Kolkata. The project is covering the areas under the jurisdiction of Kolkata Police which is divided into 70 local Police Stations and the jurisdiction of Kolkata Municipal Corporation and the surrounding areas of Kolkata are mainly the Horwah station and Howrah Bus stand area. The project also caters to emergency cases outside Kolkata. The major project locations are GD Park, Gariahat, Central, Babughat, Park Circus, Dharmatala, Hastings, Howrah station, Moulali, Nonapukur, Madhu Basti & Sealdah Station.

The Child Watch programme runs day rounds and night rounds to identify children in dangerous and neglectful situations. In the Day Watch Programme, the team conducts rounds, 3 days a week from 8:30am to 12 noon. In the Night Watch Programme, the team conducts night patrol, 5 nights a week from 10pm to 6am. They assist in detoxification of addicted children and identify children who have never been to school or are dropouts. They provide guidance and conduct follow ups on cases of child abuse, child labour and domestic violence to address the child's safety and overall holistic development.

Number of Beneficiaries: Population of 1.5 lakh approximately

**Team Strength:** 3 Social Worker | 1 Night round Driver | 1 Coordinator | 1 Accountant **Total Expenditure by supporting organisation:** The Hope Foundation - Rs 10,27,252

#### **Achievements**

- 50 out of 96 identified children have been enrolled in formal school. 5 others are willing to be train at the life skill unit. Some school teachers were reluctant to admit street children but when they were made aware of the Right to Education Act, they showed interest in admitting them.
- 103 families were identified with drop out children and children who never went to school. After the intervention of Child Watch Team, 74 parents were motivated to send their children to school.
- 20 shopkeepers who recruited child labors and 30 child labours were identified during the field visits. After the intervention of Child Watch team and repeated awareness sessions, 10 shopkeepers have now stopped recruiting child labour. 18 children have been freed from child labour.
- 9 women support group (WSG) members from three different WSGs were made aware of Domestic Violence and the act through 3 WSG meeting. 3 domestic violence cases were handled by the victims who are as well as the members of WSGs. Women support group is an effective tool to stop the occurrence of domestic violence. They are motivated and mentored regularly.
- 6 children were cured from addiction and 5 of them were placed at Punarjiban and 1 was placed at Mukti Rehabilitation centre after their detoxification. 12 shop keepers were identified who sells addictive substances to the children. They have been motivated to stop it.
- 54 rescue cases were reported and the number of people rescued through these cases is 58. 24 among them have been referred to hospitals (Hope Hospital, M R Bangur, Leprosy Mission, SSKM Hospital) for better health care. 37 out of the 58 were children. 22 out of them have been placed at different shelter homes.

### Success Story



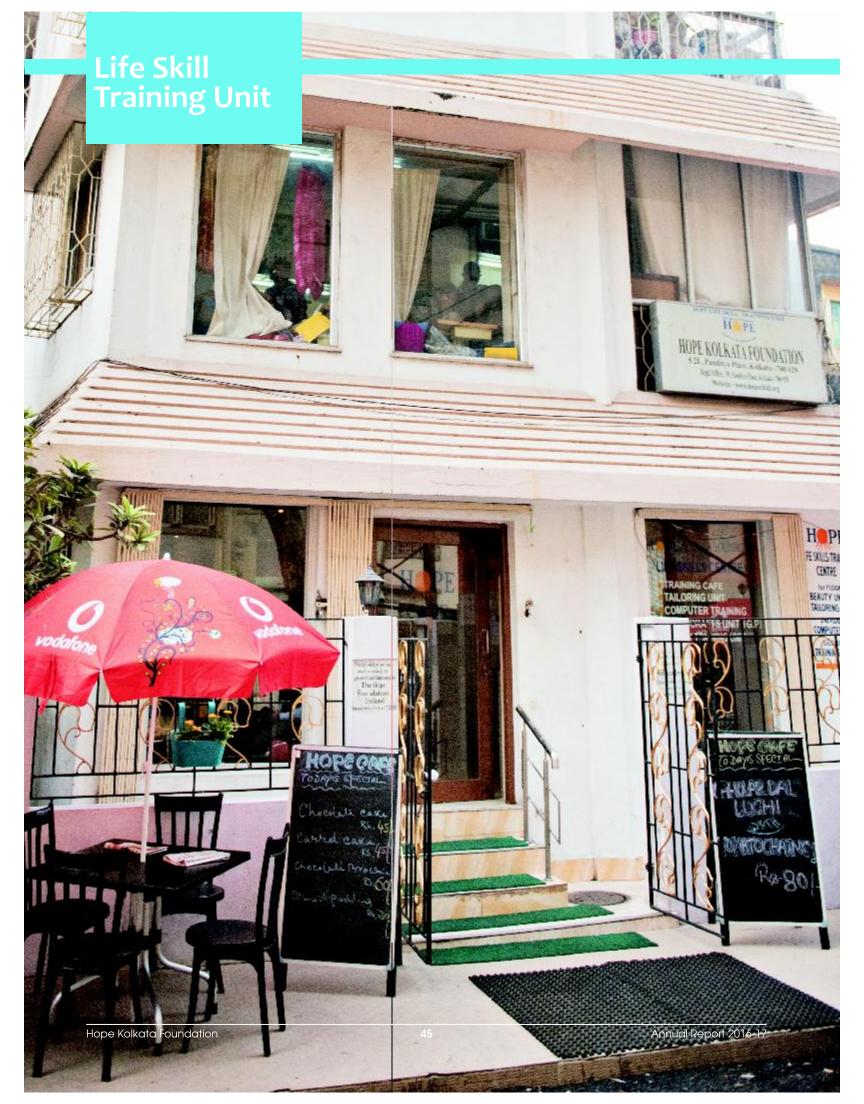
Prakash (name changed), an orphan boy of 14 years, was living at Howrah station. He fled from his home as he was neglected by his grandparents. At Howrah station he was living with some unknown persons. Child Watch Team rescued him during the night round visit in the month of August as they were informed that the boy was severely sick. Child Watch Team immediately admitted the boy to Hope Hospital. After diagnosis, it was confirmed that he was at the last stage of tuberculosis. Then he was immediately admitted to the Baruipur TB Hospital, run by Missionaries of Charity. After some days' treatment he was referred to Asansol TB Hospital, run by Missionaries of Charity. The doctors assured that he would be totally cured within 9 months. On 28th February he was cured from the disease and the child watch team could locate his address and on 4th march he was restored to his family.

## **Success Story**



In the morning of 14th November, Child watch team received a call from Mukti rehabilitative centre that a 23 year old lady and her 3 year old son were roaming about aimlessly near Moulali Bus stand and seemed to be helpless. Then and there Child watch team rushed to that place. After spending some time in search of them, Child Watch team found that destitute lady and her son. They asked the lady what the matter was. The lady replied that she was a victim of domestic violence and was compelled to leave her husband's house which is situated at Baleswar in Odisa. After leaving her husband's house she came to her paternal house which is at Kanthi of the district East Midnapore in West Bengal. But what a irony of fate, her widow mother refused to give her shelter. Consequently she came to Kolkata in search of a job. As she had a little boy, she looked for a job of domestic help. But no one appointed her as domestic help as she had no identity. So helplessly she was moving about here and there. After knowing the whole matter Child watch team rescued the lady along with her son and registered a general diary at Entally police station. The lady and her son were placed at MCCU (Mother and Child care Unit) run by Hope Kolkata Foundation. The lady has joined the Life Skill Unit for vocational training and the boy is going to an ICDS centre.





## Panditya Life Skill Unit

The Life Skill Training Institute delivers high-quality vocational training to individuals that are unable to avail of such services elsewhere, due to the educational pre-requisites set by the Government of India. Professionally designed training courses which are tailored to suit the capabilities of the trainees, technical skills and one-to-one intensive learning provides the trainees with high-quality training of a marketable skill. This is complimented with a course certificate upon completion and work placement, demonstrating how this Institute operates as a stepping stone for trainees to wider work environments. Another objective of the Life Skills Institute is to prepare young women with skills in Advance Tailoring using industrial sewing machines, so that they can apply for work in garment industries and at the same time, if they cannot leave home for family reasons, can work from home as entrepreneurs.



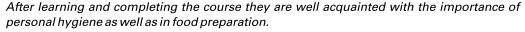
In the Life Skill Institute, 4 training courses are available with having compulsory spoken English and Maths classes, which are as follows –

- 1. Food and Beverage Service and Kitchen Skills course (8 trainees annually)
- 2. Garment construction course (40 trainees annually)
- 3. Computer skills course (90+ trainees annually)
- 4. Beauty Training Course (30 trainees annually)

### Food and Beverage Unit and Kitchen Skills Course

Training for this course involves conversation about ingredients and how to prepare each item on the menu. Compulsory spoken English classes are conducted by Ms. Sangeeta Bajoria to help the trainees communicate better with customers. Most of the trainees are school drop outs and do not have proper education. Therefore spoken English sessions help them to gain self-confidence. After learning and completing the course they are well acquainted with the importance of personal hygiene as well as in food preparation.

The training involves discussion of ingredients and preparation of each item on the menu. Compulsory spoken English classes are conducted to help the trainees communicate better with customers. Most of the trainees are school drop-outs and do not have proper education. Therefore spoken English sessions help them to gain self-confidence. A volunteer teacher is dedicated to teaching the restaurant trainees English.





# Hope Café (Food, beverage, culinary skills training unit)

The Hope Cafe has become well known for its good food and great ambience. With regards to the sustainability of the unit, the food and beverage section (Hope Café) is developing strategies to increase its income, up grading the menu as the market demands, providing freshly baked cakes, making home deliveries and taking in outside orders. The cafe provides freshly baked cakes, makes home deliveries and takes outside orders. Over the years they have built a loyal customer base by providing quality food.



#### **Achievements**

16 restaurant trainees have been enrolled between April 2016 and March 2017. During this period 6 of the trainees completed their course and were placed. Falguni Das, Puspita Paul, Pintu Yadav were placed in the 1st half. In the 2nd half Jhuma Halder & Tumpa Kundu were both placed in Parathe wali Galli at Rs.6000/- per month. Gopal Thakur got a very prestigious placement in 8th Day – Café & Bakery at Rs.7000/- per month. In December to January the Café took on 5

new trainees for the 6-month F & B & Kitchen Skills Course.

- 💠 Every working day at the Hope Cafe is a practical class and 298 classes were held during the year.
- A Stipend is given to trainees (according to their attendance) to make it possible for them to attend classes and have a little pocket money. On an average 5 trainees received a monthly stipend.
- Last year the total income generated by the Unit was INR 19,19482 (Euro 29,530). This year the unit has generated INR 23,95654
- The Café was recently awarded a Certificate from Trip Advisor, which proudly adorns the newly repainted and decorated walls.

#### Number of Beneficiaries: 4 Kitchen Trainees | 4 Service Trainees

**Team Strength:** 1 Programme Manager | 1 Manager Hr And Admin | 3 Chef | 1 Accountant | 1 Kitchen Steward | 3 Security | 3 Cleaner **Total Expenditure by supporting organisation:** The Hope Foundation - Rs 49,42,490

## **Success Story**



Pushpa, completed the Course with an A+. She lives with her mother and elder sister. She lost her father when she was 8 years old and her mother who is a House mother at Hope has seen her through school. Her sister is a part-time receptionist. Their combined income is Rs. 7300/-. Puspita failed in her Class XII exam and sat depressed at home till her mother brought her over. She is a good learner, knows English and is very polite. Puspita is a dedicated person and she will be an asset to any unit that she joins. She was placed at Cafe Pranah on June 1st at Rs. 6000/-. She is very happy at her job and is continuing to learn and improve herself.

### **Garment Manufacturing Course/Tailoring Unit**

Considering the rise of specialised garment shop and boutiques in Kolkata, a need was felt for a training unit dedicated to fine tailoring. The tailoring training unit at Hope Life Skill Unit introduces learners to the functionality and operation of the tailoring machine and imparts training in designing patterns, making garments, stitching, embroidery, knitting and sewing. The unit has a total capacity to accommodate 40 students for a year. The number is divided equally in two batches each with six months duration. A total of 241 tailoring classes were held in each of the 6 month sessions



#### **Achievements**

- Out of 40 trainees enrolled 30 appeared in the final examination and received certificates. From the first session, 12 trainees received Course Completion Certificates. 4 Trainees were absorbed by Beanstock (Ishika Todi) and eight girls are working from home.
- From the 2nd session all 18 Graduates have been picked up by the Future Group.
- An average of 15 trainees every month received Maths and English lessons which help them to build the understanding level of calculation needed for upgrading tailoring skill and confidence. Slowly, the trainees have been showing improvement in their maths skill and in their ability to communicate in English.
- A Stipend is given to trainees (according to their attendance) to make it possible for them to attend classes and have a little pocket money. On an average 18 trainees received a monthly stipend.

#### **Number of Beneficiaries: 20 Trainees**

**Team Strength:** 1 Programme Director and Manager | 1 Tailoring Trainer | 1 laboratory Assistant **Total Expenditure by supporting organisation:** Hope Kolkata Foundation - Rs 11,75,864

## **Success Story**



Mani (name changed), was one of the most deserving trainees of the unit as she had a lot of focus and sincerity in her work, she had zeal to learn and earn. She has one son and a daughter who are studying. Her husband is alcoholic due to which she was very much depressed about her family and children that how to look after them, but as soon as she heard of Tailoring centre here in HKF she joined and started learning, she did so well in the course that, while learning she has been offered job in Banerjee's Boutique and started earning out of there and also started taking order locally which has helped her family a lot to sustain and live a respected life now onwards. She is very happy to help her family and children of her own hard earned money. She is so excited that she wants to join and continue for the next 6 months.

## **CSR initiative of Blue Dart:-Computer Training Centre**

The computer training unit at the Hope Life skill Unit is supported by Blue dart – the renowned courier company. The courses encourage young girls and boys in the locality, who do not have access to a computer, to learn various computer training skills to better their future prospects. Networking visits are organised with various agencies and offices for the placement of the unit's trainees.



#### **Achievements**

- In the last year a total of 76 trainees successfully completed the computer course, which included basic and advanced lessons as well as a compulsory English course. All the trainees received certificates after completion of their course.
- 20 trainees from Tally have successfully passed and 24 trainees are continuing with the 2nd session of the 2016-2017 Tally course.
- The fact that unprivileged children have realized the importance and employability of technical education and how important basic computer skills are has been the biggest accomplishment of this project.

**Number of Beneficiaries: 74 Trainees** 

Team Strength: 1 Computer Teacher | 1 Asst Teacher | 1 Tally Teacher | 1 English Teacher

Total Expenditure by supporting organisation: Blue Dart - Rs 14,00,174



Priti (name changed) was one of the most deserving and sincere candidate of our computer unit. She is also pursuing B.Com and she is the third and youngest child of her parents. Her father is a labour, who somehow manages to sustain her family. She is giving tuition classes to little children from where she manages to continue her studies without her father. She was in extreme need of job because would like to be helping hand to her father, and also she can continue her higher studies along with computer. She learned so well and performed very well in all aspects and exam in the unit. So she has been offered job and at one chance she grabbed it and now she is continuing for which she is very excited and happy, because her job profile is completely similar of what she learned in computer. She is the office admin in her office, in future she wants to pursue higher studies and wanted to be banker.



## **Boutique & Advanced Tailoring Unit:**

The unit has 5 staff. 1 part-time Trainer cuts all the fabric prior to stitching and also manages the unit. She also teaches bag making techniques to the tailoring trainees. 1 staff member is being trained by an Irish Volunteer to manage the Boutique.

The Advanced Tailoring unit has undertaken and delivered scarves, school uniforms, blouses, kurtis, salwar kameez sets and they also done alterations for customers. A total of 27 orders have been taken and 21 have been delivered within the reporting period. In the last 6 months, the Boutique has sold 2325 items and earned Rs.3, 62,700 from the sale.

### **Beauty Training Course:**

A 4-month Beauty Training Course started on April 1st for 10 trainees. The course was conducted by Ms. Gertrud Chatterjee. Shipra Halder and Priti Gupta excelled at the course and were retained to conduct the next 4 month course. They are currently training the 3rd and final batch of 5 girls in the beautician's course. Beauty Salon services continue to be offered to customers at reasonable rates to allow the trainees to practice what they have learnt. They are gradually getting regular customers.



### **Handicraft Unit:**

The Unit is run by PFO (a paid staff) who designs new items for the unit and collects and executes orders for the Unit with the help of 10 women from the local slum. These 10 women belong to poor and vulnerable families of slum areas of ward no. 3 and 85. The purpose of this unit is to make underprivileged, economically weak and vulnerable women financially, socially and emotionally empowered through the handicraft programme activities.

Different exhibitions have been conducted by the Handicraft unit in DLF building, Canstantia building, HSBC bank, Erev Max, Oriflame, Daan Utsav etc., where pen stands, jewelry boxes, note books, rakhi, peacock cards etc. have been sold. The PFO processes all the exhibitions and also overseas orders and ensures quality control and timely delivery. Besides the exhibit items, the unit makes newspaper bags, saree bags, tote bags, uttariyas, envelops etc. which have been ordered by different national corporate agencies, international organizations and sometimes by individuals. In the last 6 months, the unit has earned Rs. 1, 42,095/- on the sale of their handicraft items, peacock cards and Thank you cards.

### Hope Skill Unit Chetla

This unit was inaugurated on 16th December, 2016.

The project is aimed to provide high quality vocational training based on practical approach in computer literacy to 60 trainees, aged between 14-25 years who are notaware of day to day computer technology. Trainees are given instruction in Basic & Advance Computers and financial accounting using Tally ERP-9, along with Spoken English, Communication and Personality Development classes, as value addition, so that they are positive and self-assured during job interviews. The training equips youths with technical and social skills to be ready to join mainstream workforce / society with self-confidence.



**Number of Beneficiaries: 40 Trainees** 

Team Strength: 1 Programme Field Officer | 1 Computer Teacher | 1 Spoken English Teacher | 1 Tally Teacher

Total Expenditure by supporting organisation: Concentrix - Rs 4,49,600



# **Corporate** Social Responsibility

# **CSR Projects**



































# **CSR Activities / Events**













































































# **Support through Donation Boxes**











# **International Project Donors**











# **School Social Responsibility**

Through participation in various school events organised for a social cause, students understand the need for sharing and helping the community. This fosters empathy and helps the students cope with stress and improve their interpersonal skills. We would like to take this opportunity to thank all the schools who understood the importance of their civic responsibility. We would also like to thank the Irish Schools for participating in the cross cultural programmes.

## Schools that have supported us throughout the year:

- Mount Litera Zee School (Dhulaghar)
- Mount Litera Zee School (Mohestala)
- Future Campus School
- Modern High School
- Calcutta International School
- Heritage School

- Mahadevi Birla World Academy
- Birla High School
- South City International School
- Shri Shikshayatan School
- Sri Sri Academy













Thrilling match put up by our protection home children, Mount Litera Zee School and Irish students. Much thanks to the school and our sponsors for organising Hope Soccer Aid.













School Immersion with Irish students in collaboration with The Hope Foundation -----







The Hope Foundation participated in a concert with 4 international musicians - pianist Jennifer Heemstra, violinist Wendy Case, violist Kirsten Docter & cellist Amir Eldan. Special guest Bickram Ghosh on the tabla







------ Performers without Boundary ------























# Organisational Information

Names and addresses of the members of the Executive Committee/ Governing Council. Of the association, including the Chief functionary in the following manner for the year 2016-2017

SI. No.	Name	Name of Father/Husband	Nationality	Occupation	Office held in the association	Relationship with Office bearer, if any	Address
1	Vijay Singh Bhandari	Late D. M. Bhandari	Indian	Business	President	No	6 Mayfair Road, 6th Floor, Kolkata - 700 062
2	Joy Kar	Late Amalendu Kar	Indian	Business Consultant	Vice President	No	Flat F-4, Regent Grove Apartment, 163/1 N.S.C. Bose Road, Kolkata - 40
3	Swaran Chaudhury	Late Mr. Madan Mohan Chaudhury	Indian	Social Worker	Secretary	No	J-9, 3 Middleton Row, Kolkata - 700 071
4	Dipak Biswas	Late Arobinda Biswas	Indian	Service	Treasurer	No	29 Biren Roy Road East Kolkata - 700 008
5	Anand Agarwal	Late Mr P. D. Agarwal	Indian	Business	Member	No	Rajanigandha Apartment, 15th Floor, 25 Ballygunj Park, Kolkata - 700 019
6	Dr. Sheila Banerjee	Dr. Ujjal Banerjee	Indian	Psychiatrist	Member	No	Flat No. A, Roma Apartment, 472 Dum Dum Park, Kolkata - 55
7	Geeta Venkadakrishnan	Late C.S.Venkitaraman	Indian	Social Worker	Member (Director)	No	HIG N-1, Phase-2, Niva Park, Bhramapur, Kolkata - 700 096
8	Pushpa Basu	Late Iswar Surrendra Kumar Das	Indian	Social Worker	Member	No	House No. 3, Patulia, Bidhan Pally (Shib Mandir) Titagarh, PS - Khardha, Pin 700 019
9	Dr. Ujal Kanti Debnath	Late Uddharan Debnath	Indian	Doctor	Member	No	10/1D, Swinhoe Street, Kolkata - 700 019

# Friends Of Hope Advisory/Cultural And Communication

- Biswaiit Mitra
- Mrs. Soumi Gupta Banerjee
- Mr. Barun Chanda
- Dr. Ujjal Kanti Debnath
- Ms. Sharmila Dey
- Mrs. Ruchi Jalan

None of the Hope Foundation Board Members are related by blood or marriage. Hope Kolkata Foundation held four board meetings, spaced suitably around the year 2016-2017

# **Transparency Disclosures**

- No remuneration, sitting fees made to any board member except for ED. No travel reimbursement made to board members, attending board members and other office meetings. No remuneration paid per month.
- None of the Hope Foundation Board Members are related by blood or marriage. Hope Kolkata Foundation held four board meetings, spaced suitably around the year 2016-2017
- Remuneration paid to the three highest staff members, Rs 50,000/-, Rs 45,000/-, Rs 30,000/-.

- Total cost of National travel by all staff during the year: NIL
- Remuneration of the lowest paid staff member is Rs 6,000/-.
- Total cost of International travel by all staff & board members during the year: NIL
- Details of the board members who have received remuneration / reimbursement during the last financial year: One Board Member working as Program Manager Operations gets Rs 28,598/- Per month for her service.

Head of the organisation	Amount in Rs.	Per month
Highest Paid	39,994	Yes
Lowest Paid	6,000	Yes

Full time staff	170
Assignment	0
Part time	77
Consultant	11
Contractual Staff	33

Salary Distribution	Salary Range				
	Men	Women	Total		
5,000 - 10,000	17	82	99		
10,000 - 25,000	36	59	95		
25,000 - 50,000	2	5	7		

# **Awards & Recognition Received**

Recognition and Awards	Source	Year	Relevant Activity / Work for which received
Certificate of Appreciation	American Indian Foundation	2016	Child Health
Contribution to the society	Vocational Skill Programme	2015	Rotary International -District 3291
Individual Contribution for Social & Economic Growth	Bharat Udyog Ratna Award	2014	Global Achievers Foundation
Individual Achievement for Social & Economic Growth	Rashtriya Pragati Award	2014	All India Business Development Association, New Delhi
Certificate of Appreciation / Award	10th ALLMEDIA Person' Welfare Association & South 24-Parganas Journalists Association Award for Social Service	2013	For Social Service
Certificate of Appreciation / Award	Karma veer Puraskar International Confederation of NGOs	2012	Karma veer Puraskar on Life long fight for Social Justice.
Certificate of Appreciation	Commissioner of Police, Kolkata	2012	Good Samaritan Award
Certificate of Appreciation	ACC Cement and BIG Fm 92.7 on Jan 2012	2012	Big salute towards women entertainer development in empowering through a cause.
Certificate of Appreciation	Channel 10	2009	Nari Samman - Protection For Underprivileged Children & Women
Certificate of Appreciation	14th Bharat Nirman Award	2007	Hope Foundation Work towards the Underprivileged Children

# **Administrative Information**

Name of the Organisation	HOPE KOLKATA FOUNDATION
Nature of the Society	Society
Postal Address of the organization	39, Panditiya Place, Kolkata - 700 029
Location	Kolkata
Telephone Number / Fax	(033) 2474 2904, 2454 2007
Email	info@hopechild.org
Website	www.hopechild.org
Contact Person	Geeta Venkadakrishnan
Position / Contact number & Email Id	Director/91 9830201145/geeta@hope-foundation.in
Alternative Contact Person	Pushpa Basu
Position / Contact Number / Email Id	Senior Programme Manager/91 9007086873

# **Legal Relevant Document Details**

Document	Particulars	Registration / Valid till (DD/MM/YYYY)
Society Registration Act XVI 1962 West Bengal	S/96057/1999-2000 4.10.1999	One time
Renewal of Society Registration	Form No. VI	Date of return 07.06.2017
Section 12 A of the IT Act 1961	DIT(E) 8E/228/2001-02 Dated 1.4.2001	One time
Tax Deduction Account No (TAN)	CALH02329F	One time
Permanent Account No. (PAN)	AAAAH1789A	One time
Foreign contribution (Regulation) Act 1976 (FCRA)	Registration No. 147120622, Dated 25.7.2003	No. 0300040462016 Valid upto : 31.10.2021
Section 80G(5)(VII) of the IT Act 1961	DIT(E) 1428 8E/228/01-02	Assessment year 2012-2013 Perpetual as per Income Tax Circular No. 7/2010. Dated 27.10.2010
Credibility Alliance	CA/12/2012	Valid 25.1.2012 to 24.1.2017

# How you can help

Every contribution counts. Hope Kolkata Foundation's work over the last 18 years has been successful thanks to the unwavering support from countless individuals and key institutional donors who have partnered with us in our journey to transform lives. Some options to donate are:

### **FCRA Bank Account Details**

Bank Name	Axis Bank Ltd.
Branch Name & Address	Branch - Rashbehari Avenue Branch Branch Address - 41B, Rashbehari Avenue, Kolkata - 700026
Account No	913010033022376
Name of Account (Cheque to be made in the name of)	HOPE KOLKATA FOUNDATION
9 Digit number (MICR number)	700211019
Current / Saving account	Savings
Swift Code / Remittance Instructions	AXISINBB005
IFSC CODE	UTIB0000253

## **Non FCRA Bank Account Details**

Bank Name	Standard Chartered.
Branch Name & Address	21, Old Court House Street, Kolkata - 700 001.
Account No	321-1-101752-5
Name of Account (Cheque to be made in the name of)	HOPE KOLKATA FOUNDATION
9 Digit number (MICR number)	700036020
Current / Saving account	Savings Account
Swift Code / Remittance Instructions	AEIBDEFXA
IFSC CODE	SCBL0036087

Send your contributions by cheque in favour of HOPE KOLKATA FOUNDATION to 39 Panditiya Place, Kolkata 700029 or through Bank Transfer. For more information write to info@hopechild.org

# Abridged Balance Sheet as at 31st March - 2017

LIABILITIES	AMOUNT	AMOUNT	ASSETS	AMOUNT	AMOUNT
	Rs. P.	Rs. P.		Rs. P.	Rs. P.
General Fund			Fixed Assets (As per Last A/c) - Head Office	63.719.427.28	
Balance As per last year A/c - Head Office	79.137.884.64		Add: Addition during the year	87,55,779.00	
Add: Capital Grant recd during the Year.	8,667,415.00		<i>,</i>	72,516,500.28	
ule real.	87,805,299.64		Less : Depreciation	(4,219,003.15)	
Balance as Vocational Training Unit	979,846.24		Less : Assets sold during the year	(157,937.86)	
Less : Liabilities W/o	(917,752.00)			68,139,559.27	
	87,867,393.88		(As per last year A/c) - Hospital Unit	12,711,795.00	
Balance as Hope Hospital Unit	11,848,067.00		Add: Addition during the year	2,980,781.00	
Add: Capital Grant received during the Year.	8,204,586.00		Less : Depreciation	(564,374.00)	
Less : Last year accumulated loss	(14,393,193.00)	93,526,853.88		83,267,761.27	
			(As per last year A/c) - Life Skill Unit	156,910.75	
Add : Excess of Income over expenditure transferred from I/E A/C	9,876,261.05	9,876,261.05	Add: Addition during the year	76,900.00	83,501,572.02
		103,403,114.93			
			Current Assets		
Outstanding Liabilities			Security Deposit	392,390.00	392,390.00
Audit Fees Payable (2016-17) -FC	233,200.00				
Audit Fees Payable (2016-17) -LC	41,800.00	275,000.00			
			Programme Advance		
Outstanding Liabilities: LC		576,038.00	Staff Advances (FC) as per Last year	59,949.00	
			Add : During the period - FC	(145,227.00)	
			Add : During the period -LC	(39,897.00)	(125,175.00)
Hope Hospital					
Sundry Creditors	775,673.00	775,673.00	Income Tax seized (As per Last year A/c) (FC)	21,475.18	
			Income Tax seized (As per Last year A/c) (LC)	164,886.09	186,361.27
			TDS Receivable- FC (as per Last year A/c)	7,089.00	
			TDS Receivable LC (As per Last year A/c)	9,798.00	
			Add : During this year	600.00	17,487.00

LIABILITIES	AMOUNT Rs. P.	AMOUNT Rs. P.	ASSETS	AMOUNT Rs. P.	AMOUNT Rs. P.
			Hope Hospital		
			Sundry debtors	544,945.00	
			Loan & Advance	13,826.00	
			Security Deposit	32,000.00	
			Closing Stock	1,614,381.00	2,205,152.00
			Vocational Training Institute (Life Skill)		
			Current Liabilities	89.00	
			Loans & Advances		
				15,000.00	
			TDS Receivable	375.00	
			Closing Stock	11,446.00	26,910.00
			Closing Balance as on 31-03-2017		
			Cash & Bank Account (FC)	4,970,688.07	
			Cash & Bank Account (LC)	6,538,201.28	
			Cash & Bank Account (Life Skill)	802,811.29	
			Cash & Bank Account (Hope Hospital)	6,513,428.00	18,825,128.64
TOTAL		105,029,825.93	TOTAL		105,029,825.93

For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E

# Abridged Income & Expenditure Statement for the Year Ended 31st March 2017

EXPENDITURE	AMOUNT Rs. P.	AMOUNT Rs. P.	INCOME	AMOUNT Rs. P.	AMOUNT Rs. P.
То			Ву		
Foreign Contribution			Foreign Contribution		
Salary of Hope Hospital -FC	4,272,444.00	4,272,444.00	Grants & Donations		
			Grants Received From Hope Foundation Ltd.		56,585,276.00
Holding of Free Medical / Health / Family Welfare / Immunization Camps -FC		1,965,162.00	Reimbursement Grant For Expenses From The Hope Foundation Ltd -FC		
Non-Formal Education Projects / Coaching Classes -FC		14,980,189.00	Capital Grant - Hope Hospital	2,854,586.00	
<u> </u>			Revenue Grant	3,666,374.00	6,520,960.00
Treatment / Rehabilitation of Drug Addicts -FC			Grant Received From Others		
Punorjiban Rehabilitation Home for Addicted Children		3,467,739.00	Treatment / Rehabilitation of Drug Addicts FC		
			The Hope Foundation, Germany	555,402.82	555,402.82
Vocational Training – Tailoring, Computers etcFC		1,953,814.00	Non-formal Education Projects / Coaching Classes -FC		
			Caring Hand - Education	430,300.00	
Capital Grant to Hope Hospital - Joy Global (India) Ltd (2017-18) -FC		5,350,000.00	Tokyo Individual Sponsorship - Education	488,974.33	919,274.33
Welfare of children-FC		36,213,513.25			
Administrative Overhead (For Accounts) - FC	1,824,178.00		Welfare of Children - FC		
Professional Fees	140,304.00	1,964,482.00	G2B Home for Girls & Empowerment	3,338,220.34	3,338,220.34
General Expenses (Electric / Security / Maintenance / Washing & Cleaning) -FC			Running of Cost of Hospital / Dispensary / Clinic -FC		
Panditiya Administration Office - FC (Head Office)	1,130,393.00		Joy Global ( India ) Ltd.	4,500,000.00	4,500,000.00
Bank Charges	554.92	1,130,947.92			
			Indirect Receipts ( FC) - Donations :-	135,241.86	
Panditiya Administration Office - LC (Head Office)	374,138.00		Individual Donations : - FC	504,315.00	
Bank Charges	2,297.50	376,435.50	Donation for Hope Hospital - Running Cost -FC	839,504.00	
			Other Receipts : - FC	136,806.41	1,615,867.27
			-		
Indirect Expenses -FC			Bank Interest - FC	231,771.00	
Hospital Treatment Cost	1,675,860.00		Bank Interest - LC	79,868.00	
Hospital Running Cost	782,140.00		Bank Interest (Life Skill Unit)	32,079.00	
Hospital Capital Cost	2,854,586.00		Bank Interest (Hope Hospital)	35,775.00	379,493.00
Fund Raising Expenses (Salary)	192,000.00	5,504,586.00			
			Local Currency		

EXPENDITURE	AMOUNT Rs. P.	AMOUNT Rs. P.	INCOME	AMOUNT Rs. P.	AMOUNT Rs. P.
Other Expenses (Reimbursement) -FC	2,116,827.00	2,116,827.00	Grant & Donation		
-			Non-formal Education Projects / Coaching Classes -LC		9,575,943.13
Other Expenditure (Revenue) -FC					
Loss on sale of Assets	95,237.86	95,237.86	Donation Collection - LC		
Hospital Unit - Joy Global (India) Ltd (Maintenance)	1,099,200.00	1,099,200.00	Telemarketing	2,883,796.08	2,883,796.08
			Indirect Receipts - LC		683,805.74
Holding of free Medical/Health/Family welfare / Immunization camps - LC		467,496.00	Individual Donor (Foundation Day) -LC	667,500.00	
			HSBC Electronic Data Processing India Pvt Ltd. (Kasba Creche)	7,549.00	
Non-formal Education projects / Coaching Classes		6,885,676.00	Golf For Hope	501,000.00	
			Indranil Basu	2,000.00	
Other Expenses (LC)		1,139,191.42	Karamiki Singh	1,450.00	1,179,499.00
			Contribution Money -LC		117,397.00
Treatment / Rehabilitation of Drug Addicts -LC			Vocational Training Institute (Life Skill)		
Punorjiban Rehabilitation Home for Addicted Children		2,000.00	Sales Accounts	3,012,296.44	
			Indirect Incomes	574,448.00	
Welfare of Children - LC		1,043,892.00	Closing Stock	11,446.00	3,598,190.44
Assets Written Off - FC		2,801,070.36			
			Liabilities W/o		
Vocational Training Institute (Life Skill)			Liabilities provided as advance by Head Office now w/o		917,752.00
Opening Stock	172,505.74				
			HOPE HOSPITAL UNIT		
Direct Expenditure	3,373,576.90		Total Income By Hospital Unit	42,669,876.00	
Indirect Expenses	500.00	3,546,582.64			
			Closing Stock	1,614,381.00	44,284,257.00
HOPE HOSPITAL UNIT					
Opening Stock	2,202,152.00				
Running Cost of Hospital	24,141,858.00	26,344,010.00			
Audit & Professional Fees (2016-17)	275,000.00	275,000.00			

# Abridged Income & Expenditure Statement for the Year Ended 31st March 2017

EXPENDITURE	AMOUNT Rs. P.	AMOUNT Rs. P.	INCOME	AMOUNT Rs. P.	AMOUNT Rs. P.
Depreciation (As per Schedule - Z) - HKF	4,219,003.15	4,219,003.15			
Depreciation (As per Schedule - Z) - HOSPITAL	564,374.00	564,374.00			
Excess of Income over Expenditure		9,876,261.05			
TOTAL		137,655,134.15	TOTAL		137,655,134.15

For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E

# Abridged Receipts & Payments Account for the Year Ended 31st March 2017

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
Opening Balance as on 01/04/2016			Foreign Contribution		
Cash & Bank Account (FC)	10,804,756.48		Running Cost of Hospital / Dispensary / Clinic -FC		
Cash & Bank Account (LC)	1,756,225.25		Hope Hospital - Salary	4,272,444.00	
Cash & Bank Account (Life Skill )	662,088.75				
Cash & Bank Account (Hope Hospital)	148,042.00	13,371,112.48	Holding of free Medical / Health / Family welfare / Immunization Camps - FC	1,965,162.00	
Bank Interest - FC	231,771.00		Non-Formal Education Projects / Coaching Classes - FC	14,980,189.00	
Bank Interest - LC	79,868.00		Treatment / Rehabilitation of Drug Addicts - FC		
Bank Interest (Life Skill)	32,079.00		Punorjiban Rehabilitation Home for Addicted Children	3,467,739.00	
Bank Interest (Hope Hospital)	35,775.00	379,493.00	Vocational Training – Tailoring, Computers etc FC		
			Life Skill Training Centre	1,223,054.00	
Grants Received From The Hope Foundation Ltd.			Tailoring Unit	503,469.00	
Grants & Donations : - FC	56,585,276.00		Self Help Group and Income Generation Programme	118,150.00	
Reimbursement Grant For Expenses From The Hope Foundation Ltd -FC	9,838,375.00		Beauty Saloon Project	109,141.00	26,639,348.00
Treatment / Rehabilitation of Drug Addicts.					
The Hope Foundation, Germany	555,402.82	66,979,053.82	Welfare of Children -FC	36,213,513.25	36,213,513.25

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
Sales of Assets - FC			Administrative Overhead (For Accounts) - FC	1,824,178.00	
Tata Ambulance	22,000.00		Professional Fees	140,304.00	
OT Table	40,000.00		Audit Fees (2015-16)	312,250.00	2,276,732.00
Washing Machine	700.00	62,700.00			
Non-Formal Education Projects / Coaching Classes -FC			General Expenses(Electric/Security/ Maintenance/ Washing & Cleaning) -FC		
Caring Hand -Education	430,300.00		Panditiya Administration Office - FC (Head Office)	1,130,393.00	
Tokyo Individual Sponsorship - Education	488,974.33	919,274.33	Bank Charges - FC	554.92	1,130,947.92
Construction / Running Cost of Hospital / Dispensary /Clinic - FC					
Joy Global (India) Ltd - Project Running Cost	4,500,000.00		Panditiya Administration Office - LC (Head Office)	374,138.00	
Joy Global (India) Ltd- Capital Grant	5,350,000.00	9,850,000.00	Bank Charges - LC	2,297.50	376,435.50
			Indirect Expenses - FC		
Welfare of Children - FC			Hospital Treatment Cost	1,675,860.00	
G2B Home for Girls & Empowerment	3,338,220.34	3,338,220.34	Hospital Running Cost	782,140.00	
			Hospital Capital Cost	2,854,586.00	
Indirect Receipts ( FC) - Donations :-		135,241.86	Fund Raising Expenses	192,000.00	5,504,586.00
Individual Donations : - FC		504,315.00	Other Expenses (Reimbursement) - FC	2,116,827.00	2,116,827.00
Donation for Hope Hospital-Running Cost -FC		839,504.00	Other Expenditure (Revenue) - FC		
Other Receipts : - FC		136,806.41	Hospital Unit - Joy Global (India) Ltd (Maintenance)	1,099,200.00	1,099,200.00
Donations (LC)			, ,		
Donations	683,805.74		Fixed Assets FC		
Individual Donor (Foundation Day)	667,500.00		Fixed Assets -Funded by The Hope Foundation Ltd.	3,478,936.00	
HSBC Electronic Data Processing India Pvt Ltd. (Kasba Creche)	7,549.00		Fixed Assets -Funded by Blue Dart Express Ltd.	476,243.00	3,955,179.00
Golf For Hope	501,000.00		Fixed Assets - Funded by Joy Global (India) Ltd		
Indranil Basu	2,000.00		Hope Hospital	4,427,000.00	4,427,000.00
Karamiki Singh	1,450.00	1,863,304.74	Capital Grant - Joy Global (India) Ltd (2017-18)		
Grant & Donation - LC			Hope Hospital	5,350,000.00	5,350,000.00
Non-formal Education Projects / Coaching Classes	9,575,943.13	9,575,943.13			
Telemarketing Donation Collection -LC	2,883,796.08	2,883,796.08	Holding of Free Medical / Health / Family Welfare /Immunization Camps -LC	467,496.00	
Contribution Money -LC	117,397.00	117,397.00	Non-Formal Education Projects / Coaching Classes - LC	6,885,676.00	
			Treatment / Rehabilitation of Drug Addicts - LC		
Current Liabilities (FC)	4,670,503.00		Punorjiban Rehabilitation Home for Addicted Children	2,000.00	7,355,172.00

# Abridged Receipts & Payments Account for the Year Ended 31st March 2017

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
Current Liabilities(LC)	7,595,449.00	12,265,952.00			
			Welfare of Children - LC	1,043,892.00	1,043,892.00
Loans & Advances (Project Advance) - FC	7,354,705.00		Indirect Expenses - LC	1,139,191.42	1,139,191.42
Loan & Advances (Project Advance) - LC	3,168,237.00	10,522,942.00			
Vocational Training Institute (Life Skill)			Fixed Assets - Funded by Local Funds - LC	56,628.00	
Sales Accounts	3,012,296.44		Fixed Assets - Funded by Concentric - LC	358,266.00	414,894.00
Indirect Incomes	574,448.00	3,586,744.44			
			Current Liabilities (FC)	4,933,352.00	4,933,352.00
Current Liabilities	116,584.00	116,584.00	Current Liabilities (LC)	7,043,494.00	7,043,494.00
Loans & Advances (Asset)	688,094.00	688,094.00			
			Loans & Advances (Project Advance) - FC	7,209,478.00	
HOPE HOSPITAL UNIT					
Income	33,449,409.00	33,449,409.00	Loan & Advances (Project Advance) - LC	3,128,340.00	
Current Liabilities	967,706.00	967,706.00	TDS Receivable - LC	600.00	10,338,418.00
			Vocational Training Institute (Life Skill)		
			Fixed Assets	76,900.00	76,900.00
			Direct Expenses	3,373,577.90	
			Indirect Expenses (Restaurant)	500.00	3,374,077.90
			Current Liabilities	128,332.00	128,332.00
			Current Assets		
			TDS Receivable	375.00	
			Loans & Advances (Asset)	703,094.00	703,469.00
			HOPE HOSPITAL UNIT		
			Fixed Assets	2,980,781.00	
			Security Deposit	32,000.00	

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
			Running Cost & Administrative Expenses	24,093,191.00	27,105,972.00
			Current Liabilities	981,532.00	981,532.00
			Closing Balance as on 31/03/2017		
			Cash & Bank Account (FC)	4,970,688.07	
			Cash & Bank Account (LC)	6,538,201.28	
			Cash & Bank Account (Life Skill)	802811.29	
			Cash & Bank Account (Hope Hospital)	6,513,428.00	18,825,128.64
TOTAL		172,553,593.63	TOTAL		172,553,593.63

For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E



# Thank you!

The Hope Kolkata Foundation would like to thank everyone who has been a part of our journey this year. With your help we have made a huge difference in the lives of thousands of children and vulnerable people.

# Contact us

## **Hope Kolkata Foundation**

Office: 39 Panditya Place, Kokata - 700029

Contact: Debasree Chakraborty / Geeta Venkadakrishnan

Phone: 033 2474 2904 / 033 2454 6488 / 033 2454 2007/ 9830201145 / 8585087946 / 9804344878

## Girls Home for the age group 13 years to 18 years

Premises No: 216/2 Madhurdah, P.S - Tiljala, Ward 108

Kolkata - 700107, Opposite Avishkar shopping mall main across the flyover bridge

Road Near SBI second lane/ first left lane, right side fourth building

Contact: **Pushpa Basu** - Program Manager, Phone: 033 2474 2904 / 9830201145 / 9007086873

## Kasba Girls Home for the age group of 5 years to 12 years

1/2/1B/1 Dharmatalla Road, backside of Kasba P.S.

Santopoly Near Bunu Ghosh Ration Shop, Kolkata - 700042

Contact: Lily Roy - Programme Co-ordinator, Phone: 3365060003 / 9830486732

## Bekind Boys Home for the age group of 5 years to 10 years

EF-55, 833 Rajdanga Main Road, 107,

Near Purba Apartment water tank, Kolkata - 700107

Contact: Jaydeep Banik - Programme Co-ordinator, Phone: 8272976362

## Ashirvad Boys Home for the age group of 11 years to 18 years

53 Uday Shankar Sarani, Kolkata - 700033

Contact: Surajit Satra - Programme Co-ordiantor, Phone: 9836382676 / 03324227320

## Punorjiban - Rehabilitation Home for addicted children for the Boys age group 8 years to 18 years

16 Dr. Radha Govindonath Sarani, Kolkata - 700033

Contact: Balram Samanta - Program Co-ordiantor, Phone - 9831506276 / 03324224985

## **Crisis Unit for Boys**

4/5, Russa Road, Kolkata -700033

Contact: Balram Samanta - Program Co-ordiantor, Phone - 9831506276

# Half Way Home for the Working Youth

42 Russa Road South, Kolkata - 700033. Phone: 03324224985

#### **Mother and Child and Girls Crisis**

Unit 3 Royd Lane, 2nd Floor, Kolkata - 700016

Contact: Triparna Nandy - Program Co-ordiantor, Phone - 8335833003

## Girl<sub>2</sub>B Project

Russa Road, Kolkata - 700033

Contact: Bulbuli Sinha (Program Co-ordiantor), Phone - 9007724191 / 03365550018

## **Hope Hospital**

139B Vinobha Bhave Road, Kolkata - 700038

Contact: Samiran Mallik (CEO)

Phone - 9874824461 /033 24075090 / 033 24075089

# **Hope Life Skill Unit**

5/2/L Panditya Road, Kolkata - 700029 Contact : **Renu Singh** (Life Skill Manager)

Phone - 9830028393 / 033 24850899 / 033 24850901

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