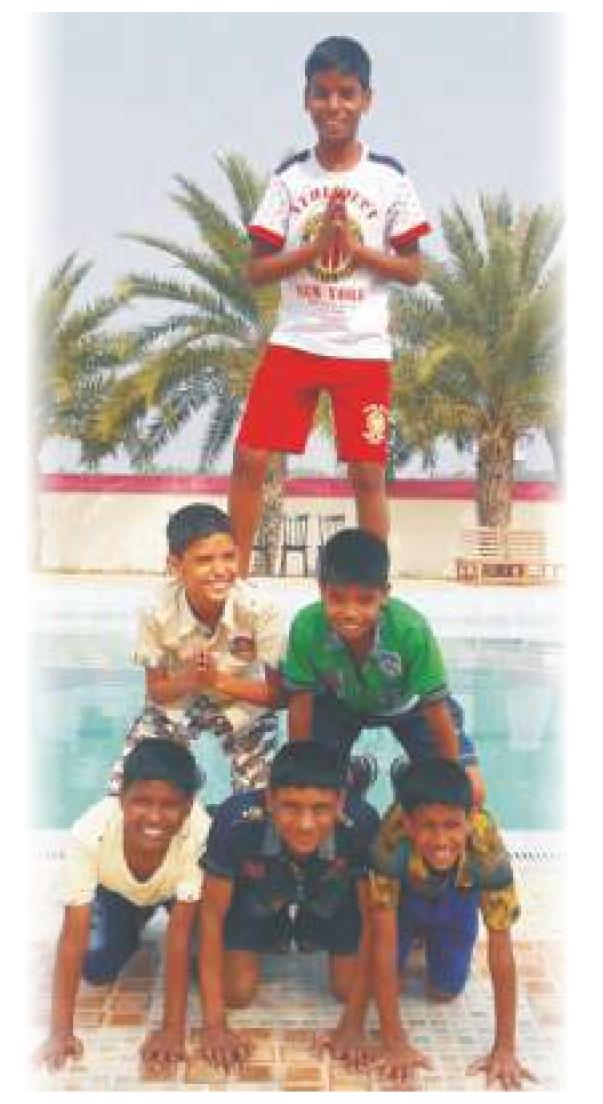




# Hope Kolkata Foundation Annual Report 2017 - 2018

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R N G

H E

# **Director's Statement**



Dear Supporters,

I would like to firstly thank you most sincerely for your incredible generosity in the supporting work of hope as we thrive to enrich the lives of children and communities living in abject poverty across the city of Kolkata. To have achieved so much, reaching over 2.3 million individuals in 17 years, is a true testament to the dedication, hard work and passion of our HOPE teams; staff; volunteers, loyal donors and corporate, dedicated students, local supporters and well wishers. Without your selfless contributions and time, our outreach to those most in need would simply not be possible.

I would like to take the opportunity to thank you for your loyal support to HOPE over the past years. Charities in Ireland are going through a particularly hard time for all the wrong reasons.

The Hope Foundation and its implementing partner organisations continue to alleviate extreme poverty across the city of Kolkata, Howrah and neighbouring districts of West Bengal. HOPE works to build sustainable future's for whole communities, by empowering and enabling street and slum dwellers with knowledge, access and services, so they can become their own drives of real and long term change.

Despite our reach and success to date, 42% of the Indian population remains forced to survive below the international poverty line resulting in one third of the world's poor now calling India their home. Hope endeavour to continue its development work, in line with the new sustainable Development Goals, to reduce this staggering statistic.

I am delighted to share with you HOPE's progress in raising increasing in-country funding for HOPE projects in India, which in turn will ensure the sustainability of our work. This will place a greater emphasis on local Indian donors and Government departments to take greater responsibility and a more active role in the development of their nation, at each societal level.

We have introduced a new Results-Based Management system for each of our projects in India. This system continues to ensure that each of our projects are working to provide the utmost of care to each individual beneficiary and to ensure that potential challenges faced are addressed. This system also ensures project outcomes are being achieved in line with HOPE's overall strategic mission and ensures that the most cost effective and impactful methods of service delivery continue to be utilised.

We do hope you continue to support our work and vision in which 'It should never hurt to be a child' and look forward to working and engaging with you, our supporters, again in 2017.

Every Blessing and Good Wishes to you all,

#### **Maureen Forrest**

Honorary Director

# From Hope Kolkata Foundation Desk

#### **Dear Friends**

Hope Kolkata Foundation has successfully completed its nineteenth year. We are very proud about the changes achieved in the lives of thousands of street children living in the darkness of deprivation, through Holistic Education, Health Care and Protection, Vocational Skill based programmes. HKF continuously strives for social transformation through improving the lives of marginalised, afflicted and affected people of Kolkata, both men and women and surrounding areas of West Bengal.

HOPE continues to see positive changes among children, who were illiterate, runaways, abused, exploited and denied their fundamental rights. Through our present endeavours we have been able to transform these children into educated, self-reliant individuals thus securing their future. At the end of the year, as we reflect back, along with all our success, we also see the unresolved



challenges that need to be taken care of. There are still thousands of children who are abandoned, uncared for, exploited and do not have a support system to lean on. Our on-going commitment to Health, Education, Protection and Skill enhancement programmes for children is paramount in breaking this cycle of poverty.

Hope puts special emphasis on girl children and women protection. We have always believed that education is and has always been considered as the key to economic freedom and path to success and independence. From a society in which women are not usually educated, we have been able to enrol a lot of girls in school and later in vocational trainings through education sponsorship support. This will help our graduates to make informed decision, realise their full potential, get employed and be successful at managing their families and subsequently develop the society and country as a whole.

In the Annual Report of 2017-2018 we share our achievements, knowledge and experiences from the communities and our supporting partners with whom we work. Hope is a source of light to thousands of children living in difficult circumstances and this would not be possible without the wonderful support of people who have generously raised funds for the children in various projects.

The organisation is grateful to The Hope Foundation Ireland for their continuous support since the inception for the needy children and people in Kolkata, India. The organisation would also like to express gratitude to the communities we serve, donors and other network organisation – The Hope Foundation UK USA & Germany, Irish Aid, Vital for Children, Skychildren, Davy's, Kolkata Run, Bekind Ireland, Lotus Child, Frobel, G2B Foundation, Volunteers, Friends of Hope, and other Schools, Colleges and Government Institutions. Companies like – BlueDart, Concentrix, Komatsu, CESC, HSBC and others have helped immensely in funding new projects as part of their corporate social responsibility activity. We want to thank all the corporate houses for their heartfelt contribution and expect them to continue this in the future. I would also like to thank individuals, staff and Board members for their dedication towards the organisation.

Just like there can be no better books than the book of humanity which teaches life, each one of us I believe is capable of making a tiny change every day in our daily lives. Life is a big journey and together we can make the world a better place for every child deserves love, compassion and respect to grow and develop. I owe my sincere thanks and gratitude to all our well wishers for your support and cooperation.

#### Geeta Venkadakrishnan

Director

# From the Volunteer's desk



I had volunteered for two months with Hope Kolkata Foundation. Within this time I had the opportunity to work with the Sponsorship department, the Naba-Asha program and also teach at two of the Life Skill Units.

The Sponsorship Programme supports the educational needs of those children and young adults who want to study but are not able to because of their vulnerable socio-economic conditions. Children at Nabaosha are categorised into Formal and Non-Formal groups. Formal students are the ones who attend school and the non formal are the ones who do not go to school. My activities mainly involved the documentation work essential for both the projects.

In regard to the Life Skills Unit, I interacted with different students from different backgrounds daily. While some of them were the most trying part of the job, some of them were also the most rewarding. I got to understand the joy and satisfaction of teaching new things, passing on the knowledge, boosting the confidence of the students by helping them with their Spoken English and Personality Development Sessions. I also realised how much patience it takes to work with young adults. I had never volunteered as a teacher before, so in all this turned out to be a very enriching experience for me.

It was a wonderful experience working at the organization. In this brief period of time I got firsthand experience of how the organization works relentlessly towards children's education and protection. I got good guidance and support from everyone I had interacted with. Teaching the trainees at the Life Skill Units was also a unique experience for me where I came across young boys and girls from various backgrounds. Their determination and energy to learn was truly inspirational.

#### Sreyoshi Sammadar

# **About us**

The Hope Kolkata Foundation aims- with the help of partner organisations- to restore basic rights for vulnerable children living in extreme poverty in Kolkata, Howrah and rural West Bengal, so that they can get a quality life with dignity.

#### **Our Vision**

'A world where it should never hurt to be a child.'

#### **Our Mission**

Providing holistic care and development of underprivileged, marginalised children / people. Protecting their human rights and ensuring their basic rights to education and health.

#### **Our Objectives**

- Ensuring the rights of the children and quality of life for the vulnerable sections of society.
- Empowering women through social and economic development
- Supporting local institutions that work for underprivileged children and families by providing technical assistance and capacity building support.
- Promoting sustainable change in the communities by providing sustainable solutions tackling the root causes of poverty.
- Sensitizing the local government to issues surrounding the health, education and protection needs of impoverished communities and developing effective relationships between local communities and impoverished communities and developing effective relationships between local communities and government agencies at different levels.

#### Our Core Values

- We celebrate the potential of all children
- We believe in a rights based approach to development
- We are committed to social justice
- We believe in being accountable and transparent to all donors and sponsors.
- We are committed to empowerment as a tool to break the cycle of deprivation

Hope Kolkata Foundation (HKF) is committed to providing sustainable development for the underprivileged and vulnerable populations with special focus on children, and people living in difficult circumstances. We act as a facilitator through community development – providing education, vocational training, health awareness and service, shelter, nutrition counselling, recreation, rescue and rehabilitation, capacity building, fundraising, repatriation awareness on rights, emergency relief, socioeconomic, cultural and spiritual development regardless of race, sex, religion or politics to achieve goals. We are committed to the holistic care and development of all of these and other groups of people. The four programmatic approaches the organisation caters to are- Protection, Education, Health care and skill based training programmes for becoming self reliant and independent.

## Our Main Targets:

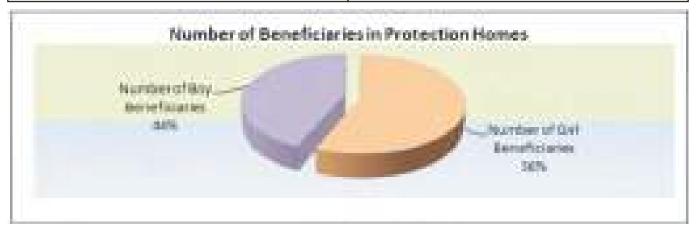
- Street and slum children
- Children of sex workers
- Homeless children and people
- Children and people from disadvantaged communities
- Child laborers
- Child beggars
- Female children
- Children with HIV/AIDS



# PROTECTION HOMES

# **Protection Home**

Total number of beneficiaries (Girls and Boys)	Supported by			
	The Hope Foundation			
	Komatsu			
	G2B Foundation			
	Bekind Ireland			
389	HSBC			
	Experis IT			
	Chevoit			
	Oxford			
	NIIT			



The protection homes run by the Hope Kolkata Foundation, strives to provide much needed care to abandoned children, runaways, orphans, victims of trafficking, children of sex workers, street and slum children who are vulnerable and at risk.

Before we take any child under our protection home, they are produced before the Child Welfare Committee as per the Juvenile Justice Act. All our protection homes are licensed by the Directorate of the Social Welfare, Government of West Bengal. The Protection Homes were set up to help the vulnerable street children of Kolkata and its adjoining districts.

We firmly believe in a child's right to a family and an enriched social life. Therefore we focus on "Extended Family Support" to build up on the confidence of the child. This unique feature of our support programme provides the child with a peaceful environment where his efforts are appreciated and he/she has a chance to grow in an environment free of abuse and violence. This also emphasises on a strong liaison and advocacy with our stakeholders, keeping them involved in our activities to bring a positive change in the life of a child.

#### What we do in our protection homes

- 24 hours protection in an environment filled with love and care, family like care given to children
- Access to formal school education and guidance support
- Nutritious meals
- Health care
- Counselling support for both the children and staff who are their care givers
- Recreational and cultural activities including dance, music, drawing/painting, violin, karate and swimming, sports activities like football and rowing
- · Celebration of birthdays, religious festivals and other events

- Awareness on child rights and life skills trainings
- Developing livelihood skills for employment through trainings and job placements
- Empowering the family through livelihood training, medical support for parents and educational support for siblings
- Integration in the family

SI No.	Name of the Protection Home	Started in Year	Category of Beneficiaries in Protection Home	Total number of Beneficiaries	In house Beneficiaries	Home Based Beneficiaries living with families	Home Based Beneficiaries living in Hostels	Beneficiaries staying in other organisation	Beneficiaries above 18 years staying in Paying guest accommoda- tion	Others
1.	Kasba Girls Protection Home	2007	Girls below 14 years	66	52	7	6	1	NA	NA
2.	Ashar Alo Girls Protection Home	1999	Girls above 14 years	106	40	26	25	1	14	NA
3.	Be Kind Boys Protection Home	2012	Boys below 14 years	22	21	1	NA	NA	NA	NA
4.	Ashirbad Boys Protection Home	2005	Boys above 14 years	86	49	10	19	3	3	Boys staying in hostel but not under home based support = 2
5.	Punarjiban	2006	Drug Rehabilitation Centre	33	22	4	NA	2	5 (in Halfway Home above 18 years)	NA
6.	Girl2Be Protection Home (Till Sep, 2017)	2012	Girls from 11- 18 years	26	26	NA	NA	NA	NA	NA

SI No.	Name of the Protection Home	Started in Year	Category of Beneficiaries in Protection Home	Beneficiaries rescued and placed in Crisis unit	Current Beneficiaries staying in Crisis unit	Home Based Beneficiaries living with families	Home Based Beneficiaries living in Hostels	Beneficiaries above 18 years staying in Other Organisations	Beneficiaries restored to Fit Organisations
7.	Crisis Intervention - Female	2006	Girls in Crisis	26	6	4	3	8	NA
8.	Crisis Intervention - Male	2007	Boys in Crisis	19	21	6	NA	11	4

SI No.	Name of the Protection Home	Started in Year	Category of Beneficiaries in Protection Home	Current Beneficiaries staying in Crisis unit	Beneficiaries rescued and placed in Crisis unit	Beneficiaries restored in families	Beneficiaries placed in Other Organisations	Beneficiaries sent back to their native villages (Outside West Bengal)	Home Based Beneficiaries living with families
9.	Mother with children in Crisis	2010	Mother and Child Care Unit	5 Mothers: 2 Children: 3	12 Mothers: 5 Children: 7	10 Mothers: 4 Children: 6	3 Mothers: 1 Children: 2	2 Mothers: 1 Children: 1	4 Mothers: 0 Children: 4

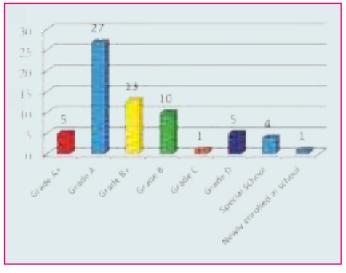
# **Kasba Girls Protection Home**

An educated girl is our secret weapon in the fight against global poverty

Founded in 2007, Kasba Girls Protection Home is situated in South Kolkata and caters to girls below 14 years. This year we have supported 66 girls.

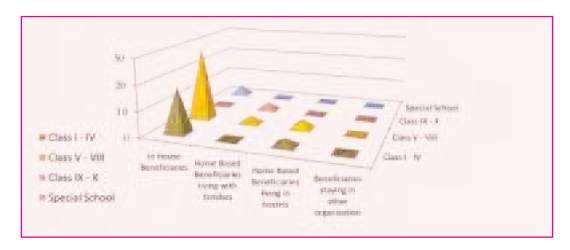
Name of the Protection Home	Total number of Beneficiaries	In House Beneficiaries	Home Based Beneficiaries living with families	Home Based Beneficiaries living in hostels	Beneficiaries staying in other organisation
Kasba Girls Protection Home	66	52	7	6	1





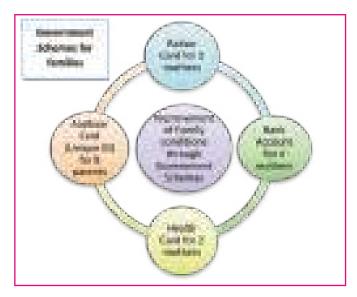
#### **Achievements**

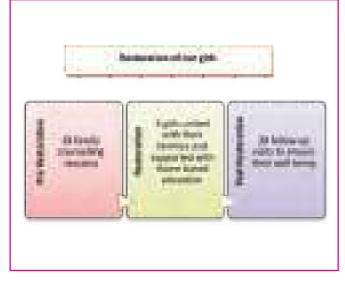
Throughout the year 2017-2018, 66 girls between the age group of 6 years to 12 years provided with nutrition, healthcare, education, counselling for their overall development. 61 girls have appeared in their annual examination and successfully promoted to their next class. Among the remaining girls, 4 girls are studying in special school and their annual assessment is yet to be conducted. 1 girl is newly been enrolled in school during the year.











#### "A woman is the full circle".

Lisa (name changed) and her brother were tortured on a regular basis by their mother who herself has been a victim of acute substance abuse. They lived on the streets, were forced to beg in Central Kolkata by their mother, and used to roam aimlessly seeking alms from strangers. Lisa was discovered by one Irish volunteer who found her in an accident and immediately brought her to Hope Hospital. Her mother refused to take her back and with permission from Child Welfare Committee, she was taken under the protection of Kasba Girls Protection Home.

Lisa during her stay with her mother lived in a very unhealthy state. She never received any education and had speech problem. She was also diagnosed with tuberculosis which was not treated earlier. Presently with proper treatment of her tuberculosis, appropriated psychiatric medicines and counseling she has regained both physical and mental health. Lisa is now admitted to a new school with special facilities which has encouraged her to learn new things and aspire for a better future.



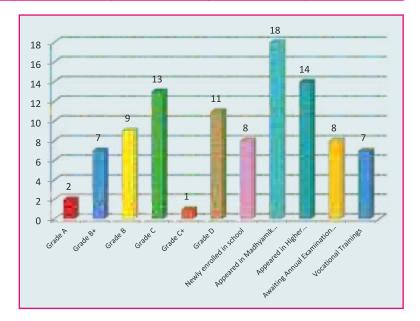
# **Ashar Alo Girls Protection Home**

#### If you educate a woman you educate a nation

HOPE's first protection home was set up in Panditiya Place, Kolkata in 1999. Due to the increasing number of girls needing care and protection a new home was established in South Kolkata, in 2015 called Ashar Alo Home (Light of Hope) which caters to girls above 14 years. As of April 2018, there are 40 in-house girls living at Ashar Alo.

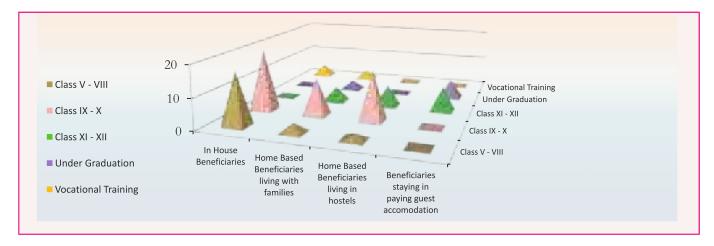
Name of the Protection Home	Total number of Beneficiaries	In House Beneficiaries		Home Based Beneficiaries living in hostels	Beneficiaries staying in other organisation	Beneficiaries above 18 years staying as Paying guests
Ashar Alo Girls Protection Home	106	40	26	25	1	14

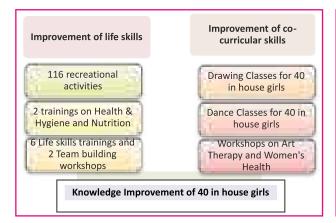


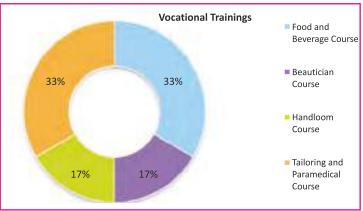


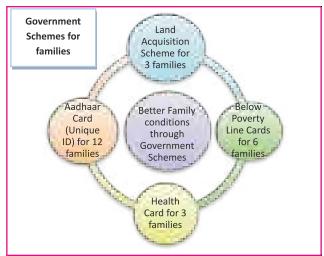
#### **Achievements**

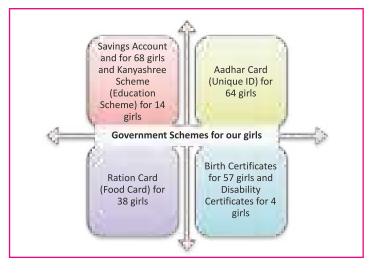
❖ Throughout the year 2017-2018, **106** girls between the age group of 13 years to 18 years provided with nutrition, healthcare, education, counseling for their overall development.











#### "When women participate in the economy, everyone benefits"

Rehana's (name changed) mother died while giving birth to her sister and her father remarried while they were living in their ancestral village in Birbhum, (neighbouring district of Kolkata) West Bengal. Her new mother was not keen about taking her care for which her father was forced to connect with Hope Kolkata Foundation for her care and protection. Rehana was 8 years old when she came to Ashar Alo Protection Home with the permission of Child Welfare Committee. Previously, she was even not interested to talk about her family and was not interacting with other children in the protection home. After multiple counseling sessions being provided to her, she became vocal and started expressing herself. In 2017, Rehana has successfully passed the Secondary Board Examination from West Bengal Board with good marks and has been enrolled in class XI with Humanities stream.



Presently, Rehana's family's socio economic condition has gradually improved and her father is stable enough to take the responsibility of Rehana. To add her

family has been linked with the Govt housing scheme. Currently her father is a rickshaw puller and earns Rs. 200-220 per day. This family has been merged with Maximum Govt. Entitlements / Documents, to be supported by strengthening the family like – Ensuring family's Voter Id Card, Aadhaar Card, Ration card, Job Card & Bank Account etc. Rehana has been linked with Aadhaar Card, Ration Card and Bank Account and is receiving the benefits of Kanyashree. She is very happy with her father and siblings. She wants to complete her graduation with good marks.

# **Be Kind Boys Protection Home**

Every child is a different kind of flower and all together they make this world a beautiful garden

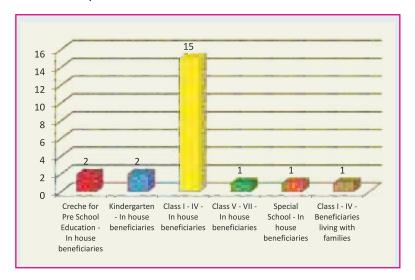
Be Kind Boys Protection Home is situated at Rajdanga Main Road (South Kolkata). The children of this home are aged between 5 to 10 years who are vulnerable, neglected, at risk and victims of abuse because of living on streets and slums. Majority of the children come from broken family or have a single parent.

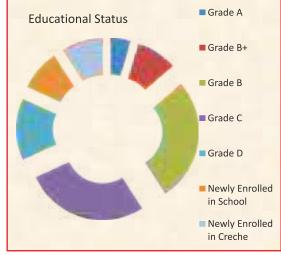
Name o Protecti Home	Total number of Beneficiaries	In House Beneficiaries	Home Based Beneficiaries living with families
Be Kind Protection Home	22	21	1

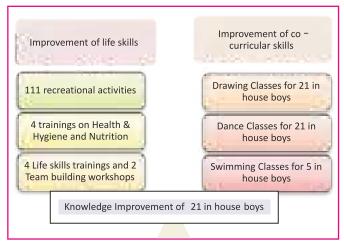


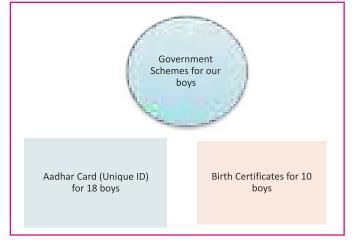
#### **Achievements**

Throughout the year 2017-2018, 22 boys between the age group of 5 years to 10 years provided with nutrition, healthcare, education, counseling for their overall development.





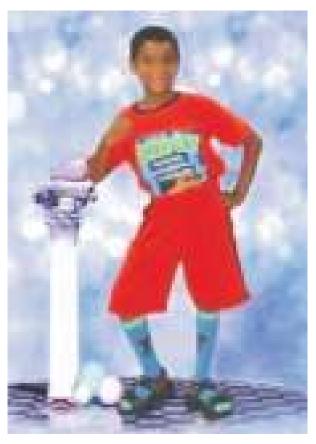




#### "There is no failure. Only feedback".

Afzal (name changed) lived with his father and seven siblings on the footpaths at Dharmatala Main Road (Central Kolkata). His mother, Fatema Biwi died while giving birth to her twin children and it was not possible for his father, working as a daily wage labourer, to support the entire family. Afzal was discovered by our case worker, begging on the streets, who at once brought him under the care and protection of Hope Kolkata Foundation with permission from Child Welfare Committee. In the beginning, it was found by the staff members of Bekind to discover a sense of injustice deeply rooted within Afzal's heart about his whole survival and his overall approach towards his life and family members. He was supported by multiple counselling sessions, motivational support coming from the care givers and case workers. Then he was taken to meet his father and his brothers. After these frequent visits, his attitude towards life and his families has changed a lot and has become pleasant.

He studies in class – III at present and is motivated to complete his homework on a regular basis. He plays with his friends in the evening and also performs in every activity like painting, dancing, drawing and more





# **Ashirbad Boys Protection Home**

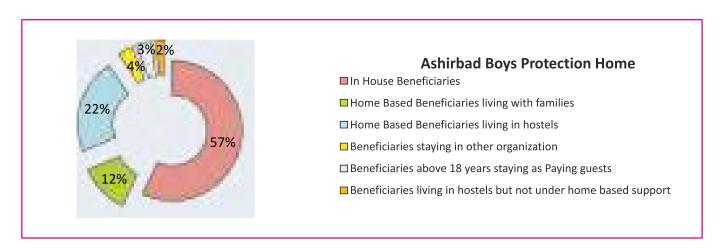
Who questions much, shall learn much, and retain much

Situated in Tollygunge (under the jurisdiction of Jadavpur Police Station, South Kolkata) Ashirbad Boys Protection Home provides care and protection to vulnerable children, above 14 years, who are being denied of their rights.

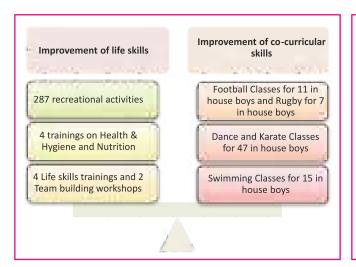
Name of the Protection Home	Total number of Beneficiaries	In House Beneficiaries	Home Based Beneficiaries living with families	Home Based Beneficiaries living in hostels	Beneficiaries living in hostels but not under home based support	Beneficiaries staying in other organisation	Beneficiaries above 18 years staying as Paying guests
Ashirbad Boys Protection Home	86	49	10	19	2	3	3

#### **Achievements**

Throughout the year 2017-2018, **86** boys between the age group of 6 years to 18 years and above were provided with nutrition, healthcare, education, counselling for their overall development.







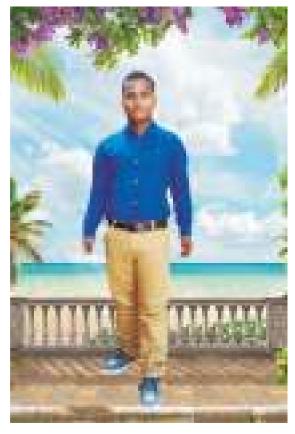


#### "The mind is not a vessel to be filled, but a fire to be kindled."

Lucky (name changed) was born in Maldah (a district West Bengal), but became an orphan at the age of 5 years and soon fell victim to abusive minders and became engaged in child labour, working in a tea stall. Unable to bear the daily verbal, mental and physical abuse, he ran away, boarded on a train only to be placed in a temporary protection home after being discovered by Government Railway Police (GRP). At the age of 10 years, he got into a sudden serious fight with his friends and due to the strict norms of his school, he was moved to a boarding school. Lucky's world turned upside down with the disappearance of his known faces and he went through a massive emotional turmoil.

He arrived at Howrah train station but was entrapped by a group of people who promised to get him work in Andaman Islands. He went to Andaman and spent several days alone until he was caught by the Police who mistook him for an immigrant and jailed him as he had no form of identification. He was eventually released and returned to Kolkata.

Lucky was 14 years when he was rescued from Howrah Railway Station by one of our case workers and placed in Ashirbad Boys Home. Guided by the love and warmth of Hope Kolkata Foundation, he found his new big family in the city of joy - Kolkata. He was enrolled in a school and



quickly became re-engaged in his studies. Besides care and protection Lucky was supported with nutritious food, counselling and motivational sessions which helped him to forgot his past life and aspire for a new dream. After completing his Class X Boards examination, he has started his Diploma Course in Shantiniketan Polytechnic Institute (in Birbhum district of West Bengal) in 2017 and has successfully scored 72% marks in his first semester.

# Punarjiban Rehabilitation Home for addicted children

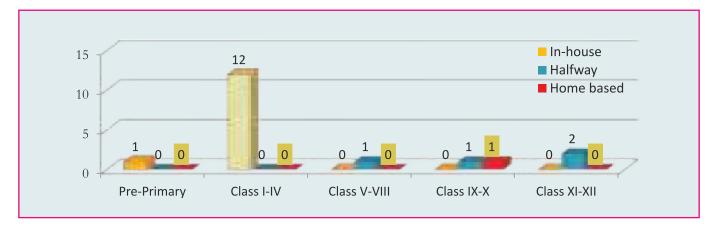
"You cannot change your future; but, you can change your old habits, and surely your habits will change your future."

Punarjiban Rehabilitation Home helps to rehabilitate and provide holistic support and care to boys who are addicted. These boys are mainly rescued from Howrah and Sealdah railway station (major railway stations of West Bengal) but originally belong to either different districts likes Howrah, Hooghly, 24 Parganas South, 24 Parganas North or different states such as Jharkhand, Bihar and Orissa. The boys with addiction, living in vulnerable conditions have been rescued by child watch patrolling team during their day and night rounds and placed in Punarjiban home with order from Child Welfare Committee Kolkata. Next, these boys are brought in Punarjiban Home for receiving detoxification treatment with emergency medical support, nutrition, non formal & formal education and recreational support to revive their childhood in a child friendly environment.

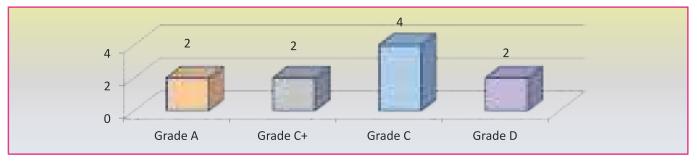
Name of the Protection Home	Total number of Beneficiaries	In House Beneficiaries	Home Based Beneficiaries living with families	Beneficiaries staying in other organisation	Beneficiaries above 18 years staying as Paying guests
Punarjiban	33	22	4	2	<b>5</b> (In Halfway Home)

#### **Achievements**

- Throughout the year 2017-2018, 20 boys have completed their de-toxification treatment from Mukti Rehabilitation Centre and Genesis Foundation, in collaboration with The Hope Foundation.
- Altogether, **33** boys between the age group of 6 years to 18 years provided with support of safe and protective shelter, nutrition, healthcare, education, counseling for their overall development.
- This year, 24 boys have been identified and rescued from the streets and platforms of Kolkata and Howrah as addicted, homeless and living vulnerable lives without any access to healthcare, education, safe drinking water, hygienic sanitation etc. and have been placed in Punarjiban boys home for their further care, health treatment, education, nutrition and other supports.
- ❖ 13 in house boys have been provided with formal education based on their age, merit and last education attainment.



During December'17 to March'18, 9 boys have been appeared in their final examination and successfully promoted to their next class and 1 boy has obtained A grade in his Class X Boards Examination.







#### "Intelligence plus character - that is the goal of true education"

Anwar (name changed) was rescued from Haridevpur (South Kolkata) by Haridevpur Police station in August, 2016 as he was addicted. He was admitted at Mukti Rehabilitation Centre for his detoxification treatment. He was very sick was not in a position to make any type of verbal or non verbal communication in order to indicate his needs or to talk about his family. He was admitted to HKF Crisis unit (Male) after detoxification treatment.

Anwar was transferred at Punarjiban home from our Crisis unit in October, 2016 considering his past history of addiction. He shared that he was living in Howrah (neighbouring district of Kolkata) with his mother. His father left them long back when he was very young and his mother sells vegetables in the local market.

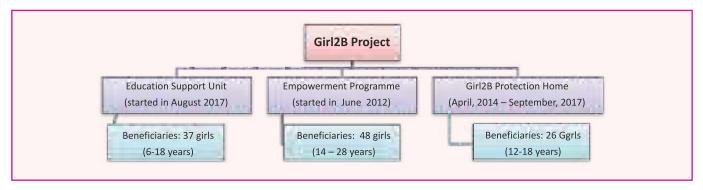
After getting information about his family we visited Howrah and met his mother. His mother informed that she made a missing diary at local police station as she did not get any information about him. She looked for him in different places but never received any information for the last one year. Accordingly we communicated with



the owner of the wooden factory where he used to work earlier and after a conversation with the owner, he assured to accept Anwar as an apprentice in his factory and agreed to pay an allowance of Rs. 300/- per day. We produced Anwar and his mother before Child Welfare Committee, Kolkata in April, 2017. CWC Kolkata issued order for his restoration in his family. Anwar has started to work as an apprentice carpenter in the same factory from April. We maintain regular communication through regular monthly visits and Anwar and his mother are happy again to be in touch and to live with each other.

# **Girl2B** — Protection Home, Education and Empowerment Programme

"Education is the key for women to achieve economic independence."



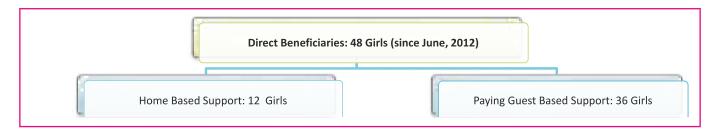
#### **Educational Support Services for Empowerment of the Underprivileged Girl Child:**

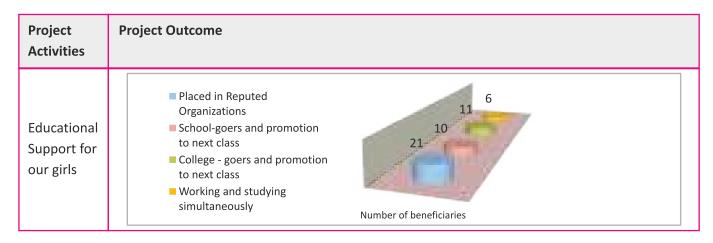
- 37 girls aged up to 18 years, going to school, is having better knowledge in English and Mathematics
- Personality Development sessions are conducted to ensure in reaching their goals in the most effective way and in the shortest possible time.

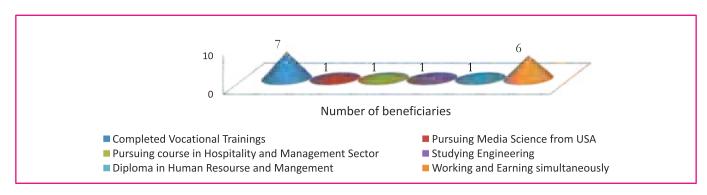


#### **Empowerment Programme for Adolescent Girls above 18 years**

- ❖ 18 Girls under empowerment project have access to uninterrupted higher Education
- 30 Girls under empowerment project have access to income generation training and placed in suitable jobs

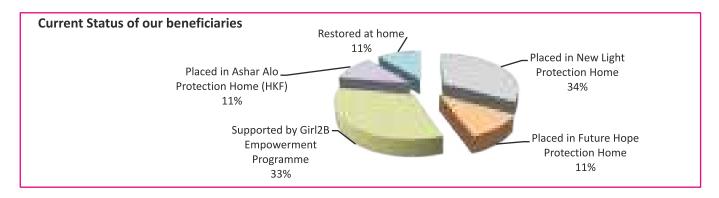






#### **Girl2B Protection Home**





#### "Learning is the product of th activity of learners"

Name of the child: Radhika Kar (name changed)

Age: 5 + Years and Class: Nursery II

Name of School: Tollygunge English Medium School

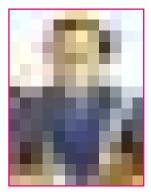
Date of Joining: August, 2017 Status before joining our centre:

- > Radhika was unable to read or write in English
- > She had been an introvert, by nature and hardly made eye contacts
- > Lack of awareness regarding education within her parents

#### Status after joining our centre:

- > Radhika is able to read small sentences in English
- She is able to recite small rhymes in English
- She participates actively in all the classes
- > She is able to respond to small responsibilities and work accordingly
- > High participation level in daily based activities is observed for her
- Awareness has been generated among the parents regarding the importance of Education. They are very happy to see Radhika's improvement.





# **Crisis Intervention Unit (Female)**

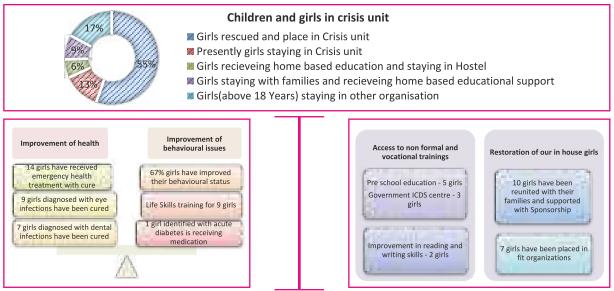
"When girls are educated, their countries become stronger and more prosperous".

Started in 2006, Crisis Intervention Unit (Female) is situated in Central Kolkata and supports female children and adolescent girls aged 4 – 18 years.

Name of the Protection Home	Beneficiaries rescued and placed in Crisis unit	Current Beneficiaries staying in Crisis unit	Home Based Beneficiaries living with families	Home Based Beneficiaries living with hostels	Beneficiaries above 18 years staying in Other organisations
Crisis Intervention - Female	26	6	4	3	8

#### **Achievements**

Throughout the year 2017-2018, 47 girls have received nutrition, healthcare, education and counselling between the age group of 4 to 18 years for their overall development during 2017-18.



#### Success Story:

#### "They know enough who know how to learn"

6 years old, Afreen (name changed) was rescued by North port Police of Kolkata. She was discovered, crying profoundly and looking for her mother anxiously. She was unable to share information about her parents and home. Eventually Child Line was informed and through them she was produced before CWC Kolkata and being placed in Crisis Intervention Centre for female in March 2017.

Through several counselling and constant discussions with the child it was found that the child came to Kolkata with her mother and 2 siblings. During the conversation she only mentions name of a place sounds "Radhe Colony" which familiar to a place in Mathura district of Uttar Pradesh. With the help of the shared information about her locality and with the given clue local Police station of Mathura, railway police and control room of police with the details and photograph of the child. She came to Kolkata with her family to meet with her maternal grand-parents staying in Diamond Harbour (South 24 Paraganas). Due to lack of attention of her mother she got lost in station and separated from her mother and finally rescued by Police. Afreen had spent a peaceful childhood with her parents and siblings in Mathura. Hence she got into severe trauma and anxiety unable to find her family.

Afreen was successfully reunited with her parents and went back to her family in Mathura in April 2017. During the follow up visit in July by the staff it has found that she is staying happily in her home. She is studying in school, Gorampal Primary school, near her place and her attendance in school is regular.

# **Crisis Intervention Unit (Male)**

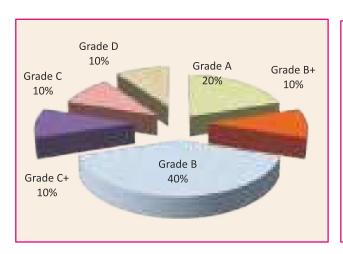
"Education is the passport to the future, for tomorrow belongs to those who prepare for it today".

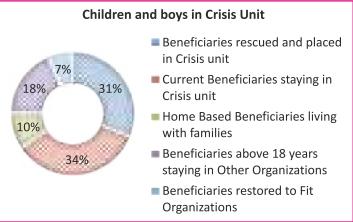
Started in 2007, Crisis Intervention Unit (Male) is situated in South Kolkata and supports male children and adolescent boys aged 4 – 18 years.

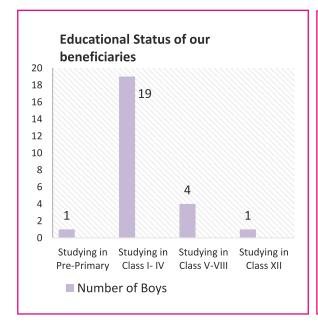
Name of the Protection Home	Beneficiaries rescued and placed in Crisis unit	Current Beneficiaries staying in Crisis unit	Home Based Beneficiaries living with families	Home Based Beneficiaries living with hostels	Beneficiaries restored to other fit organisation
Crisis Intervention - Male	19	21	6	3	4

#### **Achievements**

❖ Throughout the year 2017-2018, **38** boys have received nutrition, healthcare, education and counselling between the age group of 4 to 18 years for their overall development during 2017-18.





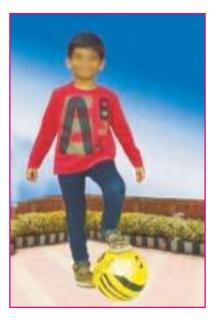




#### "Nine-tenths of education is encouragement"

Niel (name changed), 8 years old, was living with his mother and grandmother in a rented room. His father being alcoholic abandoned the family three years back which led his mother to work as a domestic help in the locality. In this situation Niel's mother appealed to Child Welfare Committee, Kolkata to get support for his education. CWC Kolkata issued an order for temporary shelter in CIC Male and Niel was admitted in CIC Male in January 2017. He was provided with various supports like counselling, nutrition, medical treatment, non formal education, recreational activities etc. during his stay where he gradually developed communication skills, social skills, recreational skills, educational skills etc.

Niel was subsequently restored back to his family in May, 2017 and was provided with sponsorship to bear his educational expenses. After restoration he got admitted to school at Class I and he is attending his school regularly. Additionally, he is being supported with tuition classes. He is also attending karate classes three days in a week. His mother takes him to the local park every Sunday and is mother is also very happy now as he is attending school.





# Mother and Child Care Unit

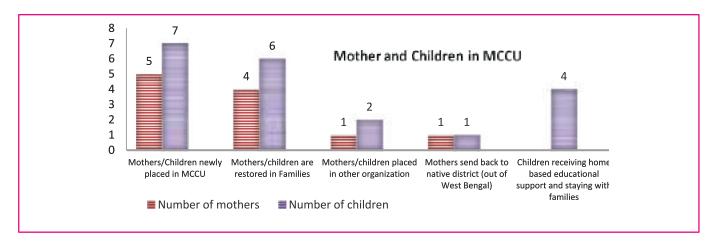
"The highest result of education is tolerance"

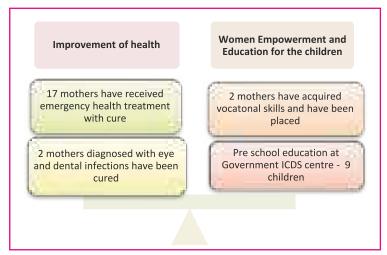
Founded in 2010, Mother and Child Care Unit is aimed to provide safe shelter to the mothers and their children who have been abandoned by their family members, or experienced domestic violence by their husbands and are compelled to leave their homes and seek shelter in the streets, pavements and platforms of Kolkata. The project aims to address the needs of these destitute women and provide them a safe shelter till they are being empowered and mainstreamed in society.

Name of the Protection Home	Beneficiaries rescued and newly placed in Crisis unit	Beneficiaries restored in families	Beneficiaries placed in Other Organisations	Beneficiaries sent back to their native villages (Outside West Bengal)	Home Based Beneficiaries living with families	Current Beneficiaries staying in Crisis unit
Mother with children in Crisis	<b>12</b> Mothers: 5 Children: 7	<b>10</b> Mothers: 4 Children: 6	Mothers: 1 Children: 2	<b>2</b> Mothers: 1 Children: 1	4 Mothers: 0 Children: 4	Mothers: 2 Children: 3

#### **Achievements**

Throughout the year 2017-2018, 8 mothers and 16 children are provided with nutrition, healthcare, education, counselling for their overall development.







"You yourself, as much as anybody in the entire universe, deserve your love and affection"

A victim of child marriage and domestic violence, Ayesha (name changed) was discovered in November, 2016, from Moulali (Central Kolkata) in a bus shed, by The Night Round Team of Hope Kolkata Foundation in an extreme vulnerable condition with her 3 years old child Rishi. Through Child Welfare Committee's order and lodging a general diary in the local Police Station, Ayesha was placed in Mother and Child care Unit with Rishi in immediate need of nutrition, shelter, medical and psychological aid. After her admission, she shared heart breaking story of her experiences, including early marriage, severe domestic violence, reluctance of her own parents in accepting her and mental and physical torture at her in laws' place. During her stay at MCCU, Ayesha was supported with counselling and proper medication to heal her wounds both physical and mental. Additionally, life skill training in tailoring was provided to her which helped her to gain confidence and to dream of a new reality. Multiple home visits were conducted at her paternal and in laws' village (Midnapore – 150 kilometres



from Kolkata) and after much motivation and family counselling, situations have improved. At present, Ayesha is at her in laws' village with Rishi and two more children whom she left while coming to the city. A sewing machine has been arranged for her which she is using on a regular basis and earn money by tailoring and embroidery work. She aspires to set her own start up in her village with the other local village mothers and support her family through this new venture.





# **EDUCATION**



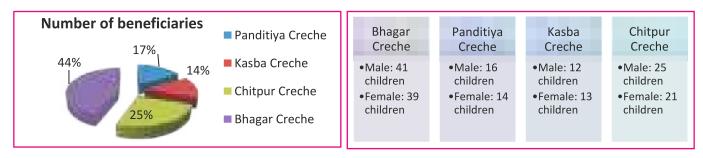
# **Education**

Hope Kolkata Foundation firmly believes that sheltered care, basic education and counselling can together support young children in terms of their holistic development. Young children from the street and slums are often neglected by family members and can experience traumatic physical, mental and sexual abuse, neglect, violence and exploitation. Only education imparted with empathy and compassion can make these vulnerable children become aware of their situations and aspire for a bigger and a brighter future.

## **Education in Crèche**

"Education is the most powerful weapon which you can use to change the world."

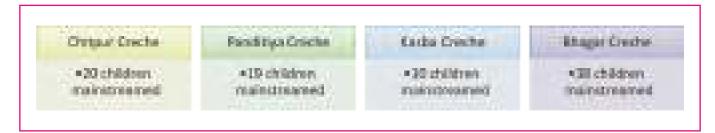
Crèche centres run and managed by HOPE operate in 4 corners of the city, from specially designated spaces provided by the community in urban slums, with basic facilities of water, electricity and sanitation. They normally operate for 8 hours, 5 days a week. Flexible timings are sometimes adopted, depending on the requirement. The Centre, through its Early Childhood Care and Development (ECCD) programme, ensures the provision of age appropriate learning, care and health services, in a warm, safe, clean and supervised environment, to address the emotional, physical and educational needs of **181** children.



#### **Achievements**

- 64% children have shown an improvement in skills necessary to maintain personal health
- 70% children have shown improvement in their ability to assume responsibility for their own safety within their environment
- ❖ 79% children have shown an improvement in the ability to seek help from and respond appropriately to adults.
- 98% children have shown an improvement in their abilities to value themselves and development of their personal identity
- \* 84% children are able to exercise appropriate control in independent and group activities
- 98% children are able to address challenges using appropriate social and coping skills
- \* 88% children are able to interact with adults and peers
- 69% children have a sense of their own feelings and an ability to express empathy for others
- 87% children have the ability to engage in a variety of activities to express ideas and feelings and to explore their own creativity
- 95% children have the ability to understand and comprehend communication
- \* 70% children have the ability to use language for expression and to communicate with others

- ❖ 76% children have emerging literacy skills such as beginning letter recognition and phonological awareness, story comprehension and use of writing materials
- ❖ 78% children have knowledge of quantitative concepts, spatial relationships and sequencing. Children show interest and the ability to apply measuring, categorizing and sequencing in real-life situations
- ❖ 85% children have the ability to maintain their position and move freely about in their environment for physical fitness, recreation and personal well being
- \* 84% children have the ability to use eye-hand coordination, strength and motor control to use age appropriate tools and utensils effectively
- \* 88% children have the ability to process sensory information and to coordinate movements.
- 49 children are mainstreamed to formal schools:



"Crèche Time became Fun Time for Little Iqbal"

Name: Iqbal Hussain (name changed)

Age: 2+

Date of birth: 25.10.2015

Father: Md. Akkash Hussain (name changed)

Mother: Fatema Biwi (name changed)

Iqbal Hussain got admitted in Panditiya crèche in January 2017. During his time of admission, he was not even 3 years old. He was very quiet during the time of admission. His father is a driver and mother work as a domestic help.

He was not able to tell his father's name, neither mother's name. He was unable to identify colours, numbers, shapes, alphabets or read a rhyme during the time of admission. His pronunciation was not very clear. Gradually within 3 months, Igbal started getting interest in his class and

started mixing with his friends. Individual attention was given to him by the teachers. He started showing improvement in literacy concepts, pre-mathematical skills, gross motor skill etc. He has been able to identify colours, numbers, shapes and had learnt many rhymes both in English and Bengali.

At present, Iqbal has started to show improvement and tells small stories to his friends, willingly with small actions. Both his articulation and methods of expression have strengthened and Iqbal will be mainstreamed in a formal school, next year.

# **Education in Formal Government Schools**

"Children must be taught how to think, not what to think."

The Hope Kolkata Foundation Education Project works with 27 State Government schools and aims to ensure that children in the age-group of 6-14 years will complete their elementary education in a child friendly and inclusive environment in Kolkata and Howrah (neighbouring district).

The three fundamental strategies of implementation would be:

- Capacity building of the formal school teachers
- Handholding support for the implementation of Continuous comprehensive evaluation
- Creating model schools according to Right to Education mandate

Total No of Beneficiaries	Direct beneficiaries	Indirect beneficiaries			
15664	11786	3878			

## 14 schools in North Kolkata

- •1696 direct befeiciaries
- •1744 indirect beneficiaries

#### 7 schools in South Kolkata

•2432 direct beneficiaries •944 indirect beneficiaries

#### **5** schools in Howrah

- •2729 direct beneficiaries

# 1 school in Bhagar

- •429 direct beneficiaries
- •991 indirect beneficiaries •199 indirect beneficiaries

	Belgachia (Kolkata Ward No. 3)	Nehalia Day Hi School	_	Azad Primary High School		l .	ammodia F.P School
	Basanti Colony (Kolkata Ward No. 32)	Sakti Sangha G.S.F.P School					
	Marcus Square (Kolkata Ward No. 39)	The Presidency Muslim High school					ool
Schools in North Kolkata	Chitpur (Kolkata Ward No. 4)	Nabadwip Roy Smriti Prathamik Vidyalaya			The Park Institution for Girls		
	Tangra (Kolkata Ward No. 56)	Bhutnath Mahamaya Institution Day (H.S)					(H.S)
	Narkeldanga (Kolkata Ward No. 20)	Labbaik S.S.K School			Labbaik M.S.K School		
	Nimtala (Kolkata Ward No. 20)	Srima Prabeshikalaya	-	ımbazar School	Orient Seminary Boys	/ for	Oriental Seminary for Girls

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	Chetla (Kolkata Ward No. 82)	Chetla Boy's High Sishutirth School Prathamil			Deshbandhu bol Balika Vidyalay		
Schools in South Kolkata	Panditiya (Kolkata Ward No. 90)	Tirthapati Institution			Surendra Chakrabarty School		
	Mudiyali (Kolkata Ward No. 88 and 94)	Sukanta Sikha Niketan			Tollygunge Bangur High School		
Schools in	(Howrah Municipal Ward No. 40)	Shalimar Hindi Primary School	Shalimar Hindi High School		Sarodam Schoo		Shree Shiksha Sadan
Howrah	Thanamakua Panchayat, Sankrail Howrah, Ward No.119	Podra Mohakali High School					
Schools in in Bhagar	Bhagar Ward Number 8	Liluah Shishu Vidyapith					

#### **Achievements**

- Supplementary classes have been conducted for 702 children in North Kolkata, South Kolkata, Bhagar and Howrah throughout the year 2017-18.
- Learning level has improved for 183 children through positive reinforcement in classrooms practiced in 27 schools in North Kolkata, South Kolkata, Bhagar and Howrah.
- 168 children have been tracked as irregular children during this financial year among which 105 children (63%) have been motivated and are regular now in schools in North Kolkata, South Kolkata, Bhagar and Howrah.
- 200 formal teachers from all 27 schools (100%) are now implementing Continuous and Comprehensive Evaluation (CCE) and 192 formal school teachers are using Teaching Learning Materials (TLMs) to ensure activity based learning is taking place in Government Schools which is benefitting 4432 children. Additionally, 4819 individual child profiles have been created and are maintained in all 27 schools in North Kolkata, South Kolkata, Bhagar and Howrah.
- Special after school coaching sessions have resulted in improvement of 183 children In terms of their learning abilities and regular attendance in North Kolkata, South Kolkata, Bhagar and Howrah.
- ❖ 20 Child cabinets (74%) have been formed and are fully functional in these schools in North Kolkata, South Kolkata, Bhagar and Howrah, thereby enhancing the leadership skills of our children.
- 3441 children are using library as a space to expand their imagination and knowledge level, more than an hour, each week in North Kolkata, South Kolkata, Bhagar and Howrah.

- ❖ 3393 children have actively participated in various library activities organized in these schools in North Kolkata, South Kolkata, Bhagar and Howrah.
- 29 children with special needs have received therapy from relevant institutions to increase their confidence, educational level and communication skills in North Kolkata, South Kolkata, Bhagar and Howrah.
- ❖ 57 children with special needs have been supported in North Kolkata, South Kolkata, Bhagar and Howrah to ensure effective implementation of 'Disability Act'.
- Learning level has been found to be increased for 183 children with special needs who have reached the basic competency level in North Kolkata, South Kolkata, Bhagar and Howrah as 81 formal school teachers have adopted child friendly methodologies.
- 44 children with special needs are attending the Resource Centre for Special Children and 34 teachers are using special aids to make learning fun for these children, in North Kolkata, South Kolkata, Bhagar and Howrah.
- 55 Parents Teachers' meetings have been conducted where 14520 parents and 207 formal school teachers have actively participated to ensure proper functioning of School Committee Management.
- The School Management Committee is functional and operational in 26 schools (96%) in order to ensure a child friendly environment.
- 113 guardians have participated in the decision making process for the School Committee Management meetings conducted in North Kolkata, South Kolkata, Bhagar and Howrah.
- ❖ 4 schools in South Kolkata, 1 school in Bhagar and 10 schools in North Kolkata have improved their infrastructural facility for all students including the children with special needs.
- 215 children have been linked with Kanyashree Scheme (State Government Scheme to support the education of girls from the underserved section of the society) and 135 children have been linked with Scholarship Scheme (State Government Scheme to support the education of children from the underserved section of the society) in North Kolkata and Howrah.
- ❖ 75 awareness camps have been conducted on Child Rights and Abolition of Corporal Punishment which have helped to sensitize 3341 parents from North Kolkata, South Kolkata, Bhagar and Howrah.
- 169 families have been supported in North Kolkata, South Kolkata and Howrah for their medical, educational and nutritive needs.

#### "Building up Child-Friendly Environment in Schools with Hope"

Previously for our formal Government schools, it was found:

- a) High Irregularity and inattentiveness of students in class
- b) Extreme cases of verbal abuse among the children
- c) Teachers were not using TLMs or implementing CCE
- d) No Positive reinforcement and child friendly methodology was in practice
- e) Non participation of Children with special needs (CWSN) in events or activities, and non inclusion as well
- f) Huge number of children with learning gaps and lack of guidance for them
- g) Most of the schools were not having barrier free infrastructure for the children with special needs

h) No case of corporal punishment was reported and lack of awareness among the parents regarding this concern

The teachers of Hope Kolkata Foundation did various advocacies with the formal school teachers, conducted various home visits regarding the irregularity of the students, organized various training programme for formal school teachers on CCE, TLM and Positive reinforcement to make the teaching learning environment child friendly. Children corner had been set up in each school where the children

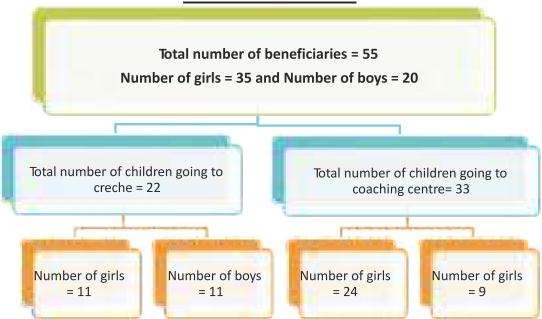
are sharing their creativity. HKF had also set up a sharing box in each school for the children to share their views.

Presently, with an immense endeavour of the HKF teachers the situation had changed completely.

- a) The teachers are taking high interest in making and using TLMs, practicing CCE and implementing positive reinforcement with the students in the school.
- b) This has contributed in the regularity of the students in schools, they are taking immense interest in attending the classes and the students having learning gaps are also given special attention.
- c) Students are using the sharing box very spontaneously. They are submitting write-ups in the box and sharing their grievances.
- d) Participation of the parents in Parents Teachers' meetings has also increased. e) Moreover, by doing advocacy and networking with the school department, at present a change in attitude has been noticed among the school teachers towards the CWSN. The CWSN are participating in various activities and their inclusion has also been focused.

# Chetla Crèche & Coaching Center

# **Orion Foundation:**



# Muktangan - Remedial Coaching Education Project(an initiative by CESC)

"The mind once enlightened cannot again become dark."

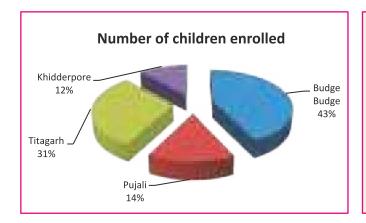
Hope Kolkata Foundation (HKF) started implementing Muktangan - a remedial education programme from September 2015

The Project has been scaled to **13** centres (5 centres in Budge Budge, 2 centres in Pujali, 4 centres in Titagarh and 2 centres in Khidderpore).

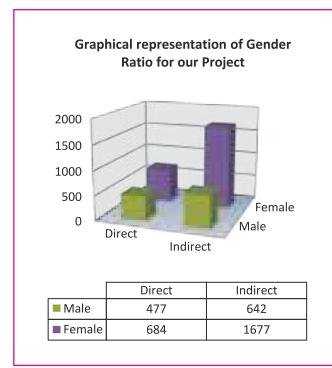
The selection criteria of the children in the coaching centres can be any of the following cases:

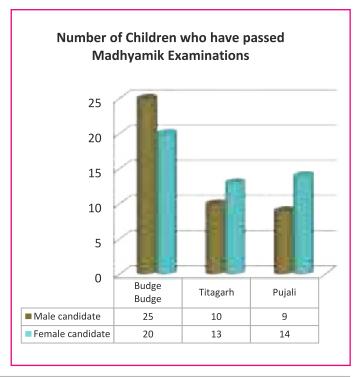
- Children who are good in studies but the family income is lower than Rs.60000/- per year
- Children who do not have their fathers as the earning member of the family
- If the parents of the child is handicapped or is a first generation learner and there is lack of parental guidance at home
- If the child is an orphan or single parent
- Children who are identified with learning difficulties through ASER test

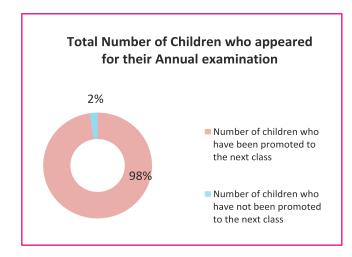
#### **Achievements**

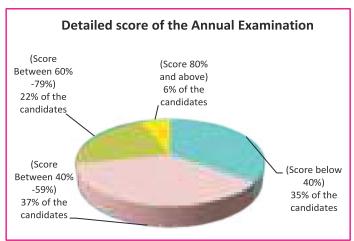


Area	Number of children enrolled			
Budge Budge	499			
Pujali	170			
Titagarh	356			
Khidderpore	136			
Grand Total	1161			









- 13 dropout children have been enrolled in the formal schools during the reporting period.
- 112 students were enrolled in the centres through an enrolment drive in December 2017 and January 2018.
- ❖ 14 girl children of Muktangan Project got Sponsorship, out of which 9 children are from Budge Budge, 1 child from Pujali and 4 children from Titagarh.
- ❖ 307 students (Male 102 and Female 205) are continuing their study in Higher Secondary Level
- 6 parents meetings were conducted in the schools of Budge Budge, Pujali, Titagarh and 3 meetings in Khidderpore respectively where 1194 parents have attended.
- 1077 home visits were conducted in Budge Budge, followed by 585 in Titagarh, 479 in Pujali and
   228 in Khidderpore to cut down the irregularity of students.
- During the reporting period 4 meetings were conducted in Budge Budge, Pujali and Titagarh and 2 in Khidderpore with the Parents Committee members in December 2017, March, April, June and July 2018. Issue like Right to Education Act, 2009, Enrolment Procedure, Identification of Drop out students, Domestic Violence, Child Marriage and Right to Education Act.
- ❖ 3 training sessions were conducted for the Peer Group Members on Prevention of Dengue fever, Child Marriage and Domestic Violence during reporting period. The total attendance of the trainings was 360.
- During the reporting period 3 staff trainings were conducted in the month of October 2017, December 2017, January and February 2018. The trainings were done on Child Protection Policy, Process Documentation, and Competency Assessment tools etc. 30 teachers have participated in these training sessions where average attendance was 80.
- A career counseling session was organized in Titagarh, Budge Budge and Pujali for our children conducted by Mr. Amitabh Gupta where individual counseling and psychometric evaluation was conducted to have a better clarity of the students.

"Failure is only temporary; it can serve as a stepping stone to success"

Name of student: Ranjit Das (name changed)

Date fo Birth: 21/1/2005

Schools name: Kalipur High School

Class-IX

Parents names: Prasenjit Das & Rishita Das Address: Kalipur Paul Para, Ward no-2

Ranjit Das was once a very weak student. He struggled with pronunciation, spelling and could not calculate the most basic sums. Ranjit did not attend the centre regularly as he was not interested. We offered extra support by motivating him and his parents through regular home visits. Individual care and attention was given to him. Ranjit became an early riser now and started

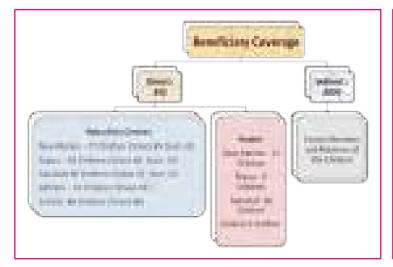


attending the centre regularly. We conducted fun quiz and tests at the centre to motivate Ranjit. His grades began to rise slowly. He can speak English fluently now and with excellent pronunciation. His story serves as great inspiration to his peers and his wider community. The development in Ranjit's confidence and ability is very evident. He can now prosper through education.

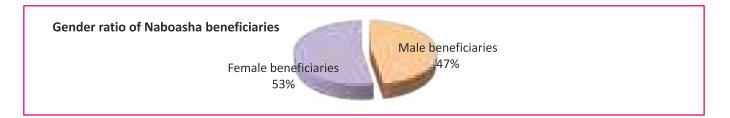
### Naboasha — Remedial coaching support for children from the streets and slums

"Education is simply the soul of a society as it passes from one generation to another."

Total number of beneficiaries (Girls and Boys)	Supported by
392	The Hope Foundation Caring Hands for Children VITAL for Children Sky Children

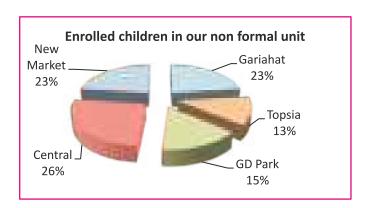


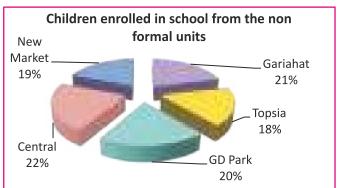




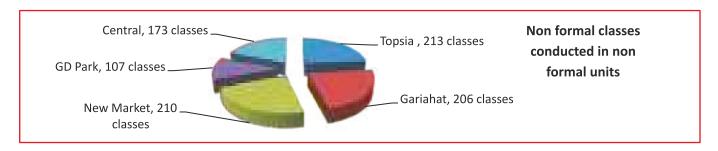
#### **Achievements**

123 never been to school children and 46 drop out children have been identified from Gariahat, Topsia, New Market, GD Market and Central.

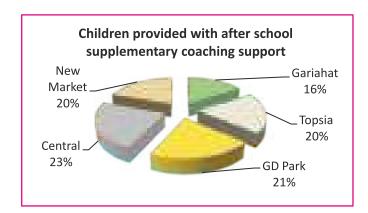


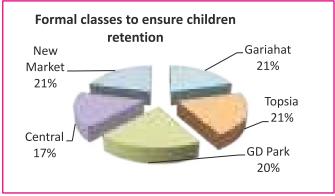


• 909 non formal classes have been conducted for our children in 5 operating areas in Kolkata and 543 home visits have been conducted to ensure regular attendance of these children.

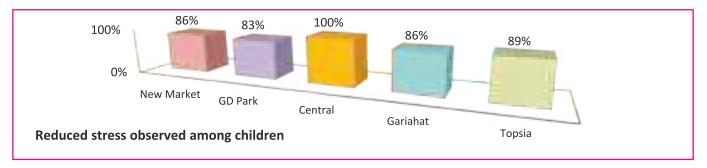


❖ 367 school going children have been provided with after school supplementary coaching support and 1012 formal classes were conducted to ensure school retention.





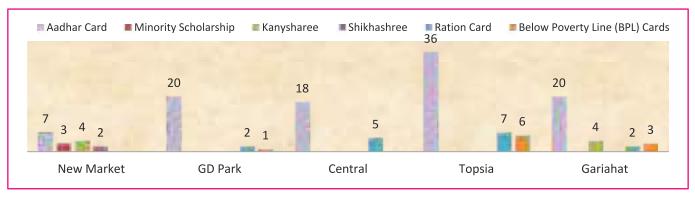
100% children have improved their participation skills during this tenure with group & individual counseling.



- ❖ 2 children from New Market have successfully completed Class X board examination in June 2017 and 3 children from New Market have appeared Class X board examination in March 2018.
- ❖ 1 child from Gariahat Centre has successfully passed Madhyamik examination (Class X Boards) in May 2017 and 1 child from Gariahat Centre has passed Higher Secondary examination (Class XII Boards) in June 2017.
- 1 child from Topsia Centre has successfully passed Madhyamik examination (Class X Boards) in May 2017.
- 2 children from Topsia Centre, successfully passed Madhyamik examination (Class X Boards) in March 2018.
- 44 children from Topsia and 48 children from Gariahat have successfully got promoted to the next class.
- 49 children in GD Park, 64 children in Central centre and 58 children in New Market centre have achieved above 50% in these assessment tests.
- Overall 235 children have successfully passed their Annual Examinations with more than 50% marks.
- 32 children from Gariahat and Topsia (26 children from Gariahat and 6 children from Topsia) have been receiving hostel based support. 13 children from Gariahat & 2 children from Topsia were admitted in hostel.
- 14 children (3 children from Central and 11 children from New Market) have been receiving hostel based support from Central and New Market.
- 58 parents meetings have been conducted in all the 5 operating Naboasha centres where 134 parents have attended and participated actively.



❖ In New Market centre, **142** children have been linked with different types of social entitlements from all five operating centres of Naboasha.



#### Success Story:

#### "Only the worst thief would steal someone's childhood"

Anuj (name changed) (12 years old) lived on the streets near Gariahat Market (in Gariahat) and slept in front of the shops inside the market complex. He worked in a fruit shop, selling apples and grapes in the Gariahat Market campus, earning Rs. 50-55 per day in order to support her mother who worked as a domestic help. He was identified by our social worker in January, 2018 and was immediately enrolled with our Naba Asha Non Formal Programme which acts as an intermediate stage for the identified street children in order to be mainstreamed. He has been supported with non-formal education in January and February. As discovered by our teachers, Anuj is keen to learn new things and expresses his curiosity about every topic discussed in the class. He has good story telling capabilities and loves to create stories about the animal kingdom.Mathematics is his favourite subject



and he enjoys doing addition and multiplication. At present, Anuj attends our non formal centre from 11 am to 2 pm during which, his mother is away for work. He has already been enrolled in Kolkata Municipal Corporation School in Gariahat in Class IV and his classes are about to begin from the last week of February.

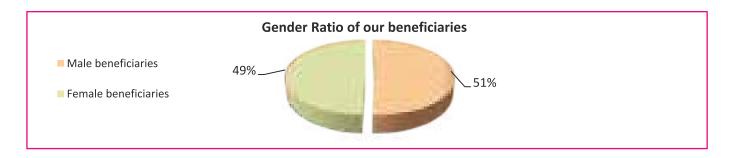
### **Sponsorship Programme**

"The whole purpose of education is to turn mirrors into windows"

The Hope Foundation runs sponsorship program for the street and slum children. The children are supported with formal education support, hostel care support, nutrition, psychological counselling, health support and vocational training. To reduce gender disparities, this project gives preference to the girl child and nearly 50% of the total beneficiaries under the sponsorship project are girls.

Name of the Project	Male	Female	Total	Country	Number of Sponsor	Number of children
HKF Protection Homes	181	140	321	Ireland	525	579
Outreach	88	78	166	UK	289	316
Bhagar Education	72	84	156	US	1	25
Home based	26	24	50	USA	5	15

Name of the Project	Male	Female	Total	Country	Number of Sponsor	Number of children
Nabo Asha	29	55	84	India	36	44
Chitpur crèche	20	26	46	Germany	1	5
Total	416	407	823	Sydney	1	1
Total	410	407	023	Tokyo	1	16
				8 Countries	859	1001



#### "Education breeds Confidence. Confidence breeds Hope. Hope breeds Peace"

A child needs a happy, peaceful and loving home for his/her holistic growth. Despite being blessed with parents and three siblings (two sisters and one brother), peace and comfort isn't something Shonali (name change) has been familiar with all her life. A father with criminal antecedents coupled with drinking and gambling addictions, she along with her siblings have bore the brunt of their father's misplaced temper. Things reached the bottom when their father threatened them with physical violence. Scared for their life, Shonali along with her mother went to Topsia police station to lodge complaint against their father and seek help. The police sent them to CWC who in turn referred them to Hope Kolkata Foundation. Provided with financial help, Shonali continued her studies without wasting a moment. Thankful for the second chance life has offered her, her zeal was something to look out for. Energetic, well behaved and dignified, Shonali has received first class marks in her Class X exams in English, Bengali and Science. She has now taken admission in Class XI. Not one to be bogged down by her past or the obstacles life throws at her, she wants to pursue further



education and give her mother and siblings a better life, one they deserve and could never have.



# HEALTH



## Health

#### "The greatest wealth is Health."

HKF has been working in the health sector since 2007 as we see it as a fundamental component of the holistic development of whole communities and ensuring to fill the gaps in service delivery from local Government. HKF has worked in 21 slums of Kolkata and Howrah for the past 7 years, focusing on the delivery of primary healthcare to the slum dwellers, generating community awareness and empowering the community to access their entitlements and rights. The primary healthcare program has been designed in three key phases, under the guidance and support of Irish Aid and the Community Foundation:

Phase 1: From 2007 to 2011; Initiation Stage

Phase 2: From 2011-2015; Consolidation and Sustainability

Phase 3: From 2015-2017; Phasing Out

To ensure the sustainability of our primary healthcare program and to continue to create an environment of empowerment within local communities, HKF conducted a Situational Analysis of its healthcare program in 2014. Three major health concerns were revealed as prominent issues in each of the communities (please see below), which have become the focus of this year's primary healthcare program.

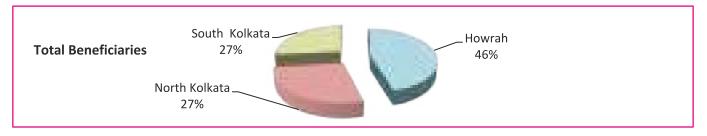
- I. Post natal care (PNC)
  - 83% of mothers in the surveyed population were unable to gain access to PNC. This limited or non-existent PNC access increased the possibility of mortality and morbidity among mothers, alongside the absence of adequate family planning measures.
- II. Reproductive Tract Infection (RTI) and Sexually Transmitted Diseases (STD)

  Large numbers of youth and adolescents suffer from STD/ RTI symptoms, which have resulted due to a lack of knowledge and awareness surrounding safe sex practices, stigma associated with such infections and lack of accessible healthcare facilities.
- III. Integrated Child Development Scheme (ICDS)

HKF's Situational Analysis identified that **20%** of children and **27%** of adolescents from the designated areas were not enrolled in the ICDS centres, and those enrolled are not able to access all the services that ICDS should be providing.

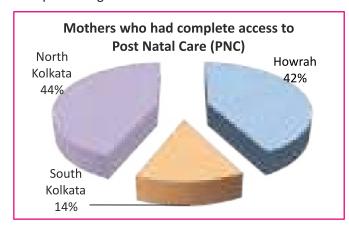
2017-18 being the final stage of phasing out, we have focussed on our selected 222 community volunteers from Howrah, South Kolkata and North Kolkata to become self dependent and work as responsible community members, taking ownership of their communities.

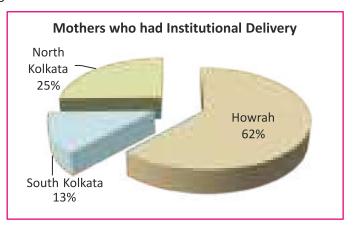
Beneficiary Coverage	Howrah	North Kolkata	South Kolkata	Total Beneficiaries
Direct Beneficiaries	70	97	55	222
Community People	44826	27030	26370	98226

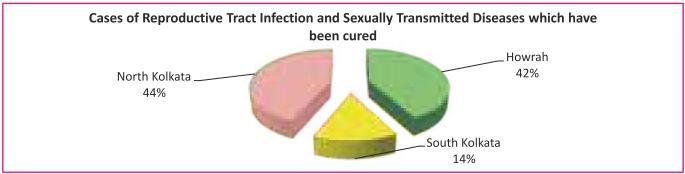


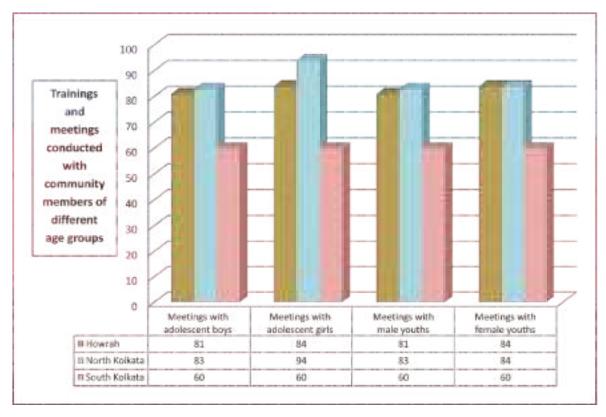
#### **Achievements**

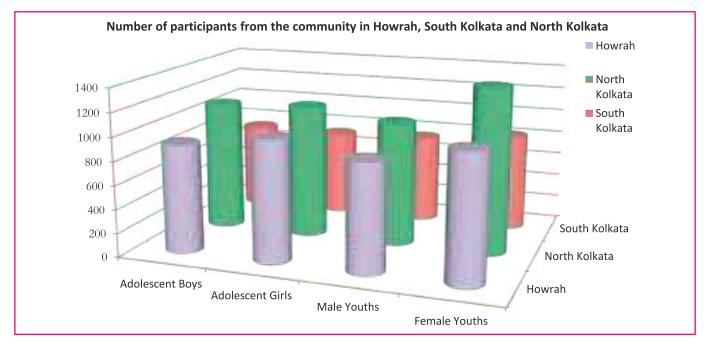
\* 87% of doctors, nurses in Government Hospitals and Auxiliary nurse midwives in rural areas are providing dates for Post Natal Care and entering the dates on the mother's health cards.











#### "The greatness of a community is most accurately measured by the compassionate actions of its members."

A huge drainage problem was discovered in Howrah – Ward number Thanamakua Gram Panchayat. The drainage system was completely blocked because of a mountain of debris being dumped on the main drain by the local community people. Small shops were even erected on the mouth of main drain, since for years; this drain has not been functional and thus was being used as a local dumping zone. Sewage problem was a regular issue in this area and water logging, as a result, was very common. The community people and young children always complained of critical skin diseases, fever and stomach ailments including diarrhoea and gastrointestinal diseases, as identified by our community health volunteers Md. Afzal and Nausheen Begum (name changed).



Afzal and Nausheen Begum -the community people of Panchpara Gram Panchayat and Thanamakua (under Podra 1, Podra 2 and Chunavati areas) assembled one day and went to the Pradhan (village head man) seeking support in cleansing the blocked drain, clogged with garbage. Hearing the whole story from the community people, the pradhan (The man in charge) offered his complete cooperation and support on an immediate basis. At first, the shops were asked to relocate and then, the existing pipe work was replaced. Finally, six

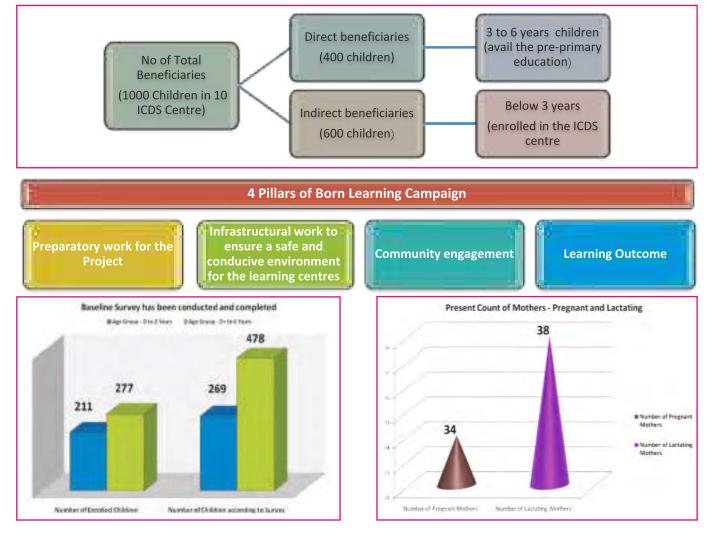
motor pumps were set up to drain out water through these newly constructed pipes for ensuring a proper flow of water.

It was a big victory for the community, who has been facing this concern for a long time as also for our CHVs, who have been quite independent to guide and aware the local people for gaining consciousness about the local issues and how to take care of them, furthermore.

# Born Learning Campaign: Making Children School Ready in Our Communities – Integrated Child Development Services (ICDS) in Anganwadi Centres (an initiative by United Way of Bengaluru and supported by 3M)

"Education is the premise of progress, in every society in every family".

The Born Learning Campaign (BLC) supported by United Way of Bengaluru and 3M, aims to provide holistic development for children between the ages of 0-6, and build school readiness in children between ages 3-6, who go to government-owned Anganwadis. At present, the BLC Project is being implemented by Hope Kolkata Foundation for Kolkata and Howrah districts, where work is being done for 5 ICDS Centres in Chetla (South Kolkata) and 5 ICDS Centres in Howrah. The project aims to reach out 1000 children, 1000 mothers and 19 Anganwadi workers and helpers from these 10 ICDS Centres.



#### **Achievements**

- Permission from State government has been obtained for collaboration to strengthen 10 Anganwadi centres in Kolkata and Howrah.
- 10 Detailed Project Reports (DPR) on infrastructure, refurbishment and building conducive learning environment for the children coming to the 10 Anganwadi centres in Kolkata and Howrah have

- been collected and submitted.
- Refurbishment and inauguration have been completed in all 10 Anganwadi centres in Kolkata and Howrah.
- Successful liaison with the State Government has ensured their regular monitoring visits to these 10 Anganwadi centres in Kolkata and Howrah. Active participation of Child Development Project Officer (CDPO), District Programme Officer (DPO) and Supervisors of Integrated Child Development Services (ICDS) Project and CSR Partner 3M during the inauguration, encouraged our community people to understand the importance of the programme.
- Construction of mural art in 10 Anganwadi centres in Kolkata and Howrah.
- Black painted walls for the children to practice writing in 10 Anganwadi centres in Kolkata and Howrah.
- Increasing the learning space by reconstructing the room in 10 Anganwadi centres in Kolkata and Howrah.
- Whitewashing the roofs to lower down the room temperature in 10 Anganwadi centres in Kolkata and Howrah. Constructing hooks on the wall to avail Salter Weighing Machine for proper weight measurement of the children in 10 Anganwadi centres in Kolkata and Howrah.
- Timings of the Anganwadi centre Start time and End time for 3-4 hours.
- Ensuring regular meal distribution among the children of 10 Anganwadi centres in Kolkata and Howrah.
- Separating the kitchen from the learning space to avoid any kind of sudden mishap or hazard in 10 Anganwadi centres in Kolkata and Howrah.
- Distribution of 10 pressure cookers in 10 Anganwadi centres in Kolkata and Howrah to ensure the safety quotient of our children.
- Distribution of 10 water purifiers (with changeable candles) to ensure purified drinking water and reduce water borne diseases.
- Increase accessibility of children (3-6 years) to quality pre-primary education along with an increase of enrollment and attendance of the children in 10 Anganwadi centres in Kolkata and Howrah.
- Distribution of interactive learning materials like Abacus, Counting Beads, Wooden Puzzle Games (for identifying shapes, numbers and alphabets) and multiple educational puzzle board games in all 10 Anganwadi Centres in Kolkata & Howrah to encourage a positive learning environment.
- Organizing multiple theme fun activities like 'Identification of Alphabets and Numbers', 'Identification on Wild animals', 'Names of days in a week and months in a year', 'Identification of Vehicles', were conducted along with introduction to Interactive learning methodologies in 10 Anganwadi centres in Kolkata and Howrah.
- Introducing new interactive medium of learning like fun games and storytelling sessions to the Anganwadi workers in 10 Anganwadi centres in Kolkata and Howrah. Coordination with the Anganwadi workers in 10 Anganwadi centres in Kolkata and Howrah to share their views and opinions in order to increase their acceptance of these new earning techniques.

#### Topic:

Best practices of Health and Hygiene, Environment, ICDS Components, Low Cost No Cost Food, Development of Motor Skills and Cognitive Behaviour of Children, Importance of Literacy for Girl Children, Cleanliness in a household environment, Nutrition days, Breastfeeding, Immunization, Communicable and Water Bourne Diseases.

District	Area	Number of Awareness Camps	Number of Participants
Kolkata	Chetla	51	1956
Howrah	Shalimar	51	1974

- 10 active local stakeholders from each community surrounding the 10 Anganwadi centres have been identified and 'Bal Vikas Samiti' has been formed in Kolkata and Howrah.
- 110 meetings with 100 Bal Vikas Samiti members to share and discuss the present status of 10 Anganwadi centres in Kolkata and Howrah on topics like 'Maintaining the Cleanliness of ICDS centres', 'Importance of Breastfeeding', etc.
- Active participation of 1000 community mothers in Awareness camps on 'Awareness on Child abuse', 'Positive Reinforcement regarding Child behaviour', Good touch and bad touch for children', 'Importance of personal hygiene', 'Low cost nutritious food', for 10 Anganwadi centres in Kolkata and Howrah.
- Regular intervention of the community mothers in 10 Anganwadi centres in Kolkata and Howrah to ensure smooth functioning of these Anganwadi centres in terms of cleanliness and best practices of hygiene.



"There is immense power when a group of people with similar interests gets together to work toward the same goals."

#### **Previous Status Present Status** Ahmed Khan, of ICDS centre no. 0623 in According to Ahmed Khan, "After the infrastructural change, we Chetla, had no idea about ICDS Programme or BLC have seen a great improvement in attendance for these Project. He was even indifferent about the children. The ICDS centre premises is now filled up with existence of an ICDS centre in a community. laughter and little rhymes, during the daytime. We have noticed growth and we aim to perceive more, in the near future". Rupali Pal from ICDS centre no. 0624 in Rupali Pal plays an active role in gathering and meetings in her Chetla, had been least interested about the community in Chetla. She said," It is a great experience to work ICDS programme or the services rendered by this with the people of my community. These meetings are extremely programme. She had no understanding about beneficial as all of us get the equal opportunity to speak and raise our concerns about the ICDS programme. A smooth how one community can be involved with this functional ICDS centre is something, a community can be ICDS programme. proud of. I dream to make my community proud someday." Lajwanti Rao (AWW) of ICDS centre no. 101 in Shalimar Lajwanti Rao (Anganwadi Worker) of ICDS centre no. 101, in Shalimar, had no specific has found a new passion in teaching and is idea of her roles and responsibilities. implementing the new methodologies of teaching, in Additionally, she taught the children in the same her classes. She said, "I am a new person now who old way like she has learnt from her school is famous among her children because of her teachers, long back. interactive techniques. The children are regular now and they enjoy the sessions with me." Hasina Biwi in ICDS centre no. 7 in Hasina Biwi has attended all our meetings and Shalimar, has always been very shy and though has taken an important role in empowering her she was interested to join our meetings from the neighbour, Laila Biwi (who has been a new beginning, because of the social stigma, she was mother in Dec, 2017) by explaining her not able to participate with a free will. about the need of exclusive breastfeeding and importance of colostrum.

(all names have been changed)







# HOPE HOSPITAL

## Hospital

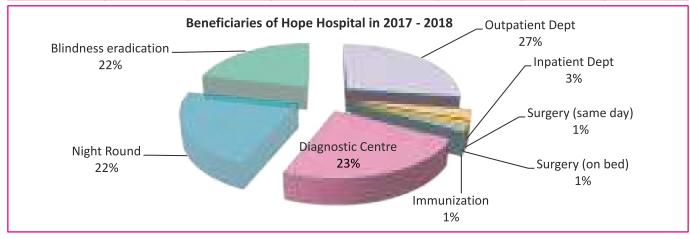
"Hospitals must provide emergency treatment to all who walk through the door, regardless of their citizenship status or ability to pay."

Hope Hospital was established by The Hope Foundation to provide Secondary Health Care Services to the people who are living on the street & slums of Kolkata and West Bengal. Hope Hospital is registered with the Health & Family Welfare Department, Government of West Bengal and is fully compliant with 'The West Bengal Clinical Establishment Rules, 2003' as set by the Department of Health and Family Welfare, Government of West Bengal.

The hospital operates on an ability to pay basis. The aim is to ensure its sustainability. It caters to people from above and below poverty line with those at the lowest end paying a subsidized rate and those at the highest paying the stipulated amount.

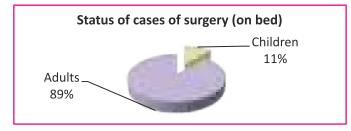
Total number of Beneficiaries of Hope Hospital during 2017- 2018 = 42191

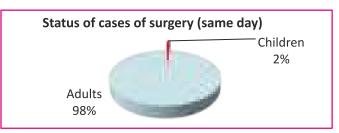
Outpatient	Inpatient	Surgery	Surgery	Immunization	Diagnostic	Night	Blindness
Dept (OPD)	Dept (IPD)	(same day)	(on bed)		Centre	Round	eradication
Total number of beneficiaries 11611	Total number of beneficiaries 1263	Total number of beneficiaries <b>314</b>	Total number of beneficiaries 412	Total number of beneficiaries 239	Total number of beneficiaries 9882	Total number of beneficiaries <b>9375</b>	Total number of beneficiaries 9095



#### **Achievements**

- This year we have successfully provided medical and health support to 42,191 people at the Hope Hospital.
- 726 cases of surgeries have been performed with 52 children and 674 adults.





- 7631 people were given medicines, free of cost with primary health check-up during the night rounds conducted by the Mobile Medical Unit of Kolkata and around the city
- Primary health care services were arranged for the children and adults who live on the streets of Central, Madhubasti, Moulali, Hastings, Mullickghat, G.D. Park, Toddy mansion, Sealdah Station,

- Subodh Mallik Square, Park Circus, park Street, Gol Talao (Kolkata and nearby areas). **9375** patients (**5939** adults and **3436** children) benefitted from this program.
- 239 adults and children received vaccinations. Among them, 185 children were immunized with the following vaccines: Hepatitis A, Hepatitis B, Chicken Pox, Typhoid, MMR, BCG, Oral Polio, DPT, Measles, Booster, Rabbis, HIB, Easy four (DPT and HIB), Easy five (DPT + Hep-B + HIB), Tetra (DPT + Hep-B), Tetanus Toxid, DT, Immuno Globulin, Rotapix, Imovax, Tetanus, Jen. Vac, TD, Combac 3 + Bio Hib in the Outpatient department of Hope Hospital.



- 1263 patients were treated in the Inpatient Department. Among these 1263 patients, 457 patients were referred by other different NGOs and 168 patients were referred by Hope's Project & Partner Organizations-(HKF, PBKOJP, Iswar Sankalpa, HIVE, Night Watch, Shelter Homes (Only Hope Foundation's Home), 29 patients were referred by volunteers and 606 patients were outpatients. Only, 3 patients came to the hospital without being referred from another hospital or organization.
- 412 patients underwent surgery (on bed cases) and were admitted in the Inpatient Department at Hope Hospital.

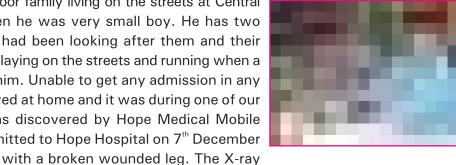
Type of surgery	No of patients	Total inpatient surgery
General Surgeries	18	
Orthopaedic Surgeries	9	47 cases were paediatric (up to 17 years)
Gynaecological surgery	1	surgery
Other	19	
General Surgeries	126	
Orthopaedic Surgeries	63	365 cases were Adult Surgeries (18 years
Gynaecological surgery	11	and above
Other	165	

- Everyday Hope Hospital is networking with different N.G.Os, volunteers from various organizations of different countries and the local community through their services & care to patients. Links are established for mutual sharing and facilities allows more complete care and rehabilitation of poor patients who are homeless. In this period we have networked with two more charities and all the organisations are listed below.
  - Nabarun Sangha, Howrah.
- Suchana Welfare Trust, North 24 Parganas.
- Ichapur Welfare Trust, North 24 Parganas.
- Balak Sangha Club , Kolkata
- Kashba Sobuj Sangh, Kolkata.
- Sainath Welfare Organization, Nadia.
- Orchid Multipurpose Cooperative Society Limited, Kolkata
- Children International Sahay, Kolkata

- Barrackpore Municipality Ward no. 22, North 24 Parganas.
- Board Icon for Rural Dedication, North 24 Parganas.
- Loreto Morapai, South 24 Parganas.
- House of Compassion Karuna Griha, Kolkata.
- Dhandhania Samannya Samity, South 24 Parganas.
- Sivaji Sangha, Howrah.
- Saptagram Muslim Minority Educational Cultural And Welfare Trust, Khardah, North 24 Parganas
- Kolkata Municipality, Kalighat,
- Sutanuti Mother's Mission, Khoriberia, South 24 Parganas.
- Practical Nursing Training is provided to the trainee sisters at Hope Hospital by the Matron of Hope Hospital and training also was provided by the sister – in charge and Medical Superintendant. 12 trainees completed practical nursing training at Hope Hospital; they are from St. Peter's Church.
- From April 2017, our Eye Camp Project started and we conducted 57 Eye Camps in Kolkata and adjoining area and reached out to 9095 patients. In this project we provide free eye check, free medicine was provided to 2545 people and 2853 people received free spectacles if needed.
- Cell Counter instrument for Pathological Department, ICU Ambulance, LED OT Light, and Phaco Instrument for Eye Surgery were donated by Komatsu, in 2017.
- Laptop, Instruments of Urological Operation, Autoclave HP machine and Manman Instrument were donated by Dr. Soly Benveniste, Milan, Italy.
- Colonoscopy & Endoscopy was donated by Calcutta Calling, Limerick, Ireland.
- Hospital covered **94.38** % of the total running hospital costs this year.

#### "There is no higher religion than human service."

Sunny (name changed) is from a poor family living on the streets at Central Kolkata. His mother expired when he was very small boy. He has two more brothers. His grandmother had been looking after them and their father, too. One day Sunny was playing on the streets and running when a speeding motorbike came and hit him. Unable to get any admission in any Government Hospital, Sunny stayed at home and it was during one of our usual night rounds, when he was discovered by Hope Medical Mobile Unit. Sunny was immediately admitted to Hope Hospital on 7<sup>th</sup> December





revealed about a serious fracture in his left leg which gave rise to another severe wounded (as it was unattended for a long time). Immediate dressing was done to cease the pain and medicines were

provided to little Sunny. Surgery was prohibited because of this wound and thus regular dressing followed on for days.

Sunny had been discharged on 14th December, 2017 and our Medical Team had been to his place for further dressing. The wound has healed completely and he is recovering slowly from the fracture.



# **CHILD WATCH**

## **Child Watch**

## "Being involved in the well being and advancement of one's own community is a most natural thing to do."

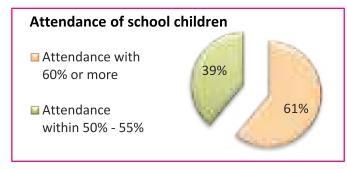
Child Watch with Night Round is a unique service in collaboration with Hope Hospital which supports and conducts Night Round, with an endeavour to provide care in a holistic approach, primarily focusing on the programmatic area of care and protection to vulnerable children and adults in Kolkata and subsequently building a strong bond between communities and the education and healthcare systems. The project looks forward to reduce cases of abuse and crisis and provide opportunities to empower communities to claim their rights and social entitlements thereby reducing the vulnerability status of the most marginalized and neglected population of Kolkata.

	Operational Areas with Ward no.					
GD Park	Gariahat Hastings		Mullickghat			
(KMC Ward - 85)	(KMC Ward - 68)	(KMC Ward - 75)	(KMC Ward - 45)			
Tody Mansion	Dharmatala	Babughat	Central			
(KMC Ward - 44)	(KMC Ward - 46)	(KMC Ward - 45)	(KMC Ward - 47)			
Madhubasti Moulali Raja Subodh Mullick Square M G Road						
(KMC Ward - 54)	(KMC Ward –55)	(KMC Ward - 51)	(KMC Ward - 39)			
Seal	Sealdah Station and Howrah Station (not belonging to any ward no.)					

KMC: Kolkata Municipal Corporation

#### **Achievements**

- \* 87 out of school children have been identified during the reporting period and as a result 82 identified out of school children (94%) have been enrolled in formal schools during the reporting period.
- 50 children attending schools regularly (60% or more). Remaining 32 children are also going to school and their attendance percentage is within 50-55%.

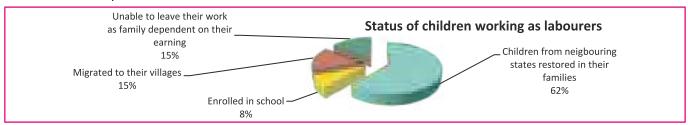




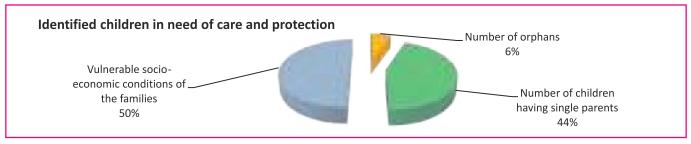
#### **Achievements**

- 16 networking/advocacy meetings and 6 coordination meetings have been conducted with the 22 Govt. schools for enrollment of street children.
- 2 street dramas to make the community people understand about the 'Importance of Education' and 'Consequences of Illiteracy' have been conducted in Hastings and Moulali.
- 5 children have been linked with Non formal education (Naba-Asha project), 1 child has been linked with life skill and 15 children have been linked with sponsorship programme.
- \* 8 Women Support Groups have been formed in the operational areas (Tody Mansion, Central, Hastings, GD Park, Gariahat, Mullickghat and Moulali) of child watch project, consisting of 8 members in average. In this regard, 9 workshops and 37 meetings have been conducted by the Child Watch team.

- S Child Vigilance Groups have been formed in the operational areas (Hastings, Central, GD Park, Moulali, Mullickghat, Madhubasti, and Tody Mansion) of child watch. Each group consists with 8 -10 children within the age group of 8-17 years, and the purpose of such group is to strengthen the children so that they can work as watch group.
- 2 workshops (Hastings and Moulali), 3 awareness camps (Central, Tody Mansion, Mullickghat), 12 meetings (6 Women Support Group meetings in Hastings I, Hastings II, Moulali, Tody Mansion and GD Park & 6 Child Vigilance Group meetings in Hastings I, Hastings II, Moulali, Central, Madhubasti) and 2 campaigns were conducted on RTE (Right to Education Act 2009).
- As a result of these activities, 12 child labourers have been identified and intervention has been made to stop this menace.



- After the intervention of the Child Watch team, 9 shop keepers have now stopped recruiting child labour.
- \* 728 community people were made aware of domestic violence and child protection.
- ❖ 6 child abuse cases (3 cases from Central, 2 cases from Madhubasti & 1 case from Hastings II) have been identified by Child Vigilance Group members and resolved by the Women Support Group and respective social worker of the implementing team.
- 2 domestic violence cases (from Central & Hastings II) were intervened by members of the Women Support Group. 1 case of Central has been channelled to an NGO called SWAYAM (means "self") for further course of action. This NGO is working on women rights and related issues. Another case of Hastings II has been referred to police. After giving intimation to the legal authority the case has been resolved as the accused member stopped conducting violence, being threatened by local police authority. In this regard, the Child Watch team member is in constant touch with the family.
- ❖ 26 identified children in need, care and protection and advocacy has been done to place the children to fit institutions. They all have been rehabilitated to different fit institutions (1child in Sarva Shiksha Mission, 13 children in Loreto House, 3 children in Soul, 9 children in Bengal Service Society (these 4 centres are hostels and protection homes of NGOs).



- 10 Ward Level Child Protection Committees (WLCPCs) have been formed in ward no. 22, 23, 44, 45, 47, 75, 101, 110, 112 and 114. Phase I induction training has been conducted in all these wards. 7 WLCPCs among them have been capacitated in collaboration with District Child Protection Unit (DCPU) for making child friendly wards in Kolkata.
- 13 Women Support Group members are aware about domestic violence and related acts, during the

reporting period.

- 2 children were cured from addiction.
- 23 shop keepers, who sell addictive substances to the children, have stopped selling addictive substances to the children. All these vendors gave declarations about not selling the addictive substances to the children and hang up posters regarding selling of addictive substances to children as an offensive work.
- Community volunteers (3-4 active volunteers) have been motivated to handle emergency medical cases by their own without waiting for the Child Watch team members. 8 health cases handled by community volunteers. The volunteers have been made understand to inform the Child Watch team for any critical issue identified. In those cases the team has referred critical cases to Hope Hospital, Santidan (an NGO) etc.
- 15 cases have been referred to different institutions like Hope Hospital, HIVE, Nirmal Hriday and Santidan (NGOs) for better health care and have been repatriated after treatment.
- 7 homeless/abandoned adult in distress referred to HIVE and the cases have been rescued and rehabilitated.
- 23 Community members accessing the social identity like Birth Certificate, Aadhar Card, PAN Card and Bank Account. Out of 23 children, 8 children from community accessing Aadhar cards, 1 community member accessing bank account, 1 child from community accessing birth certificate, 11 community members accessing PAN cards and 2 community members accessing affidavit (for Date of Birth).

#### Success Story:

#### "Education is the key to unlock the golden door of freedom".

Rajnikant Dhar (name changed) born in 2012, lived with parents and grandfather on the streets of Kolkata – Moulali (central Kolkata) to be specific. His father suffering from a chronic disease expired when Rajnikant was 1 year old. Little did the child know about his upcoming bitter days. Love and compassion are two vital things for these people living in such vulnerable conditions and reality changes entirely depending on the subjects of their lives. His mother fell in love with another man and abandoned little Raj at the age of 2 years for good, leaving him alone with his grandmother in 2014. Since then, he has been living on the streets of Moulali with his old grandmother who works as a domestic help to earn a square meal for two.



Rajnikant was identified by the Childwatch team in April, 2017 wandering aimlessly and immediate intervention was made. It was discovered from his

grandmother about her daily working hours that allows little Raj to roam around the highly congested Moulali crossing (remarkably known for high traffic and as an accident-prone area in central Kolkata) and play with the other children. Thus, the team explained to his grandmother about different cases of child abduction and child trafficking. On 9th January 2018, Raj was placed in Bengal Service Society Hostel, a Government Hostel for children in Picnic Garden (South Kolkata) where his holistic protection and education along with nutrition will be provided. At present, Rajnikant is staying in the hostel and studying in class I at Sunilnagar Primary School (in Picnic Garden, located near the hostel). Regular follow up is being done by the Childwatch team to ensure his stay and Raj's grandmother visits the child on a daily basis as well. Both are doing well and are thankful to Hope for bringing this change in their perceptions and outlook.



# HOPE LIFE SKILLS UNIT

## **Hope Life Skills Unit**

"In today's world teamwork skills are employability skills."

The Life Skill Training Institute provides inexpensive, high-quality vocational training to individuals who are unable to avail of such services elsewhere due to financial constraints or because of the educational pre-requisites set by the Government of India.

Professionally designed training courses are tailored to suit the capabilities of the trainees. A one-to one intensive learning of technical knowhow provides each trainee with a marketable skill. This is complemented with a Certificate upon completion and wherever possible a job placement, thus, demonstrating how this Institute operates as a stepping stone for trainees to wider work environments.

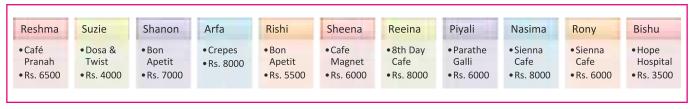
The Life Skills Vocational Training Unit offers 4 courses to economically vulnerable youth:

- 1. Food and Beverage Service for girls and a Kitchen Skills course for boys (8 trainees annually)
- 2. Garment construction course for women (40 trainees annually)
- 3. Beauty Training Course for women (30 trainees annually)
- 4. Computer skills course-Basic & Advanced (90 + trainees annually)

#### Food and Beverage Service and Kitchen Skills course

The training involves discussion of ingredients and preparation of each item on the menu. Compulsory spoken English classes are conducted to help the trainees communicate better with customers. Most of the trainees are school drop-outs and do not have proper education. Therefore spoken English sessions help them to gain self-confidence. A volunteer teacher is dedicated to teaching the restaurant trainees English.

After learning and completing the course they are well acquainted with the importance of personal hygiene as well as in food preparation.



Names have been changed but workplace and salary details are genuine

- Every working day at the Cafe is a practical class and 294 classes were held during the year.
- Ms. Susmita Das, a Hotel Management Graduate, spent 1 month with the Service Trainees teaching them the basic etiquette of service.
- Ms. Ishika Todi contributed to the well-being of the Staff members and Trainees by conducting a Pranic Healing course for them. She gave individual attention to each Trainee to help motivate them.
- Ms. Peaches Kemp from Dublin spent 3 weeks with the Staff and Trainees of the Restaurant. Her practical knowledge and hands-on recipes have added to the repertoire of the current menu.
- Ms. Dola Dutta Ray, a food blogger has also shown great interest in introducing new items on the menu and teaching the staff to perfect them.
- The Cafe is registered with Swiggy, a food delivery portal since November.
- Compulsory spoken English classes are conducted by Ms.Sangeeta Bajoria to help the trainees communicate better with customers.

#### "Change is the end result of all true learning".

Piyali (name changed) was found as a 4 year old girl in Nimtala Ghat (North Kolkata) with no recollection of her family. She was found by an NGO and admitted to SEED, a protection Home in Howrah for at-risk girls. She stayed for 8 years and completed her schooling there.

She then moved to the Hope Protection Home for older girls for 4 years. As she was disinclined to study further she was sent to the Life Skills Training Centre to do the F&B Service Course.

Piyali was a good trainee but shy. She lacked confidence and it was very difficult to get her to understand and converse in English. She related very well to the happy

studying atmosphere and was soon able to deal with the situation in a committed fashion. She joined Parathe Walli Galli in December 2017 at a salary of Rs. 6000/- 3 months later she has been given an increment because she is a very committed worker. She shares a small apartment with another girl and is independent and happy.



#### **Tailoring (Garment construction) course**

In the Tailoring unit, Trainees are provided with the complete infrastructure to make them independent and able to earn their livelihood and also improve their quality of life. During the Training period they are provided a stipend so that they are able to attend classes and buy their course material. The trainees not only learn to design and create fashionable garments but to establish themselves for the future.

#### **Achievements**

- 40 trainees were enrolled, have appeared in the final examination and have received certificates.
- Employability status of 16 trainees given below. The rest of the graduates prefer to take in orders at home and manage to earn from Rs. 2000 Rs. 4000/- per month.

					Rishita	
					Romila	
List of	Sheema	Sweta	Sarojini		Swati	
placed	Ranita	Ruksana	Sultana	Rituparna	Sonam	Razeya
trainees	Pinky	Sheila			Simran	
					Shagufta	
Employer	Ms.Seema	Aish	Manyavar,	Bahaar Ladies	Aakar	Sneha Arora
details	Hathiramani	Fashions @	New Market	Tailor @ Rs.	Boutique @	Boutique @
and	@ Rs.7000/-	Rs.7000/-	@ Rs.5000/-	4000/- each	Rs. 5000/-	Rs. 5200
Salary	each month	each month	each month	month	each month	each month

Names have been changed but workplace and salary details are genuine

- 240 tailoring classes (both theoretical and practical) were conducted during 2017-18.
- Special classes on Mathematics and English for our trainees to ensure their understanding about accurate measurements and build their confidence and soft skills.
- The Trainers are researching and analyzing the government schemes on offer for the upliftment of underserved women through 'Mudra Yojana' (a scheme by Central Government utilized to gain loans from bank for starting own start ups).

#### **Advanced Tailoring Unit:**

The Unit is managed by **4** staff members: 1 part-time Trainer / Cutter who cuts all the fabric prior to stitching and 3 Tailors. The Trainer teaches embroidery, quilting and bag-making techniques to the tailoring trainees three times a week. All the Unit staff work together to complete orders that are received. Over the year the Advanced Tailoring unit has procured **107** orders for scarves, school uniforms, blouses, kurtis, salwar kameez sets and has also done alterations for customers.

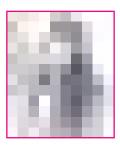
#### Gift Shop:

Hope Gift Shop is managed by 1 staff member who has sold 5398 items from the Advanced Tailoring Unit, other NGOs & outsourced products and Rs.1152195 was earned from the sale.

#### Success Story:

#### "When people go to work, they shouldn't have to leave their hearts at home."

Razeya Sultana (name changed) stays in Mullickghat, South 24 Paraganas (neighbouring state of Kolkata) with her father, mother and her siblings. Her mother is a daily wage worker in a shoe factory, where she is being paid as per the work done on a daily basis. Her father is unemployed as he is under medical treatment. While travelling as a daily passenger along with her father, fortunately, she met with one of our Hope Kolkata Foundation staff members and discussed our Tailoring course. Without wasting a single day to think whether to grab the opportunity of enrolling herself in our unit, she joined us the next day.



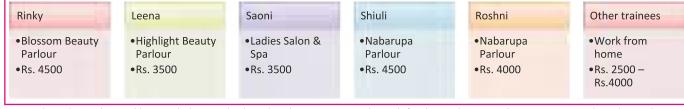
She gradually proved to become one of the most deserving trainees of the unit as she was focused and was very sincere in her work. It was obvious that she had the zeal to learn and earn. Presently, Razeya has been placed in New Alipore at Sneha Arora's Boutique. In future she plans to buy her own machine and is willing to have her own start up very soon at her premises. We are looking to arrange a government scheme to finance her own start Up.

### **Beauty Training course**

A 4-month Beauty Training Course was started on April 1, 2016 to improve the economical status of less privileged young women in Kolkata through Hair styling and Beautician training. Young adolescent girls and less privileged women from the informal working sector were drawn into joining the course.

#### **Achievements**

- ❖ 30 trainees were enrolled, have appeared in the final examination and have received certificates.
- Below are the examples of some of our placed trainees along with those working from home.



Names have been changed but workplace and salary details are genuine. Through freelance they earn three times more than this parlour

- Interactive sessions were conducted on practical lessons covering basics and essentials of skin and hair care.
- During the Course, Beauty Salon services are offered to customers at reasonable rates to allow the trainees to observe & to practice what they have learnt.
- 225 customers were attended during this session by the trainees of our Beauty unit.

#### "An investment in knowledge pays the best interest".

Rumela (name changed) dropped out of school in Class XI due to financial constraints. She lives on Hazra Road with her family. Her father is a carpenter and earns approximately Rs. 8000/-. Her two younger brothers are still studying. Her two elder sisters are married. Rumela joined the Beautician Course in 2017 to help augment the family income. After completing the 6 month Course she has connected with her friends and neighbours around her home and started small beauty jobs like eyebrows, facial, waxing and has also done hair shaping & trimming.

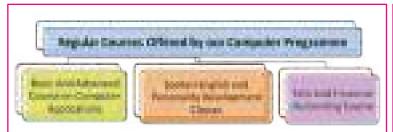


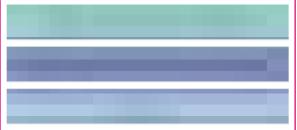
She is good at her work and Hope recruited her to stand in for our trainer who is on maternity leave. She is eager to improve her skills and is very grateful to Hope for the chance given to her to realize her dreams.

#### Computer skills course

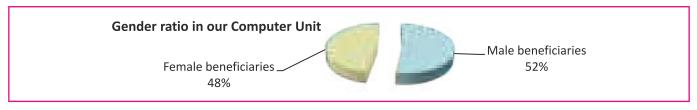
Hope Kolkata Foundation partnered with Blue Dart, Harris Freeman Foundation, Varosha & Concentrix and supported by TFWA and Candor Tech Space to educate and empower young adolescents as part of their CSR activities. The programme is aimed at providing 90+ youth an inexpensive basic computer education. In addition, there is an advanced Tally & Financial package for those who are interested.

The objective of this programme is to improve the socio-economic status of adolescents from the underserved section of the society enabling them to become self- dependant economically as well as socially.





Number of Trainees enrolled during the last year : ${f 301}$					
Hope Skill Unit	Total Number of Trainees	Number of Female Trainees	Number of Male Trainees	Number of Placed Trainees	
Hope Skills Centre	107	55	52	29 and in progress	
Panditiya and Howrah	144	73	71	13 and in progress	
Chetla Centre	50	15	35	12 and in progress	



#### **Achievements**

- ❖ 301 trainees were enrolled with our Computer Course programme during 2017-18.
- 1 job fair was conducted by Bakstage and 2 exposure visits for our trainees were organized by eRevmax (Software Company) and Toyota India (the Indian wing of Toyota Motor Corporation) during 2017-18 to get an idea of the Organizational Structure and Corporate Culture and Ethics.
- Audio Visual classes on soft skills to enrich the mode of communication for our trainees along with sessions on Personality Development including CV Writing and Mock Interviews
- 1 motivational session was conducted by Ghanyasham Sharma (Founder of Alive Indians) and 1 Career Counselling Sessions by Pollinate Energy (An Australian organization working on Solar Energy for our trainees.
- 4 trainees (middle aged home makers) have joined our centre to develop confidence and knowledge to enrich their professional as well as personal lives.
- Motivational Classes conducted by Peaches Kemp (CEO and Founder of ITSA one of most innovative food companies in Ireland <a href="http://www.itsa.ie/">http://www.itsa.ie/</a>)
- 'A musical evening' an interactive event conducted by the trainees, guided by Dr. Douglas Parkar, nuclear scientist of Manchester University
- Theory classes related to Personality Development done by Indian Institute of Training and Development, situated in South Kolkata

#### Success Story:

"Edication's purpose is to replace an empty mind with an open one".

Name of the trainee	Organization	Designation	Salary
Ayesha Sardar	Bakstage	Food and Beverage Section – Team Associate	10,500/-

Ayesha Sardar (name changed) (26 years) lives with her mother, 2 younger siblings, elder sister-in-law and nephew in one room apartment in Howrah. After death of her father, Late Sulaiman Ali, her mother, Fatema Bano, started working home to home as a domestic helper to meet the family needs.

Ayesha studied Higher Secondary education and then went to collage but couldn't complete because of her financial vulnerability. She has joined the computer training under Hope on 07.11.2017 as she did not have any computer knowledge. She has been very attentive and a quick learner. Along with the computer skills, she has developed her soft skill including Spoken English.

Ayesha badly needed a job to support her entire family of 6 members, including herself. She started attending interviews in various companies to gain a decent employment. As a result of her patience



and perseverance, she finally cleared the interview procedure (both written and HR Round) for Bakstage (a reputed boutique lounge and restaurant in Salt Lake) and joined the organization as a team associate in the Food and Beverage section.

## **School Social Responsibility: 2017-18**

Through participation in various school events organised for a social cause, students understand the need for sharing and helping the community. This fosters empathy and helps the students cope with stress and improve their interpersonal skills. We would like to take this opportunity to thank all the schools who understood the importance of their civic responsibility. We would also like to thank the Irish Schools for participating in the cross cultural programmes.

Schools that have supported us throughout the year:

SI No.	Name			
1.	Mount Litera Zee School (Dhulaghar)			
2.	Modern High School for Girls			
3.	Calcutta International School			
4.	Mount Litera Zee School (Mohestala)			
5.	Mahadevi Birla World Academy			
6.	Birla High School			
7.	South City International School			
8.	Shri Shikshayatan School			
9.	Heritage School			
10.	Sri Sri Academy			
11.	Garden High School			
12.	Lakshmipat Singhania Academy			
13.	Future Campus School			
14.	Susila Birla High school			
15.	G.D.Birla			
16.	Birla Bharati			



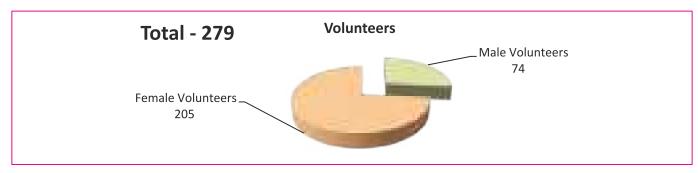
## Major Fundraising Events conducted during 2017-18

We had the opportunity to conduct and organize these fundraising events during 2017-18:

SI No.	Event	Month
1.	Know how Quiz - In collaboration with Calcutta International School	January
2.	Irish School Immersion Program	January - April
3.	St. Patricks Day	March
4.	Participation by girls of Kasba & Aashar Alo at a Fashion show at Taj Bengal	April
5.	Hope Soccer Aid in collaboration with Mount Litera Zee School	April
6.	International Day for street children in collaboration with HSBC & eRevmax	April
7.	Craft and food fair by Hope Staff & Children	May
8.	Calcutta Run	May
9.	Daan Utsav -2018	Sep - Oct
10.	World Literacy Day celebration with Calcutta International School	September
11.	Annual Foundation Day - 2018	November
12.	Diwali Celebration with MI at Ashirbad Boys Home	November
13.	Golf Classic -2018	November
14.	Clown Show by "Clown without borders" at Naboasha + Protection	December
15.	Blanket distribution to street population by Child Watch Team	December
16.	Christmas Celebration	December

## **Volunteering with HOPE**

Throughout the year, our volunteers and interns join us to be a part of our HOPE family and to enrich their part by contributing their valuable efforts and time. For 2017-18, we had 279 volunteers – both Indian and International.



Total 64 School, University & Colleges all over India is associated with the internship & Volunteer Program.

## **Corporate Social Responsibility**

## **CSR** Projects



## **CSR Activities / Events**















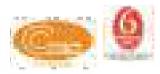




## Support through Donation Boxes









## **International Project Donors**



















## **School Social Responsibility**

Through participation in various school events organised for a social cause, students understand the need for sharing and helping the community. This fosters empathy and helps the students cope with stress and improve their interpersonal skills. We would like to take this opportunity to thank all the schools who understood the importance of their civic responsibility. We would also like to thank the Irish Schools for participating in the cross cultural programmes.

Schools that have supported us throughout the year:

- ♦ Mount Litera Zee School (Dhulaghar)
- ♦ Mount Litera Zee School (Mohestala)
- **♦** Future Campus
- **♦ Modern High School**
- Calcutta International School
- **♦** Heritage School

- ♦ Mahadevi Birla World Academy
- Birla High School
- ♦ South City International School
- ♦ Shri Shikshayatan School
- ♦ Sri Sri Academy

## **Organisational Information**

Names and addresses of the members of the Executive Committee/ Governing Council. Of the association, including the Chief functionary in the following manner for the year 2016-2017

SI. No.	Name	Name of Father/Husband	Nationality	Occupation	Office held in the association	Relationship with Office bearer, if any
1	Joy Kar	Late Amalendu Kar	Indian	Business	President	No
2	Anand Kumar Agarwal	Late Mr P. D. Agarwal	Indian	Businessman	Vice President	No
3	Swaran Chaudhury	Late Mr. Madan Mohan Chaudhury	Indian	Social Worker	Secretary	No
4	Dipak Biswas	Late Arobinda Biswas	Indian	Social Worker	Treasurer	No
5	Geeta Venkadakrishnan	Late C.S.Venkitaraman	Indian	Social Worker	Member (Director)	No
6	Dr. Ujal Kanti Debnath	Late Uddharan Debnath	Indian	Doctor	Member	No
7	Dr. Sheila Banerjee	Dr. Ujjal Banerjee	Indian	Psychologist	Member	No
8	Pushpa Basu	Late Iswar Surrendra Kumar Das	Indian	Social Worker	General Member	No
9	Sachidananda Das	Rashik Lal Das	Indian	Social Worker	General Member	No
10	Samiran Mallik	Hiralal Mallik	Indian	Social Worker	General Member	No

#### Friends Of Hope Advisory/ Cultural And Communication

- Biswajit Mitra
- Mrs. Soumi Gupta Banerjee
- Mr. Barun Chanda
- Dr. Ujjal Kanti Debnath
- Ms. Sharmila Dey
- Mrs. Ruchi Jalan

None of the Hope Foundation Board Members are related by blood or marriage. Hope Kolkata Foundation held four board meetings, spaced suitably around the year 2017-2018.

#### Policy Maintained under Hope Kolkata Foundation

- 1. Child Protection Policy
- 2. Employee Policy
- 3. Anti-Sexual Harassment Policy
- 4. Financial Procurement Policy
- 5. Sponsorship Policy
- 6. Volunteer Policy
- 7. Anti corruption Policy
- 8. Grievance Redressal & Discipliancy Policy

#### **Transparency Disclosures**

- No remuneration, sitting fees made to any board member except for ED. No travel reimbursement is made to board members, attending board meetings and other office meetings. No remuneration is paid per month.
- Remuneration paid to the three highest staff members Rs 80,000/-, Rs 55,000/-, Rs 39,193/-
- Total cost of National travel by all staff during the year: NIL

- Remuneration of the lowest paid staff member is Rs 5,000/-.
- Total cost of International travel by all staff & board members during the year: NIL
- Details of the board members who have received remuneration / reimbursement during the last financial year: One board member working as Program Manager Operations gets Rs 36,000/- per month for her services.

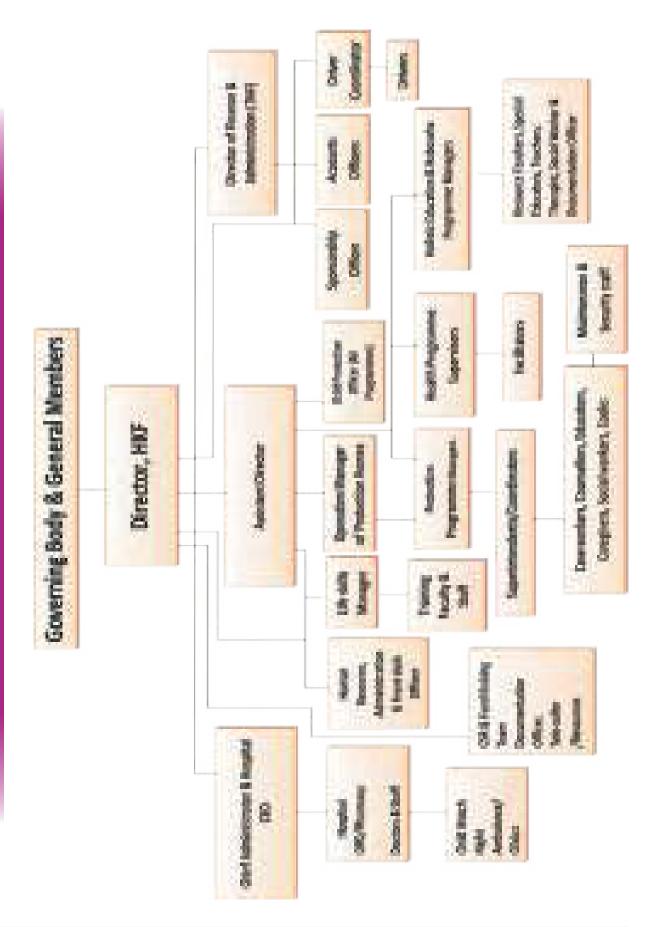
Head of the organisation	Amount in Rs.	Per month
Highest Paid	80,000.00	Yes
Lowest Paid	5,000.00	Yes

Full time staff	199
Part time	66
Consultant (Full Time)	61
Total Staff	326

Salary Distribution	Salary Range			
	Men	Women	Total	
< 5,000	14	26	40	
5,000 - 10,000	25	34	59	
10,000 - 25,000	79	126	205	
25,000 - 50,000	7	10	17	
50,000 - 1,00,000	4	1	5	
	129	197	326	

### **Awards & Recognition Received**

Recognition and Awards	Source	Year	Relevant Activity / Work for which received
NGO Leadership Award	Devang Mehta National Education Award	2017	Kolkata NGO Leadership Award
Certificate of Merit	American Indian Foundation	2016	Child health
Contribution to the Society	Vocational Skill Programme	2015	Rotary International -District 3291
Certificate of Appreciation	American Indian Foundation	2015	Child health
Individual Contribution for Social & Economic Growth	Bharat Udyog Ratna Award	2014	Global Achievers Foundation
Individual Achievement for Social & Economic Growth	Rashtriya Pragati Award	2014	All India Business Development Association, New Delhi
Certificate of Appreciation/ Award	10 <sup>th</sup> ALLMEDIA person' Welfare Association & South 24 Parganas Journalists Association Award for Social Service	2013	For Social Service
Certificate of Appreciation / Award	Karma veer Puraskar International Confederation of NGOs	2012	Karma veer Puraskar on Life long fight for Social Justice.
Certificate of Appreciation	Commissioner of Police, Kolkata	2012	Good Samaritan Award
Certificate of Appreciation	ACC Cement and BIG Fm 92.7 on Jan 2012	2012	Big salute towards women entertainer development in empowering through a cause.
Certificate of Appreciation	Channel 10	2009	Nari Samman - Protection For Underprivileged Children & Women
Certificate of Appreciation	14th Bharat Nirman Award	2007	Hope Foundation Work towards the Underprivileged Children



### **Administrative Information**

Name of the Organisation	HOPE KOLKATA FOUNDATION	
Nature of the Society	Society	
Postal Address of the organization	39, Panditiya Place, Kolkata - 700 029	
Location	Kolkata	
Telephone Number / Fax	(033) 2474 2904, 2454 2007	
Email	info@hopechild.org   info@hkf.ind.in	
Website	www.hopechild.org   www.hkf.ind.in	
Contact Person	Geeta Venkadakrishnan	
Position / Contact number & Email Id	Director/91 9830201145 geeta@hope-foundation.in   director@hkf.ind.in	
Alternative Contact Person	Soma Sinha	
Position / Contact Number / Email Id	Assistant Director / 91 9477129829 assistantdirector@hkf.ind.in	

## **Legal Relevant Document Details**

Document	Particulars	Registration / Valid till (DD/MM/YYYY
Society Registration Act. XXVI 1961 West Bengal	S/96057/1999-2000 08.07.2003	One time
Renewal of Society Registration	GRN No. 19-201718- 020740595-1	Yearly 28.03.2018
Section 12 AA of the IT Act. 1961	DIT(E)/S-107/8E/228/ 2001-02, Dated 1.4.2001	One time
Tax Deduction Account No (TAN)	CALH02329F	One time
Permanent Account No. (PAN)	ААААН1789А	One time
Under Foreign contribution (Regulation) Act. 1976 (FCRA)	Registration No.147120622, Dated 25.7.2003	Last Renewed on 01.11.2016 Valid for 5 years upto 31.10.2021
Under Foreign contribution (Regulation) Act. 1976 (FCRA)	Last Submitted on 21.12.2018	Yearly
GST Number	19AAAAH1789A1ZU	
Section 80G(5)(VI) of the IT Act. 1961	DIT(E)-1428/8E/228/2001-02, Dated 21.04.2010	One time
Credibility Alliance	CA/13/2018	Valid from 28.06.2018 to 27.06.2023

### How you can help

Every contribution counts. Hope Kolkata Foundation's work over the last 18 years has been successful thanks to the unwavering support from countless individuals and key institutional donors who have partnered with us in our journey to transform lives. Some options to donate are:

#### **FCRA Bank Account Details**

Bank Name	Axis Bank Ltd.
Branch Name & Address	Branch - Rashbehari Avenue Branch Address - 41B, Rashbehari Avenue, Kolkata - 26
Account No	913010033022376
Name of Account (Cheque to be made in the name of)	HOPE KOLKATA FOUNDATION
9 Digit MICR number	700211019
Type of Account	Savings
Swift Code / Remittance Instructions	AXISINBB253
IFS CODE	UTIB0000253

#### Non FCRA Bank Account Details

Bank Name	Standard Chartered Bank
Branch Name & Address	Branch : Gurusaday Road Branch Address: 23 Gurusaday Road, Kolkata 700019
Account No	32111017525
Name of Account (Cheque to be made in the name of)	HOPE KOLKATA FOUNDATION
9 Digit MICR number	700036020
Type of Account	Savings Account
Swift Code / Remittance Instructions	SCBLINBB
IFS CODE	SCBL0036087

Send your contributions by cheque in favour of HOPE KOLKATA FOUNDATION to 39 Panditiya Place, Kolkata 700029 or through Bank Transfer. For more information write to info@hopechild.org

## Abridged Balance Sheet as at 31st March - 2018

LIABILITIES	AMOUNT Rs. P.	AMOUNT Rs. P.	ASSETS	AMOUNT Rs. P.	AMOUNT Rs. P.
General Fund			Fixed Assets		
Balance As per last year A/c	7,92,68,473.90		(As per Last year A/c)	68,139,559.27	
Add: Capital Grant received during the Year.	18,93,478.00		Add: Addition during the year	22,60,454.52	
Add: Excess of Income over expenditure transferred from I/E A/C	9,88,597.86	8,21,50,549.76	Less : Depreciation	38,50,510.85	
			Less Assets written off	2,40,239.94	6,63,09,263.00
Balance as Vocational Training Unit	10,63,532.04				
Add : Excess of Inocme over expenditure transferred from I/E A/C	2,79,817.49	13,43,349.53	(As per last year A/c) - Hospital	24,30,235.00	
			Add: Addition during the year	62,66,985.00	
Balance as Hope Hospital Unit	73,68,501.00		Less : Depreciation	14,35,139.00	72,62,081.00
Add: Capital Grant received during the Year.	8,37,092.00				
Add: Accumulated Surplus	11,34,111.00		(As per last year A/c) - Vocational Training Unit	2,33,810.75	
Add: Income Tax Refund (2015-16)	13,650.00	93,53,354.00	Add: Addition during the year	49,358.00	
			Less : Depreciation	50,496.75	2,32,672.00
Outstanding Liabilities:					
FC	13,64,775.92		Current Assets:		
LC	9,633.00	13,74,408.92	Security Deposit		4,69,890.00
			GST Receivable		2,25,229.80
Programme Advance		2,04,536.00			
			Income Tax seized (As per Last year A/c) (FC)	21,475.18	
Hope Hospital:			Income Tax seized (As per Last year A/c) (LC)	1,64,886.09	1,86,361.27
Sundry Creditors		6,34,111.00			
			TDS Receivable LC (as per Last year A/c)	17,487.00	
			Add: Addition during the year	17,529.00	35,016.00
			Hope Hospital:		
			Sundry debtors	3,66,588.00	
			Loan & Advance	14,343.00	
			Closing Stock	17,10,783.00	20,91,714.00
			Vocational Training Institute (Life Skill)		
			Current Liabilities:		

LIABILITIES	AMOUNT Rs. P.	AMOUNT Rs. P.	ASSETS	AMOUNT Rs. P.	AMOUNT Rs. P.
			Loans & Advances	3,45,699.42	
			TDS Receivable	375.00	
			Sundry Debtors	2,692.00	
			GST Receivable	2,071.40	
			Closing Stock	1,57,919.00	5,08,756.82
			Closing Balance as on 31-03-2018		
			Bank Account (FC)	1,14,73,389.65	
			Bank Account (LC)	60,74,485.97	
			Cash Balance (FC)	1,02,947.70	
			Cash Balance (LC)	88,502.00	
					1,77,39,325.32
TOTAL		9,50,60,309.21	TOTAL		9,50,60,309.21

Vide separate report attached herewith For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E

### Abridged Income & Expenditure Statement for the Year Ended 31st March 2018

EXPENDITURE	AMOUNT Rs. P.	AMOUNT Rs. P.	INCOME	AMOUNT Rs. P.	AMOUNT Rs. P.
То			Ву		
Foreign & Local Contribution			Foreign & Local Contribution		
Salary of Hope Hospital -FC		29,08,855.00	Grants & Donations		
			Grants Received From The Hope Foundation Ltd.	6,42,03,639.00	
Holding of Free Medical / Health / Family Welfare / Immunization Camps -FC		19,06,231.00	Reimbursement Grant For Expenses From The Hope Foundation Ltd -FC	39,46,078.00	
Non-Formal Education Projects / Coaching Classes -FC		1,61,47,274.00	Grant Received From CSR	1,69,73,772.03	
			Donation Received - G2B Home	8,500.00	8,51,31,989.03
Treatment / Rehabilitation of Drug Addicts -FC		40,65,583.00			
			Treatment / Rehabilitation of Drug Addicts FC		5,92,801.60
Vocational Training – Tailoring, Computers etcFC		15,52,777.00	The Hope Foundation, Germany		
ompuero do. 10			Non-formal Education Projects / Coaching Classes -FC & LC		63,58,405.00
Welfare of children-FC		3,26,95,059.40	Grant & Doncation from CSR-Local		33,45,353.00
Administrative Overhead (For Accounts) - FC		22,98,086.00	Doncations - CSR		1,08,400.00
General Expenses (Electric / Security / Maintenance / Washing & Cleaning) -FC		13,02,655.08	Indirect Receipts ( FC) - Donations :-		
			Individual Donations : -FC		13.15.163.33
Bank Charges - CSR-FC & Local		5,805.27			
			Other Receipts : -FC		37,749.67
Hospital Treatment Cost		23,47,806.00			
			Bank Interest - FC	1,45,581.00	
Other Expenses (Reimbursement) -FC		46,59,574.00	Bank Interest - LC	43,315.00	
			Bank Interest (Life Skill Unit)	26,689.00	
Other Expenditure (Revenue) -FC			Bank Interest (Hope Hospital)	68,081.00	2,83,666.00
Hospital Unit - Joy Global (India) Ltd (Maintenance)		20,00,000.00			
Holding of free Medical/Health/Family welfare / Immunization camps - LC		7,64,110.50	Donation Collection - LC	32,42,999.18	
Non-formal Education projects / Coaching Classes		28,49,171.49	Other Donations - LC	5,04,509.00	37,47,508.18
Project Expenses - CSR-FC		1,01,40,093.33			
Project Expenses - CSR-Local		80,25,331.30	Vocational Training Institute (Life Skill)		
Treatment / Rehabilitation of Drug Addicts -LC:			Sales Accounts	32,35,211.32	
Punorjiban Rehabilitation Home for Addicted Children		50,656.00	Indirect Incomes	9,01,510.00	41,36,721.32

EXPENDITURE	AMOUNT Rs. P.	AMOUNT Rs. P.	INCOME	AMOUNT Rs. P.	AMOUNT Rs. P.
Welfare of Children - LC		4,00,804.00	HOPE HOSPITAL UNIT		
Assets Written Off		2,40,239.94	Total Income By Hospital Unit		3,48,04,694.00
Vocational Training Institute (Life Skill)		38,33,096.08			
Indirect Expenses - LC		13,40,294.78			
HOPE HOSPITAL UNIT					
Hospital Expenses		3,52,82,729.68			
Audit & Professional Fees (2017-18)		3,25,000.00			
Depreciation - HKF	38,50,511.07				
Depreciation - HOSPITAL	14,35,139.00				
Depreciation- Vocational Training Unit	50,496.75	53,36,146.82	Excess of Expenditure over Income		6,14,928,54
TOTAL		14,04,77,379.67	TOTAL		14,04,77,379.67

Vide separate report attached herewith For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E

## Abridged Receipts & Payments Account for the Year Ended 31st March 2018

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
Opening Balance as on 01/04/2017			Foreign Contribution		
Bank Account (FC)	1,21,82,351.36		Running Cost of Hospital / Dispensary / Clinic -FC		
Bank Account (LC)	65,25,795.28		Hope Hospital - Salary	29,08,855.00	
Cash (FC)	1,14,961.00		Holding of free Medical / Health / Family welfare / Immunization Camps - FC	19,06,231.00	
Cash (LC)	2,021.00	1,88,25,128.64	Non-Formal Education Projects / Coaching Classes - FC	1,61,47,274.00	
Bank Interest - FC	1,45,581.00		Treatment / Rehabilitation of Drug Addicts - FC	40,65,583.00	
Bank Interest - LC	43,315.00		Vocational Training – Tailoring, Computers etc FC	15,52,777.00	
Bank Interest (Life Skill)	26,689.00		Life Skill Training Centre	30,68,953.08	
Bank Interest (Hope Hospital)	68,081.00	2,83,666.00	Tailoring Unit	8,02,055.00	3,04,51,728.08
Grants Received From The Hope Foundation Ltd.			Project Expenses-CSR-FC	1,01,40,093.33	
Grants & Donations : - FC	6,42,03,639.00		Project Expenses-CSR-NFC	80,25,331.30	
Reimbursement Grant For Expenses From The Hope Foundation Ltd -FC	58,39,556.00	7,00,43,195.0	Welfare of Children -FC	3,26,95,059.40	5,08,60,484.03
The Hope Foundation, Germany		5,92,801.60			
			Administrative Overhead (For Accounts) - FC		22,98,086.00
Non-Formal Education Projects / Coaching Classes -FC					
Caring Hand -Education	4,41,675.00		General Expenses(Electric/Security/ Maintenance/ Washing & Cleaning) -FC		
Joy Global (India) Ltd - Project Running Cost	91,93,528.00		Panditiya Administration Office - FC (Head Office)	13,02,411.73	
United Way Bengaluru	27,40,701.00		Bank Charges - FC	243.35	13,02,655.08
CINI Thali	1,56,812.00				
Welfare of Children - FC			Indirect Expenses - CSR- FC	5,805.27	
G2B Home for Girls & Empowerment	23,47,589.00		Hospital Treatment Cost	23,47,806.00	23,53,611.27
Harris Freeman Foundation	17,66,392.44				
Rachna Club Tokyo - Education Sponsorship	2,38,973.49		Other Expenses (Reimbursement) - FC	46,59,574.00	
Varosha	5,29,776.10	1,74,15,447.03	Other Expenditure (Revenue) - FC	20,00,000.00	66,59,574.00
Indirect Receipts ( FC) - Donations :-			Fixed Assets FC		
Individual Donations : - FC		13,52,913.00	Fixed Assets -Funded by The Hope Foundation Ltd.	11,86,011.52	
Other Receipts : - FC		4,61,599.42	Fixed Assets - CSR-FC	60,675.00	
Donations (LC)			Fixed Assets - CSR-NFC	10,13,768.00	22,60,454.52
Donations		32,67,499.18			

RECEIPTS	AMOUNT Rs. P.	AMOUNT Rs. P.	PAYMENTS	AMOUNT Rs. P.	AMOUNT Rs. P.
			Holding of Free Medical / Health / Family Welfare /Immunization Camps -LC	7,64,110.50	
Individual Donor (Foundation Day)	5,04,509.00		Non-Formal Education Projects / Coaching Classes - LC	28,49,171.49	
Grant & Donation CSR - Local	33,45,353.00	38,49,862.00	Treatment / Rehabilitation of Drug Addicts - LC	50,656.00	36,63,937.99
Grant & Donation - LC	05.07.000.00		Welfare of Children -LC		4,00,804.00
Non-formal Education Projects / Coaching Classes	35,87,286.00		Indirect Expenses -LC		13,40,294.78
Telemarketing Donation Collection -LC	23,29,444.00	59,16,730.00			
			Current Liabilities (FC)		72,43,514.00
Current Liabilities (FC)		57,69,731.00	Current Liabilities(LC)		92,52,904.00
Current Liabilities (LC)		93,51,710.00			
			Current Assets		1,10,06,724.80
Loans & Advances (Project Advance) -FC		78,62,485.50	Loans & Advances - Hospital		3,37,054.00
Loans & Advances (Project Advance) -LC		29,95,891.50			
			HOPE HOSPITAL		
Vocational Training Institute (Life Skill)			Fixed Assets	91,75,680.00	
Sales Accounts	30,77,292.32		Running Cost & Administrative Expenses	2,77,96,375.00	3,69,72,055.00
Indirect Incomes	9,01,510.00	39,78,802.32	Bank Charge		42,006.00
	40.00.044.00		V 1 1 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
Current Assets	13,28,644.98		Vocational Training Institute (Life Skill)		
Current Liabilities	2,59,283.10	15,87,928.08	Current Liabilities		2,46,893.60
			Current Assets		16,64,107.80
HOPE HOSPITAL :					
Income		3,13,22,476.00	Closing Balance as on 31/03/2018		
Current Liabilities		12,18,348.00	Bank Account (FC)	1,14,73,389.65	
			Bank Account (LC)	60,74,485.97	
			Cash Balance (FC)	1,02,947.70	
			Cash Balance (LC)	88,502.00	1,77,39,325.32
TOTAL		18,60,96,214.27	TOTAL		18,60,96,214.27

Vide separate report attached herewith For A.R.Banerjee & Co (Chartered Accountant) CA. Arunabha Banerjee Membership No: 012412, F.R.N. 307127E

# Gallery















## Thank you!

Hope Kolkata Foundation would like to thank everyone who has been a part of our journey this year. With your help we have made a huge difference in the lives of thousands of children and vulnerable people.

### Contact us

#### **Hope Kolkata Foundation**

Office: 39 Panditya Place, Kolkata 700029

Contact: Debasree Chakraborty / Geeta Venkadakrishnan

Phone: 033 2474 2904 / 033 2454 6488 / 033 2454 2007 / 9830201145

#### **Ashar Alo**

Premises No: 216/2 Madhurdah, P.S. Tiljala, Kolkata - 700107

Contact: Pushpa Basu – Senior Program Manager, Phone: 033 2474 2904 / 9007086873

#### **Hope Hostel**

Premises No: 868 Madurdaha, Kolkata - 700107

Contact: Pushpa Basu - Senior Program Manager, Phone: 033 2474 2904 / 9007086873

#### Kasba Girls Home for the group of 5years to 12years

Premises No: 1/2/1B/1 Dharmatala Road, Santopally Kolkata- 700042

Contact: Lily Ray - Program Manager, Phone: 033 2474 2904/ 9830486732

#### Bekind Boys Home for the age group of 5 years to 10 years

Premises No: 833 Rajdanga Main Road, Block- EF-55, Kolkata – 700107 Contact: Joydeep Banik – Superintendent, Phone: 9748569994/03346014367

#### Ashirbad Boys Home for the age group of 11 years to 18 years

Premises No: 53, Uday Shankar Sarani, Kolkata-700033

Contact: Surajit Santra - Superintendent, Phone: 9836382676/ 03324227320

#### Punorjibon - Rehabilitation home for addicted children for the Boys- age group 8 years to 18 years

Premises No: 16 Dr. Radha Govindonath Sarani, Kolkata - 700033

Contact: Balaram Samanta - Superintendent, Phone: 9831506276/ 033 2424985

#### **Crisis Unit for Boys**

Premises No: 4/5L Russa Road Kolkata- 700033

Contact: Balaram Samanta - Superintendent, Phone: 9831506276/ 033 2424985

#### Half Way Home for the Working Youth

Premises No: 42 Russa Road South, Kolkata- 700033

Contact: Balaram Samanta - Superintendent, Phone: 9831506276/ Phone: 033 2424985

#### **Mother and Child and Girls Crisis**

Premises No: Unit 3 Royd Lane, 2<sup>nd</sup> Floor, Kolkata- 700016 Contact: Barnali Bera - Superintendent, Phone: 8335833003

#### **Hope Hospital**

Premises No: 139B Vinobha Bhave Road, Kolkata 700038

Contact- Samiran Mallik (CEO)

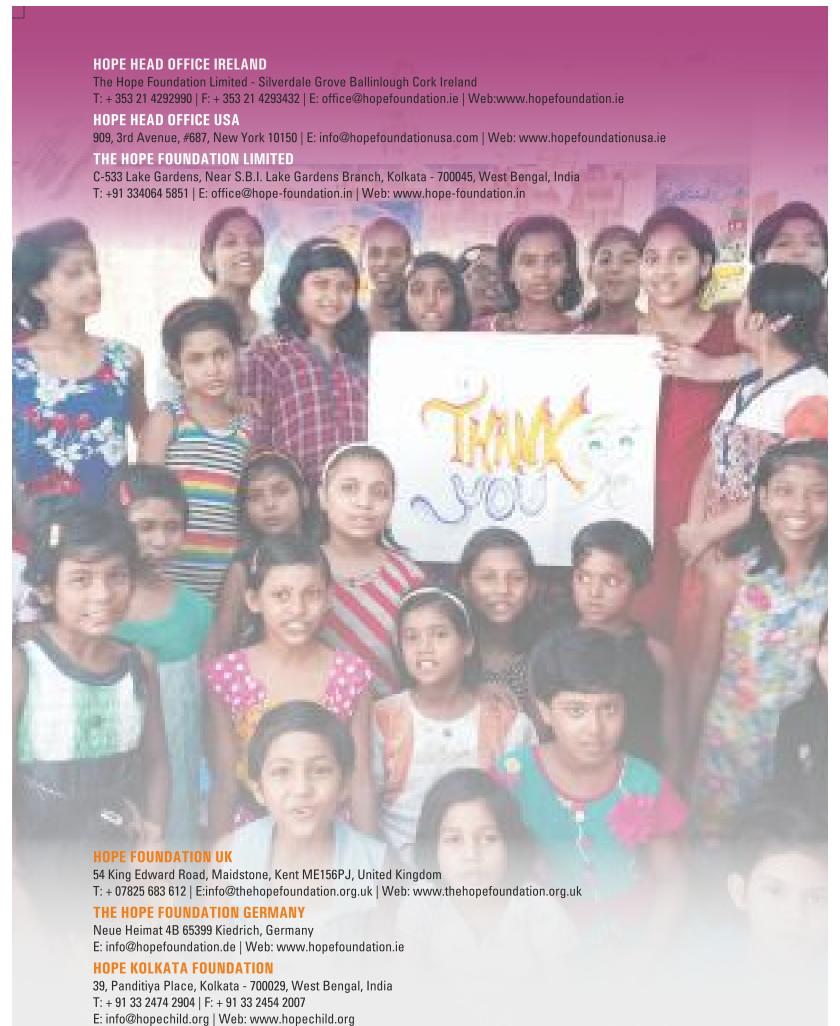
Phone- 9874824461 / 033 24075090 / 03324075089

#### **Hope Life Skill Unit**

Premises No: 5/2/L Panditya Road, Kolkata 700029

Contact- Renu Singh - Life Skill Manager

Phone: 9830028393 / 033 24850899 / 033 24850901



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