

ANNUAL

REPORT



2020-2021

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All names have been changed in “Success Story” to maintain confidentiality.



Geeta Venkadakrishnan, Founder & Former Director -

Hope Kolkata Foundation was born on 16th March 1970. she has been an award winning civil society leader and social sector consultant with over 23 years' experience in the Development sector of West Bengal. With an incessant urge to serve humanity, Geeta founded Hope Kolkata Foundation in 1999 with the support of Maureen Forrest, Founder Director of The Hope Foundation Ireland to reach out to the marginalized & underserved sections of the society.

With the Covid-19 outbreak, Geeta like others couldn't lock her at home, as she thought about the vulnerable sections who were in need of food. She started distributing Nutrition to the core affected areas & people who lost their job due to the pandemic. But serving this noble cause she got affected with the virus and left us on 11th October 2020.

Geeta has been a loving mother, an enthusiastic leader, a fascinating guide and a knowledgeable mentor for the entire Hope family. Those of us who have worked with her have been extremely privileged to have received her guidance. She is with us in our hearts and will be there forever to guide us. We now have the responsibility to fulfill her dreams and nurture her aspirations. She will be the star who will be immortalized to guide us always through her selflessness, kindness & impeccable humanitarian service towards society.

FROM THE FOUNDER - DIRECTOR, THE HOPE FOUNDATION



2021 has been another difficult year for everyone but we are still here, still going, and it is all thanks to your support. We have learned a lot about how to hold onto hope when sometimes it just seemed a little impossible. We witnessed families trying to survive a horrendous outbreak of the Delta variant of Covid which ravaged the people of India before taking over as the most dominant strain in the world. HOPE rose to meet that crisis. As a result of the generosity of the people of Ireland, UK, USA, India and our supporters from all over the world, so many lives were saved. Thank you for playing your part in this.

Covid 19 has been compounding the existing poverty-stricken conditions of the children and communities in Kolkata for too long and we refuse to look away from their need. We are also seeing the devastating effects of Covid here at home, many people losing loved ones and livelihoods. We understand this only too well, all of our fundraising events have had to be postponed again because the health and safety of our supporters, volunteers and staff is so important to HOPE.

We, at the HOPE family understand this anguish. We share your heartbreak and sadness, but we go on with optimism and love in our hearts believing that a better brighter 2022 waits.

To all of you who have supported us during the past year our volunteers, our students, teachers, our staff, patrons, board members and our donors, your generosity never fails to astound us and you are the reason that we can keep HOPE alive.

HOPE is a source of light to thousands of children and their communities. We continue our mission with hope and gratitude in our hearts.

A handwritten signature in blue ink, which appears to read 'Maureen Forrest'.

Maureen Forrest

FROM THE SECRETARY, HOPE KOLKATA FOUNDATION

Dear Friends,

I am delighted to share that Hope Kolkata Foundation has successfully completed its 22 years of journey. This Annual Report of April 2020 – March 2021, highlights the various aspects of our engagement in the field of child rights, education, health, livelihood and emergency support.

The year 2020-2021 was unlike other years. The breakout of the Coronavirus pandemic brought huge changes globally. Especially for the children, people from street connected communities, the challenges were multifaceted. The children's education was on hold and the adults became jobless. We at HKF adopted various strategies to ensure the people in need were supported to ensure their right to food, education and life.

After the announcement of the nationwide lockdown, HKF immediately set up emergency response units to ensure basic necessity of food. HKF distributed more than 25,000 food kits to the people in dire need. We expanded our support to six districts of West Bengal after cyclone Amphan caused huge damage in several areas including Kolkata and Sundarban.

To deal with the medical crisis, the HOPE Hospital's ICU was converted into a 10 bed Covid ward which treated 118 people who are mostly from extremely vulnerable backgrounds. HKF followed the Government of India guidelines to ensure the health and safety of children from the Child Care Units. Street connected children who were completely deprived from school education were supported by our education projects through online, live and recorded classes. We introduced a worksheet based education system on a regular basis to ensure continuity of education at home. The Life Skills training continued online.

I would like to announce that we have set up a weekly Community Clinic in slum areas to fulfil the basic medical need of the slum dwellers. The Education on Wheels project was also introduced during this year to support children from slums to continue their education.

I would like to take the opportunity to thank Maureen Forrest, Founder Director, the Board Members of The Hope Foundation, team members from India, Ireland, UK & USA, Germany, Governing Body Member of Hope Kolkata Foundation, donors, supporters, volunteers who were with us during this difficult time. Our staff have been our greatest strength in this time of uncertainty and the large scale of outreach work during lockdown and natural disaster were impossible without their commitment and courage.

As we move forward another year, we HOPE life will come back to normalcy soon and we will continue to empower children and vulnerable people and look forward to a healthier world.



Sachidananda Das



ABOUT US

The Hope Kolkata Foundation aims- with the help of partner organisations- to restore basic rights for vulnerable children living in extreme poverty in Kolkata, Howrah and rural West Bengal, so that they can get a quality life with dignity.

Our Vision

‘A world where it should never hurt to be a child.’

Our Mission

Providing holistic care and development of underprivileged, marginalised children / people. Protecting their human rights and ensuring their basic rights to education and health.

Our Objectives

- ★ Ensuring the rights of the children and quality of life for the vulnerable sections of society.
- ★ Empowering women through social and economic development
- ★ Supporting local institutions that work for underprivileged children and families by providing technical assistance and capacity building support
- ★ Promoting sustainable change in the communities by providing sustainable solutions tackling the root causes of poverty
- ★ Sensitizing the local government to issues surrounding the health, education and protection needs of impoverished communities and developing effective relationships between local communities and impoverished communities and developing effective relationships between local communities and government agencies at different levels

Our Core Values

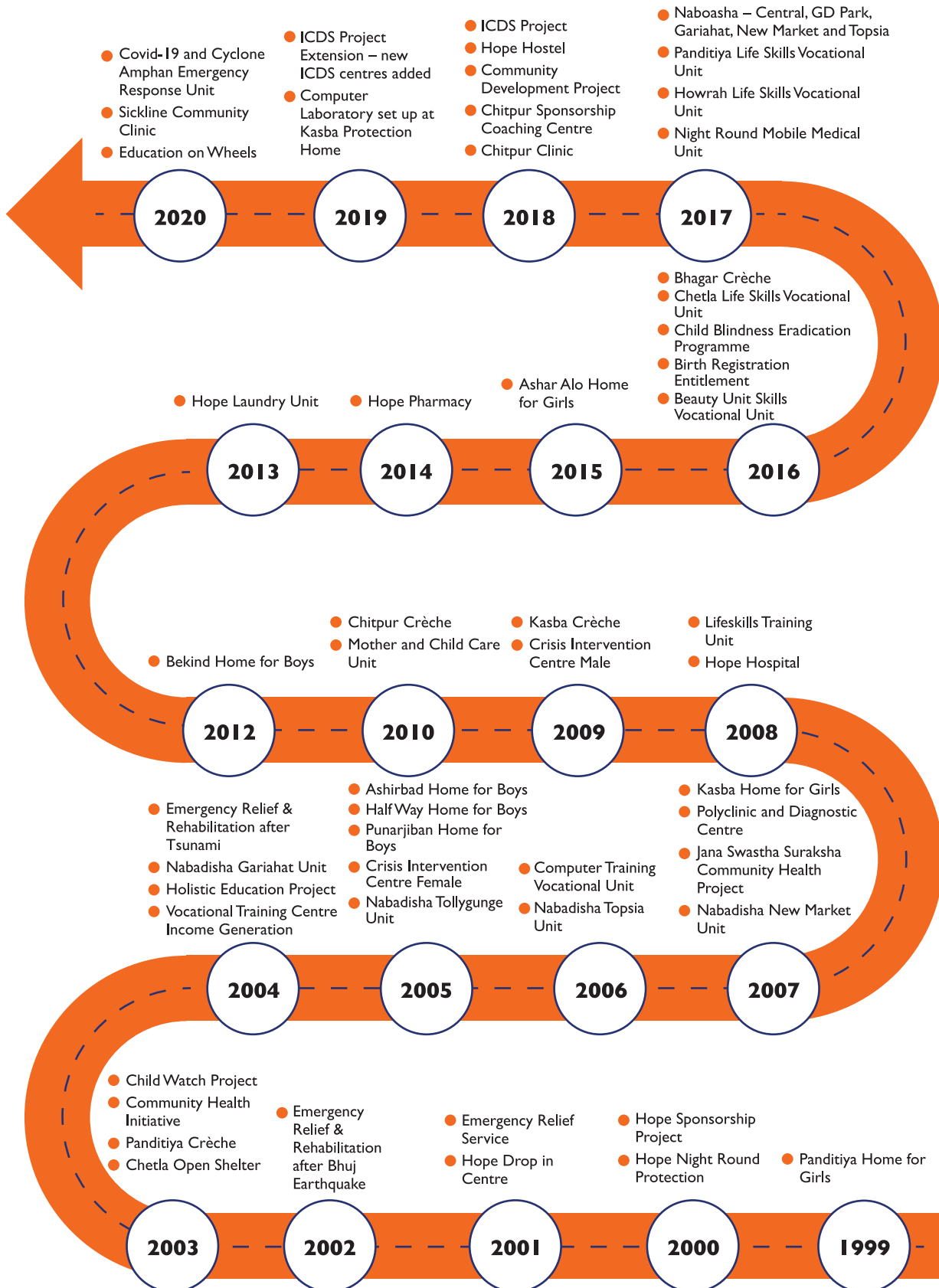
- ★ We celebrate the potential of all children and believe in a rights based approach to development
- ★ We are committed to social justice
- ★ We believe in being accountable and transparent to all donors and sponsors.
- ★ We are committed to empowerment as a tool to break the cycle of deprivation

Hope Kolkata Foundation (HKF) is committed to providing sustainable development for the underprivileged and vulnerable populations with special focus on children, and people living in difficult circumstances. We act as a facilitator through community development – providing education, vocational training, health awareness and service, shelter, nutrition counselling, recreation, rescue and rehabilitation, capacity building, fundraising, repatriation awareness on rights, emergency relief, socio-economic, cultural and spiritual development regardless of race, sex, religion or politics to achieve goals. We are committed to the holistic care and development of all of these and other groups of people. The four programmatic approaches the organisation caters to are- Protection, Education, Health care and skill based training programmes for becoming independent.

Our Main Targets:

- Street and slum children
- Children of sex workers
- Homeless children and people
- Children and people from disadvantaged communities
- Child labourers
- Child beggars
- Female children
- Children with HIV/AIDS

JOURNEY OF HOPE KOLKATA FOUNDATION



ORGANIZATION REACH OUT

NAME OF SHELTER CARE	NO. OF BENEFICIARIES 2020-21	AGE GROUP
Ashar Alo Girls' Home	64	6-18
Kasba Girls' Home	57	6-18
Crisis Intervention Centre for Female	23	6-18
Ashirbad Boys' Home	82	6-18
BeKind Boys' Home	26	6-18
Punarjiban Rehabilitation Home for Boys	53	6-18
Crisis Intervention Centre for Male	37	6-18
Mother & Child Care Unit	14 Mother, 14 Children	NA
Half Way Home	18	18+
Ashaneer Women's Home	25	18+
Integrated and Inclusive Quality Education	558	6-10
Panditya Creche	37	2-6
Kasba Creche	30	2-6
Bhagar Creche	120	2-6
Chitpur Creche	40	2-6
Education on Wheels	60	6-14
Central Naboasha	96	6-14
Chetla Naboasha	69	6-14
Gariahat Naboasha	84	6-14
GD Park Naboasha	70	6-14
New Market Naboasha	83	6-14
Nimtala Naboasha	83	6-14
Panchanantala Naboasha	585	6-14
Topsia Naboasha	80	6-14
Blindness Eradication Program	2253	NA
Chitpur Community Clinic	1257	NA
HOPE Hospital	7720	NA
Life Skill Training Institute	201	17-45
Night Round Mobile Medical Service	5528	NA
Sickline Community Clinic	1565	NA
Child Watch	596	0-18





CHILD CARE UNITS

The Child Care Units run by the Hope Kolkata Foundation, strive to provide much needed care to abandoned children, runaways, orphans, victims of trafficking, street and slum children who are vulnerable and at risk. Altogether 7 Child Care Units and 1 Mother and Child Care Unit have been operating by the Hope Kolkata Foundation in Kolkata to protect the children in need of care and protection.

Each Child Care Unit of HKF is a specialized home serving specific objective for the children as per their age and any other developmental needs. In HOPE's Child Care Units children are being referred and sent by the Child Welfare Committee ONLY. All the units of HOPE have been registered, identified as Children's Home for providing temporary care under the Section 41 of Juvenile Justice (Care and Protection) Act 2015.

HOPE believes that it is vital to recognize the central importance of family unity to child well-being and development and to actively explore reintegration with a child's family of origin as the first priority to pursue. Thus Families and Children are being kept at the centre of all Reintegration support efforts.

What we do in our Child Care Units

- ★ 24 hours protection in an environment filled with love and care, family like care given to children
- ★ Access to Formal and Special Education with auxiliary support of Private Tutors and Special Educators for special need children
- ★ Nutritious meals and supplementary diet as and where need with the consultation of In House Doctor
- ★ Periodic Health check up and Treatment
- ★ Counseling support for children, Families and staff who are their care givers
- ★ Recreational and cultural activities including dance, music, drawing/painting, violin, karate and swimming, sports activities like football and rowing
- ★ Celebrations of birthdays and special events
- ★ Awareness on child rights and life skills trainings, Government entitlements and schemes and encourage families and children to get linked with the same
- ★ Create livelihood skills for employment through trainings and Career Counseling support
- ★ Support for Families to enhance their socio-economic status for successful Restoration of the children in Families
- ★ Create safety net in the community to prevent separation of the children from their families
- ★ Children from poor families are given support through outreach sponsorship programmes

Best Practices during covid-19 pandemic:

- ★ After COVID-19 spread, social distancing is being promptly maintained. The children were staying divided in 3 floors age wise. Isolation room is being maintained
- ★ Children washed their hands within a gap of one hour. Each child is provided with individual soap, hand wash, sanitizers and towels.
- ★ Wearing masks has been made mandatory. They have been taught as not to touch their mouth, ear and nose. Regular cleaning and sanitisation is conducted by KMC.
- ★ During lockdown a special routine as yoga session in the morning, online study, spoken English & computer course, singing & dancing class, quiz competitions, floor wise indoor games, drawings/art & craft, making masks has been made to engage the children and make them joyful.

Ashar Alo Girls' Home

64 girls of the age group 6-18 years have been supported through Ashar Alo Girls' Home for their holistic growth and development.

Achievements:

- 8 girls have been reunited with their families and successfully continuing their Education and attending skill development training for an independent life.
- 7 orphan girls 7 girls have been placed in After Care Support and attending higher education like Hotel and Hospitality Management, Retail Management, Post Graduation Diploma in Advanced Computer application, Post Graduation Degree in Language etc.
- 7 girls have successfully appeared in Madhyamik (Class X) Examination'20 and successfully promoted to Class XI.
- 3 girls under Home Based Education support appeared in Higher Secondary (Class XII) examination'20 and successfully promoted to the next level.
- 6 victims of sexual abuse have been supported with legal assistance; they got counseling support and lodged their complaint to put the abuser behind the bars. The girls are now enjoying a secured life with access to Education, curricular and recreation support, skill development for independent life.

Education:

During the year (April 2020 – March 2021), 32 in house girls and 12 home based are enlisted in mainstream school. 44 Girls in the project receiving formal education from regular school, college and open schools affiliated to West Bengal Board of Secondary Education (WBBSE), West Bengal Council of Higher Secondary Education (WBCHSE), Indian Certificate Secondary Education (ICSE) and Central Board of Secondary Education (CBSE), University of Calcutta, Indian Institute of Hotel Management and National Institute of Open Schooling (NIOS) respectively.

Recreational Rights:

This year altogether 63 recreational activities have been conducted, such as arranging cultural events, celebration of festivities, online dance-music and drawing competition, exhibitions etc. These have improved the participation, co-curricular skills of the children.

Accessing Government Schemes:

Girls received voter i-cards, ration cards, Swasthya Sathi cards, 2 Home Based girls have been linked with Oasis Scheme and got Scheduled Caste Educational Stipend, 6 In-house girls who will be appearing in Higher Secondary Board Examination got mobiles for attending online classes with their schools under West Bengal Tab Scheme etc.

Success Stories:

Pratima: After being placed in Ashar Alo Girls' Home primary intervention was ensured. She was provided with nutrition, health treatment, recreational and co-curricular skill support. This year, Pratima successfully passed Secondary Level Board Examination in the year 2019 and promoted to Class XI and took admission at Kasba Jagadish Vidyapith for Girls'

Jannat Khatun: Jannat was placed in Ashar Alo Girls' Home at the age of 12 years. Two years later she was shifted and placed in Ashar Alo. Jannat successfully passed Secondary Level Board Examination in the year 2019 and promoted to Class XI and took admission at Kasba Jagadish Vidyapith for Girls'. She is highly ambitious to do her higher studies in fashion designing and want to her make own identity in society as well as supports her family.

Ashirbad Boys' Home

82 boys of the age group 6-18 years have been supported in Ashirbad Boys Home for their holistic growth and development of which 47 boys are receiving in-home facilities.

Achievements:

- 2 have successfully reunited with their families in Bihar. The family was traced by the team and reunited the boys after successful family intervention.
- 10 boys are restoring in their families in Kolkata and successfully continuing their Education and attending skill development training for an independent life.
- 3 boys have placed in Hope Halfway home and continuing their education in Management, Computer Application, Automobile engineering etc.
- 1 boy successfully passed class-X board examination from Indian Certificate of Secondary Education with 78%. He is pursuing his Graduation with Honors in accountancy.

Education:

40 boys are receiving formal education, 28 boys are attending online classes and 11 boys those are studying into class-IX to Class-XII they are physically attending school from the month of February. 41 boys are regularly attending private tuition classes.

Recreational Rights:

Altogether 333 recreational activities have been conducted during the year. Due to COVID 19 pandemic boys have been stayed in the Ashirbaad home and thus the boys have been engaged in more recreational and creative activities to utilise their time productively.

Accessing Government Schemes:

The boys received Aadhaar Cards, Birth Certificates and Sasthya Sathi Cards. Along with these, 9 families have also been linked with the social security schemes and entitlements. Through our Advocacy with the Govt. Stake Holder 9 families received ration from Local Panchayat and HKF.

Success Stories:

Abdul: Abdul was living with his mother and siblings at pavement of Kolkata until he was rescued and supported with shelter, protection and nutrition in the home which was very essential for the child for his holistic development by HOPE Kolkata Foundation. Now he is studying in A. K. Ghosh Memorial School. He got 78% marks in last educational session and promoted to class VIII. Now his family's condition is stable and they are staying happily among themselves. They are staying in a rented house.

Sayanjit: Sayanjit was living with his mother and two older brothers at slum area of Kolkata. Sayanjit was rescued by social worker of Hope Kolkata Foundation and was produced before Child Welfare Committee. He has received Life skill training on Communication, Decision making, Coping with emotion and stress. Now he is studying in class VIII in the A.K. Ghosh Memorial School. In the last academic session he got 80% marks in last educational session.

Bekind Boys' Home

26 boys of age group 6-18 years are supported of which 23 boys in need of care and protection are staying in Bekind Boys' Home and 3 boys are under the safe custody of his family and receiving home-based education support to continue his education.

ACHIEVEMENTS:

- 1 boy has been restored to his family after successful year's long intervention with the family and their improvement in socio economic condition. The boy is continuing his schooling and happily living with his family.
- 10 boys are attending Football Coaching in Gitanjali Stadium, one of the renowned stadiums of Kolkata; the boys are preparing to participate in State Level Football Championship.
- 23 boys have successfully promoted to their next classes with commendable grades.

Education:

23 in house boys are attending online classes on a daily basis and supplementary education supports have been provided to the boys by the private tutors to improve their school performance and ensure their retention in education. During the lockdown period, the boys attended their private tuition classes online and in new normal children are doing their classes physically.

Recreational Rights:

Through out the year the boys arranged and participated in 116 indoor recreational activities which include competitions in drawing, carom, chess, dance, cultural programme, yoga session, Swaraswati puja etc. The boys participated in various indoor events organised by the District Child Protection Unit such as poster making & slogan writing competition, birthday celebration of the children etc. Apart from these, the boys celebrated birthdays of eminent personalities and religious celebrations.

Accessing Government Schemes:

Three families were merged with the Amphan Relief Centre and received free ration for the last 6 months. Two families have merged with "Swastha Sathi" health insurance scheme where they can avail medical insurance up to 5 lacks INR. Savings Bank account in nationalise bank have opened for 6 boys and four children who did not have their any of the entitlements were merged with Aadhar card which is one of the photo identity proofs of Indian citizen.

Success Stories:

Afsar: Afsar lived with his grandparent and father in a hut at Sealdah and was neglected and deprived from his basic rights. Afsar was placed in Bekind Boys Home to secure his rights and have access to it for his holistic development and growth. With the help of counseling sessions he became more confident and shared positive approach towards environment after step parent's acceptance and started improving academically. Afsar has restored in his family. He stays with his parents and siblings happily. Socio economic condition of the family has increased.

Akash: Akash, who lived with his grandmother and his mother, lost both of them at an early age. He along with his sibling was rescued by Kolkata Police and was placed in Bekind Boys' Home for holistic growth. After being placed in the Bekind Boys Home he was provided with life skill training so that he can lead his daily life accordingly. He was admitted in English medium school. Akash has successfully promoted to class-III. He is very active child. He loves to play games and solve puzzles in his leisure time. He is attached to his sister. He is now more stable and understands emotional conflicts.

Kasba Girls' Home

Altogether 57 girls have been supported by the Kasba Girls Home for their holistic growth and development.

ACHIEVEMENTS:

- 4 girls were successfully restored to their family and continuing their study from the local schools. They have been receiving home based education support to continue their education. At present due to COVID 19 second wave pandemic they are attending online classes in home.
- 11 girls of above 14 years have improved their skills of making artefacts and handmade products. The final product has been exhibit and girls made profit out of these exhibitions. The earned amount being deposited in the savings bank accounts of children.
- In order to continue regular sports involvement of all 42 girls during the lockdown, classes of Taekwondo, football and Cricket coaching had been conducted inside the premise of Kasba home.
- 43 girls have been promoted to their next classes with commendable grades. 1 girl has passed class X board examination and promoted to class XI with Grade A in aggregate.

Education:

57 children are going to different formal school according to their level of merit. However the mode of their education during the year has been changed drastically due to the Pandemic of COVID 19. Every school have conducted online classes for the children and the in house girls have attended their online schools divided into groups as per their classes. The classes of Private tuition in Kasba Girls' Home were conducted in online mode during the month of March to June 2020.

Recreational Rights:

Throughout the year 50 recreational activities have been conducted in Kasba Girls Home. The UDAAN team of Kasba developed a video regarding an awareness of Corona Virus. The song and its lyrics has been made by the Music Teacher of UDAAN, Mr. Joy Shankar and the girls sang the song to generate awareness regarding Covid 19, Handcraft class, Art and craft session, Dance session, Elocution session was organised online by Oxford University Press during the month of May and June at the lockdown period etc.

Accessing Government Schemes:

20 girls enlisted under the Swasthya Sathi Scheme and they received the Health Card. 6 girls have been enlisted under the Kannyasree Scheme. During the project period, One girl opened her Savings Bank Account in nationalized bank named Bank of Baroda. Another girl got her Ration Card. All Girls in Kasba Girls' home posses savings bank account in nationalised bank and their parents are encouraged to deposit/save money for their daughter's future.

Success Stories:

Kalki: Kalki, who lost her father to Aila in 2009, was placed in Kasba Girls' Home for her care, protection and ensure the right to Survival, Development and Education. At present Kalki is studying in class VII. Now she is very much able to remember her studies, be able to write paragraphs and letters from herself, her thinking power has been improved. She is enjoying Computer and spoken English classes. Now she wants to do something in life and move forward to fulfill her dreams.

Nayra Singh: When she first came to Kasba Girls Home she was given counselling. With proper guidance and care, Nayra came out of her isolated traumatised self. She was provided with nutritious food so that her health status can improve. Presently Nayra is appearing for Madhyamik 2021. She was restored in February 2021 to her family with the desire of her parents from Kasba Girls Home under Hope Kolkata Foundation.

Crisis Intervention Centre for Female

23 girls of age group of 6-18 years have been provided support of which 14 girls in need of care and protection are currently staying in crisis, 7 girls staying with their families are receiving home based supports and 2 girls have been stop taking support from the project as per the consent of their families.

Achievements:

- 5 girls have been restored during this reporting period and back to their families and continuing education.
- 2 girls (below 18 years) who victims of sexual abuse has been supported to restore their self esteem, confidence and trained to acquire skills and education to live their lives independently and with dignity. The girls have supported throughout from willing surrendering their new born to acquire compensation from the state government, and then restored to their families. Currently one of them is continuing her education and another girl is learning beautician along with her education.

Academic Achievement

17 girls have received formal education based on their age and last academic achievement. Four girls of above 14 years old have attended vocational classes o stitching and arts and crafts on weekly basis.

Recreational Rights:

During the year altogether 54 recreational activities conducted for the children to keep them engaged in different activities and also to emphasize their overall development. Altogether 191 co-curricular classes have been conducted for the girls in CIC female which includes classes of drawing, dance and arts and crafts. Also, this year 11 girls attended taekwondo classes on weekly basis through virtual mode.

Accessing Government Schemes:

Savings Bank Account of 2 girls has been opened, Family of 1 Home based girl received Digital Ration Card under Khadya Sathi Scheme, 1 Child with special need Disability Certificate and Identity Card accordingly issued by the Commission (Disability), Government of West Bengal, 1 girl is linked with Swasthya Sathi Scheme (Medical Insurance to avail free treatment) along with her father, 1 girl received Digital Ration Card to avail the facility of free ration from the respective Government Authority and 1 family of home based child has been enlisted in Rashtriya Swasthya Bima Yojna Scheme.

Success Stories:

Nyssa: 15 years old Nyssa was sexually abused by the neighbour in absence of her mother in home. After Nyssa was brought to CIC Female, she was kept under constant supervision and treatment. Counselling sessions helped her deal with the trauma and she started developing her self-esteem and confidence. Following this, Nyssa had shared that she wants to be enrolled in school and wants to do something productive with her life.

Suhana Khatun: 12 years old Suhana grew up watching incidents of domestic violence, poverty, lack of knowledge, lack of exposure to resources. While living on the streets Suhana along with her sister were identified and brought to CIC Female. She has restarted her education from her earlier school and her mother is provided with financial support and need based educational support have been providing so that no obstacles comes to fulfill her dream to do higher studies.

Crisis Intervention Centre for Male

37 boys of the age group 6-18 years have been supported through shelter, education, nutrition and health care for their holistic development.

Achievements:

- 5 boys have been placed in their families during the year after Family assessment and necessary intervention. The boys are under follow up support currently.
- 12 children have been rescued from crisis situation and have been placed in CIC male unit.
- Online sports classes have been organized for children to ensure uninterrupted physical growth of boys and all boys have regularly participated in the same enthusiastically.
- 24 boys have acquired various life skills during the lockdown like cooking skills, managing household chores, coping and adjusting with difficult situation like pandemic or lockdown etc.
- 43 networking visits have been conducted with 36 stakeholders for linking 12 families with government schemes to improve their socioeconomic conditions.

Education:

13 in house boys out of 16 are studying in Formal school. After being placed in CIC male during the first 15 days boys have been provided with non-formal education under guidance of professional private tutor. This year due to COVID pandemic boys in CIC Male have been attended online classes conducted by the school.

Recreational Rights:

267 recreational activities had been conducted during the year. All 26 boys have been participated in playing with foreign volunteer, participating in birthday celebration, celebrating Independence Day, participating in celebration on Father's day, World Environmental day, Rakhi Bandhan, Diwali, Christmas etc.

Accessing Government Schemes:

4 Boys have received ration cards, Aadhar cards, opened accounts in national banks; families have received Swasthya Sathi cards, ration and monetary help from DON BOSCO.

Success Stories:

Hardik: Hardik is a eight years old lost child and rescued by Sealdah police and placed in CIC Male. After his admission in CIC Male he was given immediate medical intervention where it was diagnosed that he has a hole in his ear drum. After repeated counseling session for identifying his address once he revealed the place by explaining the surrounding of that place. He has been restored back in family in Malda district of West Bengal. He is also confident to continue his education and want to do job someday to support his family.

Rishav: Rishav is a seven years old child placed in Crisis Intervention Centre (Male) for his protection. After his admission in CIC Male he was admitted in local government school named "Kolabagan Primary School" to ensure his right to education. He has been restored back in family in Guma North 24 Parganas district of West Bengal. He is also confident to continue his education and want to do job someday to support his mother.

Punarjiban Boys' Home

53 boys of the age group 6-18 years have been placed in Punarjiban boys home of which 23 boys are staying in house and 24 boys are staying with their families and receiving home based support.

Achievements:

- 17 boys had history with substance abused had been freed from the substance abuse through detoxification treatment process through Govt. Hospital. All these boys regularly participated in therapeutic activities regular participation in yoga, meditation, counseling sessions and sharing their stories and feelings. The boys have been identified and rescued from the streets and platforms of railway station in Kolkata and Howrah.
- 19 boys have been restored to their families and happily living with their families with accessing all their rights and entitlements.
- 11 boys are attending their formal education and receiving supplementary support to ensure their retention in school.
- 10 boys are enrolled in photography, hospitality training and acquiring skills for independent living.
- 4 boys have been attending computer coaching classes and has acquired windows and Ms. Word, Ms excel, PowerPoint etc.
- 13 boys have been linked with various Govt entitlements based on their needs like opening savings account in nationalize bank; receiving AADHAR card.

Education:

11 boys are studying in Formal School based on their age and last academic achievement. The boys are enrolled in schools affiliated by the West Bengal Board of Secondary education (WBBSE) and West Bengal Council of Higher Secondary Education (WBCHSE).

Recreational Rights:

During the year altogether 364 recreational activities took place and 44 in house boys has taken part in different recreational activities like taking part in carom competition, taking part in Fathers' Day celebration, birthday celebration, football coaching, World Environment Day celebration, taking part in drawing competition among in house boys, taking part in quiz competition, taking part in Independence Day celebration etc.

Accessing Government Schemes:

Savings bank account at the UCO bank has been opened for nine boys.

Success Stories:

Abhijit Sarkar: Abhijit used to live in footpath of Kalighat with his family before being rescued by the Child Watch project of HOPE Kolkata Foundation. He was rescued and was produced before the statutory child welfare committee of Kolkata for his treatment and rehabilitation. He was admitted Punarjiban Boy's Home in February 2020. He is highly intelligent and he expressed his desire to go to school. Now he is under non-formal education at Punarjiban home and he is developing his reading and writing skills.

Nimai: 15 years old Nimai was a dope-fiend; firstly, he had been sent for detoxification. After being admitted at Punarjiban it has found that he has an intense craving for parental care. After few counselling session his behavioural problems had been resolved. He was also found with extreme deficiency of proper nutrition and provided with shelter, nutrition and care. After few months Nimai was detected with Hepatitis-C, and his intense care and treatment has started. He is now under medication. Now he leads the joyful life with his biological family. His family members are joyfully accepting their most craving reunion.

Mother And Child Care Unit

The Mother and Child Care Unit (MCCU) is a short stay home to provide safe shelter to mothers and their children who were abandoned by their family, and/or experienced domestic violence from their husbands and were compelled to leave their home and take shelter on the streets, pavements and platform of Kolkata. The project aims to address the needs of these destitute women and provide them with a safe shelter until they are empowered and mainstreamed in society.

This year, 14 mothers & 14 children have been supported through the project. Among them, 11 mothers and 12 children have newly been placed in MCCU. 9 mothers and 7 children who were missing from their families have been restored to their families again with all supports.

Achievements:

One mother placed in MCCU after being missing from her family for 14 years. She used to stay on the streets and could not remember her address. With the constant support of counselling and other necessary treatment, she regained her cognitive abilities and started to communicate with the staff. Gradually, she shared her background and her family was identified. Accordingly, she was placed in her family.

5 mothers received treatment for their psychological illness which was completely ignored by their family members and this had impacted the wellbeing of their families and children. Suffering from psychological illness and not receiving treatment intensify the vulnerability of women in their families. After receiving treatment in MCCU and months of care, nutrition, healthcare, psychiatric treatment and counseling, mothers regained their cognitive skills, self control, independent living skills and communication.

Education

6 children have attended tuition class in MCCU on regular basis. They have learned basics in language, like reciting poem, reading and identifying A-Z, solving puzzles, name of flower, fruits, birds, counting 1, 2, 3..., etc. These have helped the children in their early childhood education.

Accessing Government Schemes:

During the year none of the children and mother has been linked with any social entitlements due to prolong lockdown for COVID 19. However 6 mothers have been sensitised about the sensitized on different topics such as Job-card, Indira Awas Yojna and Below Poverty Line card.

Success Stories:

Anwara: Anwara is 27 years old and mothers of one son and two daughters. After their placement in MCCU it has been found that the younger daughter was suffering from poor growth and the mother is low weight. They have immediately provided with nutrition and health treatment support to identify the gap and plan accordingly. Currently Jaitun Nisha is staying in MCCU with her two daughters. Her younger daughter has gained weight and acquired age appropriate height and weight. Her elder daughter have learned basics in language and counting and acquired co-curricular skills as per her age. Interaction has also been conducted between Jaitun and her son who is in

Soma Barik: 25 years old Soma Barik was rescued by Park Street Police from J.L Nehru Road and Park Street Crossing. She was loitering in the road aimlessly and alone. After lodging a General Diary she was placed in Mother and Child Care Unit. Constant counselling support and medications also help Puja to take wise decision for herself and she wanted to go back to her parent and start living peacefully with her children. As per her best interest and consent Puja was restored to her father in Thakurpukur. Presently, she is working as a caregiver in a family at Thakurpukur & earns Rs. 10000/- monthly. She is also taking responsibility for her two children & capable to managing herself & her children.

AFTER CARE UNITS

Half Way Home (Boys)

During the reporting period April 2020 to March 2021, total 28 boys above 18 years of old were supported. 2 boys are in Hostel, 7 boys at Paying Guest. 11 Boys are Home based and 2 in Other Organization. 6 Boys are at Half Way Home (In House)

Achievements:

- During this reporting period 18 boys getting formal education support and out of 18 boys 13 boys are studying in higher secondary education and 4 are studying from open schooling and 1 boy is studying in College.
- 15 Boys are regular basis attending privet tuition classes. Out of 15 boys 10 boys are attending regularly school activities through audio visual facilities.
- Four boys are getting vocational training, after completing the polytechnic course Joy Saha enrolled in B.Tech course with mechanical engineering at St. Mary's Technical campus. Ganesh Paswan is doing motor driving training from Loknath Motor Driving Training center, Keshor Meheta is studying auto mobile engineering from Gorge Telegraph Training institute and also practicing auto mobile work from Bhandari Auto Mobile Shop. Biswanat Maity is doing Hotel Management training.
- Two boys are On the Job Training one boys is working at a reputed confectionery shop (Mio Amore) in Kolkata and one boy is working in a café coffee shop.
- Two boys are in soft skill training, Chakradhar is doing computer application course (Tally ERP 9 course) and Sujoy is taking special class for commercial arts.
- Two boys at Half Way Home completed Tally E.R.P.9 computer course from Hope Life Skills Centre and one boy completed basic computer course from the same centre.
- 3 career counselling sessions were provided to these young adults on their career to enhance their leadership quality and as well as to guide them to select the subjects for their higher studies.
- 5 boys are newly admitted at Half Way Home during this period. Among the 5 boys 3 boys has been transferred from Ashirbad Boys Home after completion their 18 years old and one boy has been transferred from Punarjiban Home after completion of his 18 years old. One boy had been rescued from Hope Hospital Night Round Team and he has been admitted at Half Way Home after discharge from Hope Hospital. All the 5 boys are without families.
- Total 13 networking and advocacy has been made during this period with 13r different stakeholders like; one door trade, Loknath Motor Driving training center, ICICI Bank, Mine academy, St. Mary's Technical campus and Trident College of Marin Engineering, Spencer's retails solution, Job placement officer of HKF, Life skills centre of HKF etc. in order involved the boys in different vocational training and for job placement.
- All together 7 boys received treatment for treatment for occasional illness and all of the cured after providing treatment and two boys are under regular medication for their chronic illness.
- 4 boys received Govt. entitlements during this period. One boy opened bank account in the nationalized bank, one boy obtained driving license and two boys who are studying under West Bengal Board of Higher Secondary Education received Rs. 10000/= each in order to buy mobile phone to attend online classes during the pandemic covid 19 situation.
- During the reporting period total 4 boys were placed in job.

Success Stories:

Biswajit engaged in a photo studio and he is earning Rs. 5500/= permonth ; one boy **Raju Biswas** was engaged earlier in Mime Academy for part time and he is presently involved in a job training in biomedical accessories selling under global Health care company.

Ashaneer Women's Home

“After Care Support” for girls of and above 18 years has been initiated by the Hope Kolkata Foundation to support and prepare girls during the transition from institutional to independent life. The objective of the project is to enable the girls to adapt to society and to encourage them to move away from institution based life through smooth rehabilitation and reintegration.

The project aims to Cater to the primary needs of shelter, nutrition, medical treatment and care of the boys who are without any social and economic support and require more time to be self sufficient. Enable them to regain their emotional strength which was hampered due to their unfortunate circumstances. Provide them with legal aid and guidance to enable them to take steps for their readjustment in family/society. Rehabilitate them economically and emotionally.

During 2020-2021, 29 girls in the age group of 18-21 years have been supported under the project with shelter, nutrition, education, healthcare, counselling, vocational training and recreational activities. Among them, 4 girls have stop taking support during the mid of the year

Achievements:

- During the year 25 girls are continuing their education and management studies from recognized Universities and Educational Institutions. Their academic details are below.
- Due to pandemic of COVID 19, the schools and colleges were closed for indefinite period. However girls have attended online classes on regular basis conducted by schools and colleges.
- 8 girls attended tuition classes on a regular basis during the lockdown.
- 4 girls are working and continuing their education. These girls are working in hotels, restaurants, Life Skill Cafe and training institutes.
- 11 girls have been attending Vocational training Course during the year.
- 4 girls received Aadhar Card
- Two girls applied for Passport who wish to go abroad for further education to acquire knowledge and skill sets which can help them in getting their dream job.

Recreational Rights:

The girls of Ashaneer Women's Home celebrated World Environment Day as on 5th June. During this occasion they planted saplings of different trees donated by the Mother Earth Foundation. They celebrated 15th August Independence Day, Christmas, Saraswati Puja etc.

Success Stories:

Nazmira used to stay with her parents. Her father is an old man who health doesn't allow him to work. She has seven siblings, and among them she is the youngest. Two of her brothers stay separately and three sisters have been married off. Her one elder brother works in leather factory and is the only earning member of the family. Because of the financial crunch, her mother wants her to get married but Nazmira wants to study. This was the reason behind her running away from her family.

Kolkata Police found her and she was then brought to Crisis Unit (The Emergency Unit of Hope Kolkata Foundation) and later shifted to Panditya Home. After multiple home visits and family counselling, her parents and elder brother now want Najmira to complete her studies by the help of Hope Kolkata Foundation.

Najmira studying in her final year of Graduation. She is studying Bachelor in Arts. Along with this she is working as a receptionist in the hotel Sree Durga Delcom Pvt Ltd. and her salary is Rs. -8000/- per month. She submitted her assignment in her college

Nazmira is soft spoken and gentle in nature. She loves to paint, stitch and read storybooks.

She is also supporting her family by starting coaching classes for the children weak in Bengali and Political science of higher classes.



EDUCATION PROGRAMME

Panchanantala ICDS

Panchanantala ICDS supported 585 mothers and children altogether to help children attain Pre-school Education, Nutrition of mothers and children and Health Education.

ACHIEVEMENTS:

Education:

Online sessions were also held with the Community Volunteer Groups to ensure they are present during online classes, support the children and discuss different themes through joyful methods.

Recreational Rights:

Celebrations included Independence Day, Teachers' Day, World Literacy Day, Children's Day, Christmas, Republic Day, Saraswati Puja, Holi, Rabindra Jayanti etc.

Accessing Government Schemes:

District Programme Officer, ICDS Cell Government of West Bengal and Child Development Project Officer made visits to the centre. During this period, 3 visits were conducted. This helped to improve the functioning of Panchanantala ICDS.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

The ICDS centre remained closed as per the Government Covid-19 directives. HOPE understood the problem that would arise without the project's intervention and the children would be deprived of early childhood education. Online sessions were planned for the children, and the ICDS workers were supported to conduct early childhood education and prepare worksheets. As a result of these strategies and with immense support from the community people and parents, the children continued preschool education throughout the pandemic.



CRÈCHE

Panditya Creche

37 children of the age group 2-6 years belonging from the Kasba slum area were identified by HOPE Kolkata Foundation and placed in the Panditya Crèche for their holistic development.

ACHIEVEMENTS:

Education:

Out of the 37 children, 15 children were enrolled in formal school in January 2021. 47 classes were conducted during the reporting period and 37 children attended the creche.



Accessing Government Schemes:

34 parents opened bank accounts during the reporting period and 10 parents opened Sukanya Samriddhi Yojana bank account for the education of their daughter.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

1. Krishan (name changed) is 3 years old. His mother is a domestic worker and his father is a driver. He suffered many health issues and did not attend the creche regularly. After several meetings, Krishan's mother understood and started to maintain the hygiene of her child. Now Krishan is healthy and studies eagerly. It was observed that within the last three months, he did not suffer from any illness. He has gained weight and his BMI is normal.

2. Isha (name changed) is 3 years old and enrolled in Panditya creche in January 2020. Initially, Isha did not participate in any of the creche activities. As the creche closed during lockdown, her mother became anxious and restricted Isha from playing with other children. Within a few weeks, a change was observed in her behaviour. Now Isha actively participates in all the creche activities. She can recite many rhymes and do dot joining activities.

Chitpur Crèche

HOPE identified 40 children between 2-6 years of age in Chitpur, in 2020-2021, who were without parental care for prolonged periods of time as both parents are daily wage workers. To stop child labour and provide education to these young children, HOPE initiated the crèche in Chitpur Slum.

ACHIEVEMENTS:

Education:

40 children acquired knowledge in reading, writing and numeracy. Due to Covid-19, the children could not attend the crèche regularly. However, worksheets were provided to the guardians to practice at home. The guardians cooperated with the HOPE teachers to ensure the children's education continued throughout the year. 9 children were enrolled in formal school in the last quarter. 19 children made significant progress in reading skills. 9 children can recognize and say rhyming words, retell a simple story after listening and recognize the beginning, middle and end of the story, describing how a character in a story feels and create their own story. The children can identify English, Bengali and Hindi alphabets, colours, fruit, animals, flowers and vegetables.



7 community awareness camps were conducted by the teachers and attended by a maximum of 65 people. These camps focused on Sukanya Samriddhi Yojana (Government of India saving scheme to encourage parents to build a fund for the future education and marriage expenses of their daughter), child marriage, health and hygiene, Right to Education and identification of children with special needs.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

1. The HOPE teachers informed the parents of the benefits of the Sukanya Samriddhi Scheme and motivated them to avail of the scheme before their daughter turns 10 years old. As a result, 17 guardians have already registered under the scheme. The HOPE teachers supported the guardians to complete all the necessary documents. The mothers of the registered child took the initiative and understood the need to support their daughters. Now they regularly save money for their daughter's future.

2. The HOPE teachers held several camps, meetings and home visits to inform the parents of the importance of education. Announcements by key community stakeholders were made to create a better environment for the children to study between 6 to 7 pm. These efforts showed positive results. 39 parents of the children of Chitpur Creche showed their interest and understood the value of time to be given to their children. The parents of the Creche formed groups on social media where the parents shared their work and videos.

Kasba Crèche

30 children of the age group 2-6 years belonging from the Kasba slum area were identified by HOPE Kolkata Foundation and placed in the Kasba Crèche for their holistic development.

ACHIEVEMENTS:

Education:

Out of the 30 children mentioned in the table above, 14 children were enrolled to formal school in January 2021. 12 children can recognize and say rhyming words.

Accessing Government Schemes:

26 parents opened bank accounts during this reporting period.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.



Success Stories:

1. Shubham (name changed) is 4 years old and was enrolled in Kasba creche in 2020. When the creche classes started in August 2020, he lacked confidence and was not willing to enter the class. The creche reopened in March 2021 and Shubham attended with great enthusiasm and participated in all the class activities. He participated in play sessions eagerly, and can make eye contact confidently.

2. As the creche was closed during lockdown, the HOPE teachers distributed worksheets and videos to ensure the children continued their education. The children learned the process of planting - from seeds to the full growth of a plant. The children planted a tree, and they learned about the importance of trees and plants. Through this activity, the HOPE teachers encouraged the children to develop an interest in science and nature, the skills to solve problems and make informed decisions in

scientific contexts.

Bhagar Crèche

120 children of the age group 2-6 years have been provided shelter and support by the Bhagar Crèche for their all-round development.

ACHIEVEMENTS:

Education:

22 classes were conducted during this reporting period and 77 children on average attended the crèche. The classes were held in the crèche for three months. Worksheets and demonstrative videos were provided to the guardians when the classes were not running in the crèche. Home visits were conducted to monitor the children's educational skill development and hygiene practice at home.

Recreational Rights:

54 children celebrated Daughters' Day. The celebration was organized with small groups of children. Many of the mothers also participated in the celebration. 80 students celebrated Hindi Diwas. This was organized with small groups of children, adhering to Covid protocols. Most of the children speak Hindi as their first language and this event taught them about the significance of the language. The birth anniversary of Mahatma Gandhi was celebrated in Bhagar, and the children celebrated the day with great excitement while maintaining social distance.

Accessing Government Schemes:

5 community awareness camps were conducted by the teachers and attended by a maximum of 72 people. These camps focused on Sukanya Samridhi Yojana (Government of India saving scheme to encourage parents to build a fund for the future education and marriage expenses of their daughter), child marriage, health and hygiene, Right to Education and identification of children with special needs.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

After the first phase of complete lockdown in June 2020, the HOPE teachers visited the communities and noticed that the people were still not aware of the precautionary measures against Covid-19, especially the importance of wearing facemasks properly and hand hygiene. The crèche teachers provided awareness on Covid-19 and the importance of washing hands. Facemasks were distributed during awareness camps to promote its usage. Presently, the guardians are wearing facemasks whenever they leave their homes and encourage their family and children to wash their hands frequently.



Bhagar Education

This Project has ensured the basic educational rights 553 children between the ages of six to 10 years, living in derelict and sprawling slums of Bhagar.

ACHIEVEMENTS:

Education:

Schools provided supplementary support for children with learning gaps. Due to Covid-19, the schools for children in the age group of 6 to 14 years remained closed as per the Government directives. The HOPE Education team implemented strategies to ensure the children continued their education.

HOPE arranged online learning for children where possible, developed worksheets in collaboration with the school teachers, provided worksheets to children with learning gaps and follow up and home visits were carried out along with the school teachers, to monitor the children's progress and access to education.

Recreational Rights:

The children took the initiative to celebrate Netaji Birthday and Republic Day. They made awareness on pollution and child rights and inclusion of the children. The children also helped to develop Wall Magazines in their school on the importance of Republic Day and Holi. They made a recycled dustbin in the school for waste disposal. These were displayed in the children's corner. The extracurricular activities of the children are promoted through wall magazines which support their creativity.

Accessing Government Schemes:

HOPE facilitated the process of linking one child with special needs with the Manabik Pension Scheme.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

1. **Sohom (name changed)** is a 6-year-old child with special needs and is studying in Class I. Sohom has a partial visual impairment, hyperactive behaviour and a development disorder. The HOPE Special Educator has set a goal for him and is monitoring his progress. He can now solve worksheets assigned from school, and his motor and communication skills have improved.

2. In Bhagar, schools such as Liluah Shishu Vidyapith, Tribeney Vidyapith, Banimandir GSFP School and Shashtri Shiksha Sadan are providing educational support for more than 20 years. In November it was decided to celebrate Children's Day online. The main theme of the celebration was that the students and teachers will participate in a Teaching Learning Material making competition. Prizes were distributed to the top 3 students of each school. The school teachers were very happy with this event and said they will organize such events in the future until the school reopens. This initiative encouraged the students to concentrate on their education. The guardians are continuously supporting their children to follow the same activities and keep in contact with the schools and teachers.

Education on Wheels Programme

The Education on Wheels programme was developed to provide coaching support to under-served children aged 6-14 from Chitpur Slum and the surrounding area. In 2020-2021 60 children of the age group 6-14 were supported by this programme.

ACHIEVEMENTS:**Education:**

58 classes were conducted five days a week for both formal and non-formal children from 10am to 6pm. The individual needs of the children were addressed in these classes and a child friendly and inclusive environment was provided to the children. Free remedial coaching support was provided to the marginalized children of Chitpur slum community through the project. 60 children received free coaching support with supplementary nutrition in the form of grocery items to ensure their overall growth and development. 58 children regularly attended school through online classes (34 children) and completed worksheets (24 children) provided by the school.

Accessing Government Schemes:

Children have received ration cards, AADHAR cards, opened accounts in national banks; families have received Swasthya Sathi cards, ration and monetary help from DON BOSCO.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

1. The Education on Wheels project focuses on ensuring that drop out students are enrolled in school. The project staff organised an enrolment campaign, made home visits and held camps to ensure that the children attend school. This process included helping the guardians understand the importance of education. The children were also motivated to study. Several schools were approached and agreed to admit the children in their school. This initiative has saved the future of 21 children and made the dream

of every child to go to school come true. This can have several positive outcomes including decreasing child labour, prohibiting child marriage and increasing the literacy rate.

2. Telling the life story of a person is best when it is said by the person themselves. The idea of this photography project was shared with the children and they were extremely excited to participate. A team of 10 children were formed for the project. One of the project staffs oriented the children on the basics of photography and guided them through the process of this project. The children beautifully captured the essence of Chitpur community with both its vulnerabilities and positivity. The children extremely enjoyed it and want to do more similar activities.

Froebel Hope Teacher Education Partnership

In its 11th year, the Froebel HOPE Teacher Education Partnership has brought up to 200 newly qualified teachers from Ireland to Kolkata for five-week periods to co-teach with their Bengali teaching colleagues across HOPE Education centres and state schools. An incremental increase in the uptake of HOPE teachers to state school positions has been reported annually since 2015, recognizing the successful implementation of a Froebelian play-based approach and the experience and skill of HOPE teachers in supporting children's individual learning difficulties and needs. The support of three Education Coordinators of the Froebel HOPE Partnership has been instrumental to all progress made.

Naboasha Programme

HOPE's Naboasha programme supported 531 street and slum-connected children of the age group 6-14 in the year 2020-2021, who are often engaged in child labour or begging as their means for survival. Naboasha provides educational and emotional support to children living on the streets by supporting their primary needs; nutrition, shelter and healthcare

ACHIEVEMENTS:

Education:

531 children regularly attended online classes (185 children) and completed worksheets (346 children) which were given by the schools. All the 82 schools conducted their classes in this way. The efforts and awareness of the parents regarding the importance of education in the community are evident as they are ensuring their children attend school on a regular basis. 196 classes were conducted five days a week for both formal and non-formal children from 10 am to 6 pm. These classes were held online and in the center, depending on lockdown and Covid-19 restrictions. Online classes were held from 7th May 2020 to 5th June 2020 and again from 6th November 2020 to 12th March 2021. Offline classes were conducted from 8th June 2020 to 5th November 2020, and again from 15th March 2021.

Recreational Rights:

On 12th June 2020, Anti-Child Labour Day was celebrated with 531 children in Nabosha centers. Father's Day was celebrated on 21st June with 531 children from all seven Naboasha centers. The children were encouraged to make cards for their fathers with personalized messages. World Yoga Day was organized on 21st June with 531 children. Covid-19 protocols were maintained including social distancing, sanitizing regularly and wearing face mask. The teachers shared tips on how to keep a healthy body and mind through yoga. Other celebrations included Ganesh Chaturthi, Literacy Day, Raksha Bandhan, Durga Puja, and Children's Day etc.

Accessing Government Schemes:

All the children (531) enrolled in the centre were linked with at least one social entitlement or Government Scheme. 134 children were linked with multiple schemes or social entitlements. The details are given below.

1. 37 children were linked with Aadhar cards. This is a unique identity number issued to all Indian residents based on their biometric and demographic data.
2. 90 children received Digital Ration card.
3. 417 children were linked with Swasthya Sathi scheme. This is a Government health scheme that provides cover for secondary and tertiary care.
4. 83 children opened a bank account and 3 children opened a saving account in the post office.
5. 21 children were linked with Public Distribution System.
6. 3 children received Caste certificate.
7. 3 children were linked with Kanyashree Scheme
8. 18 children were linked with Aikyashree scholarship.

Overall Growth:

Improved educational level, psychological & emotional status, physical health status and extra-curricular skills of the children.

Success Stories:

1. Sreemanti (name changed) is a 13 years old girl and lives on a street of GD Park area with her parents and older brother. The Naboasha teachers identified Sreemanti during a field visit. They observed the family and carried out a home visit to talk to her parents on enrolling her in the centre. Her parents agreed and understand that if they sent Sreemanti to the Naboasha centre, her journey towards education would resume once again. She is studying in Class VII and is enjoying her studies. She is a good student and regularly attends school and the centre. She practises her homework and is very attentive in class. Sreemanti also participates in all extra-curricular activities in school and the centre.



2. Saraswati lives with her two children and husband on the streets of GD Park. The Naboasha workers identified Saraswati as a very active woman in the community. She attended all the meetings and awareness camps conducted by Naboasha. The Naboasha workers saw she had leadership qualities and was active in seeking improvements in the area. The teachers enlisted her name as a Community Support Group member. Saraswati is now able to run a peer support group as a Community Support Group member. She also trains other community members, and advocates to the government body, as required by her community.

3. Rachana (named changed) is a 16-year-old girl who lives with her parents and brother in the streets of Central. Rachana's father is a fruit seller and her mother is a homemaker. Rachana belonged to a family suffering from extreme poverty. After multiple sessions Rachana and her family were finally convinced that she should attend the centre. After 2 months in the non-formal unit, she was enrolled in Class VIII in school. That year she ranked third in her class. She received education sponsorship through the Naboasha project. Rachana is in Class XI. She passed Madhyamik Examination (board exam) with 68 % in 2020.

4. Ranjit (35 years old) has a wife and 3 children (1 daughter and 2 sons). He is a tea seller and his wife is a homemaker. Previously, he lived with his parents and elder sister on the streets of Central. He was not interested in his children's education and did not attend any meetings at the school or Naboasha centre. Through a survey, the Naboasha teachers identified him and encouraged him to take interest in his children's education. The teachers encouraged him to participate in project activities such as awareness programmes and parent meetings. Ranjit is now able to run a support group with 15 members. This is not only recognition of his progress but will also motivate him for his future endeavors.

5. Pinky (name changed) is an 11-year-old girl living with her parents, grandparents and younger brother in the Chetla slum area. She was identified by the Naboasha teachers near the railway tracks of the Chetla centre. After the intervention of the Naboasha teachers, Pinky was enrolled in the centre. She was provided with basic education by the centre teachers and was admitted to school in Class V.

6. Bimala has three children. She studied up to Class V, and her father arranged for marriage when she was a child. The Naboasha teachers found that Bimala was very enthusiastic and attended all the meetings and awareness camps conducted by Naboasha. The Naboasha teachers realised that she had leadership qualities and had the potential to work in the development of the community. In 2019, the Naboasha workers motivated Bimala to become a Community Support Group member. Bimala is skilful in making handicrafts and stitching. Bimala has opened her own shop of handicrafts and clothes that she makes. She has also hired other women who help her run the shop.



7. The Naboasha teachers identified Rita as a child laborer and a school dropout. They spoke to her parents and encouraged them to send Rita to the Naboasha centre. At first her mother did not agree as Rita helped her mother. The Naboasha teacher provided counselling and eventually Rita was enrolled in the centre. Rita is a student of Class X and is preparing for Madhyamik Examination. She is studying well and takes part in all activities in the centre.

8. Prabhabati, 35 years old, is married and has two daughters who are in Class X and Class IV. They live in a slum near Ballygunge station. The Naboasha teachers identified her as a strong and capable woman. In 2018, the Naboasha teachers encouraged her to participate in the awareness programmes and parent meetings. After a while she started working with the Naboasha as a vendor. By attending the meetings and programmes she became a leader in her community and involved more mothers in the sessions. Prabhabati takes the initiative regarding nursing-oriented work in the community. She gives full support to the education of her two daughters.

9. Archana is 17-years old and lives with her parents in New Market slum area. Through the survey completed by the Naboasha teachers, Archana was identified as a school dropout. As a result, Archana enrolled in the Naboasha centre. Initially, Archana found it difficult to cope with her studies as she had discontinued education at a young age. After a few months, she was enrolled in Class V at the age of 11. With guidance from the Naboasha teachers she completed her board examination and achieved 59%. She chose to study commerce and this year she successfully passed with 61% in Higher Secondary Examination.

10. Fatema is a 27-year-old woman. She has four children and lives on the streets of New Market with her mother. Fatema is a mother of four children. Two of her children are in school. The Naboasha

teachers suggested she create a peer support group (parents group) and many parents have joined her group. Fatema can run her peer support group which has 25 members. Members of the group save money for their children's' education. Fatema is committed to motivating parents to send their children to school and to save money for their children's future.

11. Akash (name changed) is an 11-year-old boy who lives with his mother and younger brother in Nimtala street area beside a railway track. When the Naboasha teacher identified Akash, he was restless and frustrated. After many meetings and sessions with the counsellor, Akash was motivated to start his study again. Akash scored well and was promoted to Class VI. We encourage him to carry on with all his creative activities such as drawing and playing football, and to pursue his dream of getting a good job and build a proper house for his family.

12. Raju is a 30-year-old man and studied up to Class VIII. His mother used to beg at Nimtala ghat. At the age of 14, Raju was addicted to alcohol and substances. The Naboasha teachers motivated and encouraged to become a responsible man. He was also appointed as cleaning staff of the centre. Raju is now an active Community Support Group member in Nimtala. He is grateful to Nimtala Naboasha centre for giving him this new life where he can be a responsible man.

13. Laxmi (34 years old) is from Bihar. Laxmi's son is studying in Topsia Naboasha centre since 2018. As a Community Support Group member, she works towards the development of the people of her locality. Everyone in her locality is now talking to her and consults her for help. Laxmi has learned how to stand on her own and stand up for what she believes is right.

14. 12-year-old Sahid (name changed) lives beside Park Circus railway track with his parents, two brothers and two sisters. After being enrolled in Naboasha, he started to make progress in his studies and extra-curricular activities such as drawing. Now Sahid is in Class V and wants to fulfil his dream. The Naboasha teachers encourage his creative activities and his dream to get a good job and support his family.



Girl2b

Hope Kolkata Foundation is collaborating with Girl2B Foundation to support equal opportunity for girls and women especially in education.

The Education Support Unit provides daily tuition in English, Math, Science and Bengali to help children reach the educational standards needed to remain in mainstream schooling. Additional classes offered on Computer, Music, Yoga, Counseling and motivational support to encourage creative and life skills development.

ACHIEVEMENTS:

Education

The education support programme reached 30 girls.

Success Stories:

Sanjana Rajak: Sanjana Rajak is one of our Education Support Unit students. She is 15 years old and is studying in class IX. She studies in Arya Vidya Mandir. She has two younger sisters Priya Rajak and Shruti Rajak. She got enrolled in our center in July 2017.

She is a smart, sincere and obedient girl. In the monthly assessment her marks are always above 90%. She is also regular at our centre. In half yearly examination is ranked 1st in her class. She enjoys coming to the class and is always ready to learn new things. She also helps her sisters in the education.

Her mother has always been supportive towards her daughter's education. She is very happy sending her daughter at the Education Support Unit. Her mother has expressed that Sanjana has achieved good results in her finals; because of proper guidance she receives at the centre.





HEALTH PROGRAMME

HOPE has reached out to thousands of marginalised people from the streets and slums of Kolkata and other districts of West Bengal through various awareness generation programmes on health, medical camps, and by empowering community volunteer groups. Since its inception, HOPE health workers have supported street dwellers by providing medical assistance. HOPE also extends support to the homeless people who are in need of psychosocial support and responds to medical emergencies 24/7.

Hope Hospital was set up to serve those in need of medical attention and care. HOPE's night ambulance service, eye camps in different districts of West Bengal, and community clinics have provided medical assistance to a great number of underserved people.

After the outbreak of the COVID-19 pandemic in India, approximately 12,148,487¹ people had been infected by March 2021. Bed scarcity was inevitable. In response, HOPE set up a very specialised 10 bed Covid ward with ventilator facility to treat Covid patients from the streets and slums. The Hospital also provided COVID Testing facilities. HOPE initiated an emergency response team distributing food packets to counteract the risk of malnutrition and starvation during the pandemic.

¹ <https://www.worldometers.info/coronavirus/country/india/>



Hope Hospital – Hope Kolkata Foundation

Hope Hospital, established in 2008, caters to the secondary healthcare needs of street-connected and slum-dwelling children and adults living below the poverty line, who would otherwise be deprived of necessary medical treatment.

Hope Hospital supports and collaborates with several charities in Kolkata and other districts to support socio-economically vulnerable people through the provision of medical services. Many of them are supported through the Hospital's outreach programmes such as the Night Round Mobile Medical Unit, Community Clinics and the Blindness Eradication Programme.

The Hospital has an In-Patient, Out-Patient and Surgical Department, Intensive Care Unit, Diagnostic Centre, and a Pharmacy. Most of the patients are from Kolkata and adjacent areas. Some patients are also referred from other states such as Jharkhand, Bihar and Orissa.

The State Health Department of the West Bengal Government provided special permission to Hope Hospital to open a COVID-19 ward to provide secondary medicinal support to Covid patients. Hope Hospital started a 10 bed COVID-19 ward with all the necessary equipment required for the treatment of Coronavirus.

ACHIEVEMENTS:

- 1,184 patients were treated in the Inpatient Department
- 6,536 patients attended consultations in the Outpatient Department
- 7,489 diagnostic tests were carried out
- 191 inpatient surgeries and 342 outpatient surgeries were carried out
- 116 homeless street patients were rescued from different parts of Kolkata and admitted to Hope Hospital for secondary healthcare treatment
- 427 Covid tests were done by Hope Hospital
- 118 COVID-19 cases were treated in Hope Hospital
- 15 patients were severely ill and required ventilation support. With proper medication and care, they gradually recovered their health
- 20 patients were admitted with high breathing problems, they were given high flow e-nasal oxygen to maintain their oxygen saturation level
- 15 homeless patients were rehabilitated to suitable homes for further support

Success Stories:

Surya is 5 months old. He is from an underprivileged tribal family who live in a remote village. His father is a marginal agricultural worker, and his mother is a housewife. Surya's father earns less than 1000 rupees per month (€13) and is the only earning member of the family of four.

Surya's abdomen was swollen since birth. His parents were worried but could not afford his treatment. They tried to get him treated by local physicians and paramedical practitioners, but they could not cure Surya. They also took him to a Government hospital in the Birbhum district but could not get proper medical assistance.

The parents found out about Hope Hospital from their relatives in Kolkata. Surya was admitted to Hope Hospital. He was diagnosed with Congenital Hernia. After carrying out all the necessary medical tests, Surya underwent surgery which was a success. After a week of observation Surya was discharged.

Night Round Mobile Medical Unit



Street and slum dwellers living in overcrowded and unsanitary conditions are deprived of information, money and access to health services. The costs associated with medical care can be overwhelming; in the worst cases, families may need to sell their property or take their children out of school to earn a living or beg. The street and slum communities are mostly daily wage workers and cannot afford to lose a day of paid work to access healthcare. The concept of the Night Round Mobile Medical Unit was established to address this crisis.

The Night Round Mobile Medical Unit is an outreach project of Hope Hospital. This project provides primary health care services and creates health and hygiene awareness among the street-connected communities of Kolkata. The Night Round team participated in the Emergency Response and relief distribution programmes during the initial lockdown and night curfew period in Kolkata. From July 2020, the project work resumed following COVID-19 protocols.

ACHIEVEMENTS:

- 5,528 patients received primary healthcare support
- 3,663 patients were provided with medicines free of cost for various illnesses
- 19 patients received wound dressings
- 14 patients were referred to Hope Hospital for secondary treatment
- 98 patients were referred to government hospitals
- 600 people received treatment, face masks, and medicines during medical check-up camps which were conducted over three days in the Sundarban area
- 2 children were referred to the Child Watch team for rehabilitation and shelter

Success Stories:

The Night Round team got a phone call regarding a 9-year-old girl named Sushma who was found with her family on the street. Her hand was injured. After getting the information, the team immediately responded. Sushma is from a poor family who lived in a village. Her father was a daily agricultural worker. They went to Kolkata in search of work because their farmland was ruined by cyclone Amphan. But misfortune did not leave them behind. After arriving in Kolkata, Sushma was in an accident and burned her hand.

After the injury, Sushma was not able to move her hand because of a skin contracture that developed as a result of the burn. Sushma's parents became worried about her condition but were not able to help her. However, local neighbours informed the Night Round and they provided treatment.

She was admitted to Hope Hospital by Night Round and it was found that she had a post-burn contracture on three fingers of her right hand. After doing all the necessary medical tests and check-ups, her plastic surgery was done successfully. Initially, she was not able to undergo treatment because of poverty but with HOPE's support, she was provided with the treatment which changed her life.

Community Clinics in Chitpur and Sickline

The Community Clinics provide primary health check-ups and primary medical treatment to cater to the medical needs of the community. Special emphasis is placed on providing care to children, pregnant and lactating mothers, adolescent youths, and the elderly. The project places importance on improving and maintaining the general health of patients by providing medical care and treatment.

The successful implementation of the Community Clinic in Chitpur led to the replication of a similar programme in Sickline slum in Kolkata. Sickline is another unregistered urban settlement located next to the docks under Kolkata Port Trust. HOPE's Community Healthcare intervention in Sickline under the ten-year long Jana Swasthya Suraksha Programme reflected that the slum dwellers often have medical problems which are different from the general public, due to the particular poor and unhygienic environment they live in; the closeness of the dwellings to each other; neglect of ailments which then exacerbate, particularly for young women who often feel too self-conscious to approach a doctor.



ACHIEVEMENTS:

- 1,257 adults and children received health checkups in Chitpur Community Clinic.
- 1,565 adults and children received health checkups in Sickline Community Clinic.

Blindness Eradication Programme

HOPE's Blindness Eradication Programme aims to increase the provision of high-quality, sustainable eye care through primary, secondary and tertiary treatment for urban and rural communities where medical facilities for both children and adults are lacking. HOPE reached out to 7 districts of West Bengal, including Kolkata.

The Specialised Eye Clinic of Hope Hospital was closed in April and May 2020 as the strict lockdown was announced by the Government. The Eye Clinic and eye surgeries resumed from June 2020, and Eye Check-up Camps resumed from July 2020, maintaining Covid protocols and with permission from the local police and Government Authorities.

ACHIEVEMENTS:

- 2,253 adults and children were tested in 19 eye check-ups held in villages throughout West Bengal
- 878 people received medicines
- 1,381 adults and children received spectacles during the camps
- 1,495 people benefitted from 76 specialised eye clinics at Hope Hospital
- 322 eye surgeries were carried out
- 1,444 different forms of eye testing were done at the specialized eye clinic

Success Stories:

Namita (Name Changed)- 65 years lost her vision and was abandoned on the street. She was very sick and in an unhygienic condition when she was rescued by the Night Round Mobile Medical Unit.

Namita was treated by doctors in Hope Hospital and cataracts were detected in both eyes. Necessary eye tests were done in the specialized eye clinic, along with other medical tests. Jyostna underwent cataract surgery and got her vision back.



Through counselling, it was found that she was married but was not accepted by her in-laws and other relatives. She lived with her parents and siblings, but after the death of her parents, she was abandoned on the street by her relatives. After post-operative care, she has been rehabilitated and provided with shelter in a home for the elderly.





CHILD WATCH PROGRAMME

Child Watch provides care in a holistic manner, primarily focusing on the protection of vulnerable children and building a strong bond between communities and education, protection and healthcare systems.

Child Watch ensures that no child in the age group of 6 to 14 years is denied admission to formal school following the Right of Children to Free and Compulsory Education Act 2009. The project works with shop keepers and other employers of child labor to prevent the recruitment of child labour and selling of addictive substances to children. Child Watch works with the parents, especially fathers, to increase their involvement in their children's lives and encouraging children to attend school. Rescue, rehabilitation and repatriation are also done by the project as needed.

This year, like other parts of the world, Kolkata has been highly affected by Covid-19. During lockdown, families living on the street lost their jobs and struggled to provide enough food for their families. The project activities were withheld from April to June 2020 and the Child Watch staff joined the HOPE Emergency Response Team to distribute relief materials to the community. However, the team maintained in contact with the Community Group Members, the children and their families throughout the pandemic and provided necessary support. The project activities resumed from July 2020, but mobility and gathering crowds for meetings was restricted as per Government rules.

- Total 596 beneficiaries (girls and boys) were supported for the financial year 2020-2021
 - 42 out of school children from 27 families were identified through a virtual survey and 98 home visits carried out by Social Worker in 9 working areas.
 - 10 Community Watch Groups were motivated by the social workers in all the working areas to provide a safety net for the children.
 - 10 meetings were conducted with Child Vigilance Group members to enroll the identified children in school.
 - 14 children were identified as CNCP, 7 were produced before CWC and placed in Hope CCI. 1 child was placed in Mukti rehabilitation centre. 6 children were linked with Loreto Hostel and were placed by their parents/family members placed them there.
 - 29 out of 42 children were linked with remedial supports provided by other organizations such as Cathedral Relief Service.
 - The Community Watch Groups interacted with 13 single parents to mobilise them to take responsibility of their children's education.
- 9 networking visits were done with the councilors of Wards 20, 47 and 75 regarding social entitlements and protection issues.
- 8 awareness sessions were conducted throughout the year.
 - 17 child labor cases were identified and 17 child labor cases were stopped with initiative taken from the members of Community Watch Groups and Child Watch Team.

Success Stories:

1. The Child Watch social workers provided social counselling to the three children- Chintu, Mintu and Pintu who lost their father to covid last year protection and education. The children were produced before the Child Welfare Committee of Kolkata and placed in HOPE's Crisis Intervention Centre. Chintu is now enrolled in Class VI in a Government School and Mintu is in Class III. Pintu is in Class II. They are safe and support to ensure their holistic development.

2. Suraj, (name changed) is 12 years old and lived near a railway track with his mother. His father passed away 6 years ago. Suraj studied in Class V but due to Covid-19, the schools were closed. The school did not provide online class and Suraj did not receive education support from his school. He became addicted to substances and worked in local shops. The Child Watch social worker contacted the local police station and lodged a General Diary. Suraj was produced before the Child Welfare Committee and placed in HOPE's Punorjibon Home for detoxification and rehabilitation.

Summary of the Annual Activity:

Children enrolled in the formal education	42
Children enrolled in vocational skill training	5
Children with single parents, staying with families by mobilizing resources	13
Children in need of care and protection and staying at hostel/boarding school	14
Children referred for medical treatment to government/non-government hospital/Night Round Medical Unit	44
Child labour identified and stopped	17
Cases of child marriage identified and intervened	1
Children with addiction identified and detoxified	4
Assisted to get Birth Certificate/ Affidavit	5
Assisted to get Aadhaar Card	2
Children in Child Vigilance Group	74
Adults referred to Government / Non-Government Hospital/Night Round for medical treatment	21
Assisted to get Ration Card	38
Assisted to open Bank Account	23
Assisted to get Aadhaar Card	1
Assisted to get PAN Card	25
Assisted to get Rastriya Health Card	158
Voter Card	24

SPONSORSHIP PROGRAMME- EDUCATIONAL & NUTRITIONAL SUPPORT

The children from Street & Slum areas are provided with formal education support, hostel care support, nutrition, psychological counseling, health support and vocational training. To reduce gender disparities, the project gives preference to girl child and nearly 50% of the total beneficiaries under the sponsorship project are girls.

SDG GOAL

UN Sustainable Development Goal 4 – Quality Education – To ensure quality education by linking the out-of-school street children to schools and motivating the families to arrange remedial educational support, as most of the children are first generation learners.

UN Sustainable Development Goal 5 – Gender Equality – To reduce gender discrimination and ensure equal education opportunities for the girl child.

ACHIEVEMENTS:

Improved educational status and health conditions of 1594 children and young adolescents with educational and need based nutritional support under Hope Kolkata Foundation Sponsorship programme.

SR. NO	NAME OF THE PROJECT	NO. OF CHILDREN	NO. OF ADULTS.	TOTAL
1	Chitpur Community Coaching	80	0	80
2	Bhagar Community Coaching	298	26	324
3	Urban Sponsorship - Khidirpur	39	6	45
4	Urban Sponsorship - Sundarban	81	4	85
5	Outreach Education Sponsorship	491	36	527
6	Naboasha	123	5	128
7	HKF Protection Home	167	110	277
8	Caring Hand	125	3	128

Success Story

Sandeep lives in the Sundarban area. His family consists of 4 members. His father is an idol maker and earns a meagre salary. Sandeep was brilliant in education. His teacher approached HOPE about his academic performance in the past, and Sandeep came under HOPE's sponsorship programme. Due to the economic condition of his family he was about to discontinue his education and start working in a brick factory. He was encouraged to pursue his studies and was told about the brighter future he would be having if he continued his education. Presently Sandeep is continuing his education through sponsorship. At present he is studying in class 8. In the last class test, he topped his class and has a promising future ahead of him.





LIFE SKILLS PROGRAMME

Life skills Training Program for disadvantaged young people have the aim of helping every young Indian to be employable, have self worth and lead a dignified and productive life.

Total 1594 trainees (girls and boys) were supported by the Life Skills Training Programme for the financial year 2020-2021.

The Life Skills Unit aims to provide vocational training to young individuals from our Protection Homes and nearby slums. The main beneficiaries of these opportunities are adolescent girls and young women apart from the children we work with. The Life Skill Training Institute provides inexpensive, high-quality vocational training to individuals who are unable to avail of such services elsewhere due to financial constraints or because of the educational prerequisites set by other institutes or universities. Professionally designed training courses are tailored to suit the capabilities of the trainees. A one-to-one intensive learning of technical knowhow provides each trainee with a marketable skill. This is complemented with a certificate upon completion and job placement.

Food and Beverage Training in café Unit

Students were learned kitchen skills and other additional kitchen works like chopping vegetables and washing dishes along with cooking. Special classes were conducted by two Indian volunteers and trainees learned special dishes like grilled fish, tart etc.

Number of beneficiaries	Team Strength	Supported By
4 kitchen trainees 4 service trainees	1 Programme Manager 2 Chefs 1 Accountant 1 Kitchen Steward 3 Security 3 Cleaner	The HOPE Foundation

ACHIEVEMENTS:

- Just before Lockdown was enforced in March 2020, 1 trainee was placed in The Country House, as a Barista trainee at a stipend of Rs. 4500/-
- Networking with Mahima Girls Home and Boys Half-way Home (another initiative of Hope Kolkata) resulted into enrolment of one trainee from Boys Half-way Home September 2020 onwards and two trainees from the Mahima Girls Home, who were enrolled from January 2020

Success Stories:

An Ex-student, Gopal Adhikari when lost his job in April 2020, was in heavy debt but he was supported to get another job as resident Cook at the Inter-religious Centre of Development at a salary of Rs. 10,000 a month.

Tailoring Unit

The tailoring training unit at Hope Life Skill Unit introduces learners to the functionality and operation of the tailoring machine and imparts training in designing patterns, making garments, stitching, embroidery, knitting and sewing.

Number of beneficiaries	Team Strength	Supported By
48 trainees	I faculty trainer I lab assistant	HSBC

ACHIEVEMENTS:

- Compulsory spoken English to improve communication skills been conducted on a regular basis
- 1 networking has taken place with local garment production unit for placements
- 2 special classes were conducted by one leading Indian Sewing Machine Manufacturer. This help students to have idea about commercial sewing machine



Success Stories:

Jharna Das, a 40years old lady with a kid, was suffering from depression and anxiety. The worldwide pandemic situation affected her mentally. In Hope tailoring unit she learnt how to make kurti , salwar , petticoat , designer blouses , 22 types of embroidery, palazzo. She also started getting orders from her neighbours and soon word of mouth spread about her tailoring and she started earning money by taking orders locally and earning about 5000/- to 6000/- a month.



Beauty and Salon Skills

HOPE Life Skills project, especially the Beauty Unit offers young people a ray of hope. Here, a short inexpensive course can enable these young hopefuls to work from home with a minimum infrastructure cost. Each Beauty Trainee collects a start-up kit, put together by a donor to begin working.

Number of beneficiaries	Team Strength	Supported By
145 trainees	2 course coordinators 1 English teacher	HSBC

ACHIEVEMENTS:

- Enrichment classes of Hairdressing, Deportment and English were organized for the Trainees
- A hair dressing graduate from the Ashar Alo Girl's Home demonstrated new Hair cutting techniques
- Beauty unit provided services to 16 customers which generated Rs.5240 (€ 72) As income

Success Stories:

Punam's husband lost his job during lockdown in April 2020 and they came to Kolkata to stay with Punam's parents. Punam's parents lived in a slum located near Hope Life Skill unit in Panditya, Kolkata. Punam took admission in the beautician course of Hope Life Skill unit and learned the skills of skin and beauty treatment, hair cutting and techniques of doing make up. As she passed out in October 2020, she started providing services to customers in their houses. She is earning around Rs.8000 – 9000 per month and is extremely grateful to Hope for this opportunity to stand on her own feet.



Blue Edge Skill Development Programme

The project is aimed to provide high quality vocational training based on Practical approach such as computer literacy to the trainees who are not aware of day to day computer technology, which may change their lives by learning it. The project aimed to literate trainees with Basic & Advance Computer course along with financial course such as Tally ERP9 along with Spoken English, Communication and Personality Development classes, as value addition, so that they are positive and self-assured during job interviews and are also able to fit into mainstream workforce / society with self-confidence.

Number of beneficiaries	Team Strength	Supported By
78 Computer and Personal Development Trainees	I Asst Teacher I Tally Teacher	Blue Dart
30 Tally and Financial Accounting Trainees	I English Teacher I Computer Teacher	

ACHIEVEMENTS:

- Our 108 trainees have participated enthusiastically in Spoken English and Personality Development sessions.
- The trainees have participated in celebrating International Day of Happiness with proper safety protocols.
- Leadership skills and team work have improved for our trainees as a result of overall participation in presentations and interactive sessions as conducted on a weekly basis by the Spoken English and Personality Development faculty.
- The Vivanta Groups of Hotels (a reputed chain of boutique hotels) invited the Life Skills trainees on account of International Women's Day. Our trainees shared a presentation and their thoughts on the importance and role of women in a society.
- The trainees of our unit celebrated International Day of Happiness actively and shared their viewpoints on the importance of happiness in everyone's life.



Success Stories:

1. Ashish Prasad joined Envisage Consultants Solution as Executive Accountant. He is very happy with the salary of Rs. 10,500 which he uses to support his family. Prior to getting the job Ashish had to struggle hard to provide for his family but now after being placed his life is a little easier.

2. Rinku Ram completed her B. Com from Sivnath Shastri College and joined Netscribe as Guest Relationship Executive and Back Office Executive. She earns Rs. 12,500 which helps her continue further studies and she is very much content with her current placement.

HSBC HKF Life Skills Programme

Hope Kolkata Foundation provides practical and hands-on training to students from underprivileged backgrounds, with 5% reserved for students with special needs. It conducts courses in IT and Financial Accounting, Garment Construction-Tailoring and Hair Styling-Beautician training.

Number of beneficiaries	Team Strength	Supported By
1315	19	HSBC

ACHIEVEMENTS:

- International Literacy Day and International Day of Peace have been celebrated by the students.
- Provided online support through Google Meet and WhatsApp to reach the trainees who were unable to attend offline classes.
Provided printed study materials and worksheets to those students who were unable to attend
- offline classes and also didn't have access to smart devices.

Success Stories:

Rita Yadav belongs to a lower income group family. There are 4 members in her family. Her husband (only earning member) lost his job in March 2020 owing to the lockdown and somehow they managed to survive the pandemic with Government ration and small savings. They have 2 children. After completion of the tailoring course she secured a job at Aish Fashion Pvt. for herself. Rita earns Rs. 84,000 annually and is now leading a happy family life.



SCHOOL SOCIAL RESPONSIBILITY

Through participation in various school events organised for a social cause, students understand the need for sharing and helping the community. This fosters empathy and helps the students cope with stress and improve their interpersonal skills. We would like to take this opportunity to thank all the schools who understood the importance of their civic responsibility.

SI No	Name	SI No	Name
1	Calcutta International School	8	Heritage High School
2	Modern High School for Girls	9	Lakshmipat Singhania Academy
3	Saini International School Maheshtala	10	Sri Sri Academy
4	Shri Shikshayatan School	11	Future Campus School
5	Mahadevi Birla World Academy	12	Birla Bharati High School
6	South City International School	13	Calcutta Public School
7	Sunny Prep & High School	14	Bidya Bharati School

FUNDRAISING AND OTHER SPECIAL EVENTS

We had the opportunity to conduct and organize these fundraising events during:

SI No	Fundraising Events
1	Daan Utsav 2021
2	International Day for street children in collaboration with Young Indians
3	Annual Foundation Day - 2021
4	Blanket distribution for street population
5	Christmas celebration sponsored by Westin Rajarhat, Kolkata



VOLUNTEER AND INTERNSHIP PROGRAMME

The Indian Internship and Volunteer Programme was put on hold for April and May 2020 and resumed online in June 2020. The Online Internship and Professional Development Programme is designed in a unique manner whereby college and university students gain hands-on work experience under the supervision of HOPE project managers while working from home. They are provided with workshops on professional skills, children rights and a space to discuss social issues. Additionally, several former and new volunteers came forward to support HOPE during the pandemic.

64 university interns and 17 volunteers contributed to HOPE by working remotely by developing educational content, study materials, reports, organising art & craft activities, storytelling sessions, fundraising and mobilizing food and essential items from 12 different states of India.

Students participating from the College & Universities

Adamas University, Kolkata;
Amity University, Kolkata, FLAME
University, Pune; IIM, Rohtak
Indian Institute of Social Welfare and
Business Management, Kolkata; KIIT
University, Bhubaneswar; Lovely
Professional University, Punjab; Maulana
Abul Kalam Azad University of
Technology, Kolkata; National Institute of
Technology, Rourkela; O.P Jindal Global
University, Haryana; Rajiv Gandhi
National University, Punjab; St Xavier's
University, Kolkata; Symbiosis
International University, Pune;
University of Calcutta, Kolkata; Vidyasagar
University, Midnapore; Visva Bharati University, Santiniketan.



Students participating from the Schools

Delhi Public School; Kendriya Vidyalaya, Ballygunge; La Martiniere for Girls; St. Lawrence High School;
The Heritage School

The online internship and the PD Programme was more than just a regular internship. The Programme is well constructed where we can learn while we work. My self-confidence has increased after the

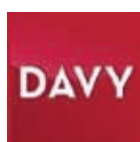


internship. The sessions that are taken on topics on self-development and topics related to the society are very beneficial. The best part of the internship for me was that we all got very well connected within one month and discussed so many things about us despite the fact the whole work was done online. Overall I had an amazing experience working with The Hope Foundation, under the guidance of Jhulan Ghose ma'am. I learned many valuable lessons to develop my own self, my professional outlook changed and now I have an idea about how an organization works and spend some valuable time virtually with the children.

Sayani Das, India

INTERNATIONAL DONORS, CSR AND DONATION BOX

International Donors



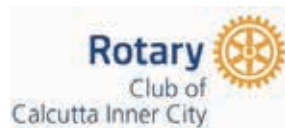
CSR Partners



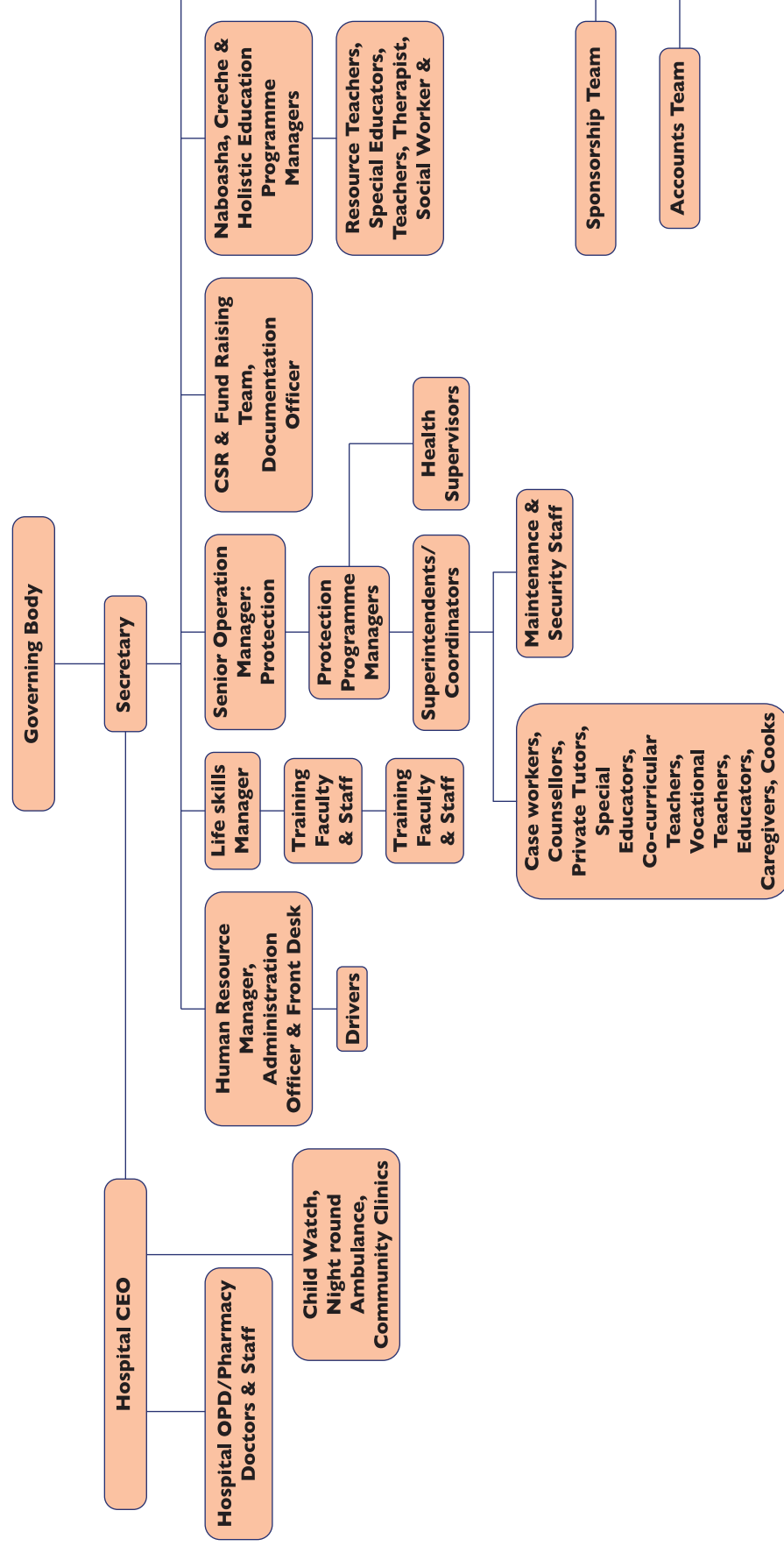
Donation Boxes



CSR Activities/Events



ORGANISATIONAL ORGANOGRAM



ORGANISATIONAL INFORMATION

The members of the Governing Body of Hope Kolkata Foundation for the Financial Year 2020-2021

SI No.	Name	Name of Father/Husband	Nationality	Occupation	Office held	Relationship in the association with office bearer, if any
1	Joy Kar	Late Amalendu Kar	Indian	Business	President	NO
2	Sachidananda Das	Late Rashik Lal Das	Indian	Service	Secretary	NO
3	Dipak Biswas	Late Arobinda Biswas	Indian	Social Worker	Treasurer	NO
4	Ujjwal Kanti Debnath	Late Uddharan Debnath	Indian	Doctor	Vice President	NO
5	Sheila Banerjee	Dr.Ujjal Banerjee	Indian	Psychologist	Member	NO
6	Samiran Mallik	Late Hiralal Mallik	Indian	CEO, Hope Hospital	Member	NO
7	Surya Saha	Partha Narayan Saha	Indian	Management Consultant	Member	NO
8	Debasree Chakraborty	Ratan Lal Chakraborty	Indian	Service	Member	NO
9	Pushpa Basu	Late Iswar Surrendra Kumar Das	Indian	Service	Member	NO

None of the Governing Body Members of Hope Kolkata Foundation are related by blood or marriage. Hope Kolkata Foundation held four board meetings, spaced suitably around the year 2020-2021.

Friends of Hope Advisory/ Cultural and Communication Board Committee

- Mr. Biswajit Mitra
- Mrs. Sonali Mitra
- Ms. Tavishi Kanoria
- Ms. Sukanya Das
- Ms. Punam Kataria
- Mrs. Swasti Dhanuka

The Friends of Hope are the great supporters who have always been with Hope Kolkata Foundation. We are grateful for their contribution with kindness and generosity. They have been an enthusiastic volunteer in the all activities of the organisation.

Transparency Disclosures

- No travel reimbursement is made to governing body members, attending meetings and other office meetings.
- Details of the board members who have received remuneration / reimbursement during the last financial year: Mr. Samiran Mallik working as the CEO of Hope Hospital & Ms. Debasree Chakraborty, working as the Administration officer gets remuneration per month for their services.
- The National travel by the staff during the year is made for the purpose of Restoration

Staff details as on March 2020-2021

Full time staff	242
Part time	91
Consultant (Full time)	38
Total Staff	371

Head of the Organization	Amount in (Rs)	Per month
Highest Paid	87,107/-	YES
Lowest Paid	7,087/-	YES

Salary Distribution	Salary Range		
	Men	Women	Total
<5000	8	15	23
5,000-10,000	23	62	85
10,000-25,000	105	126	231
25,000-50,000	15	13	28
50,001 -1,00,000	3	1	4
Total	154	217	371

Awards and Recognition Received

Recognition and Awards	Source	Year	Relevant Activity/ Work for which received
Social Impact Awards	From Indian Chamber of Commerce (ICC)	2020	For Promoting Education
Rashtriya Swayamsiddhi Samman Award	JSPL	2020	Sports Category
Inspire Awards	BWW, Parivartan	2019	Leadership & Vision
NGO Leadership Award	Devang Mehta National Education Award	2017	Kolkata NGO Leadership Award
Certificate of Merit	American Indian Foundation	2016	Child health
Contribution to the Society	Vocational Skill Programme	2015	Rotary International -District 3291
Certificate of Appreciation	American Indian Foundation	2015	Child health
Individual Contribution for Social & Economic Growth	Bharat Udyog Ratna Award	2014	Global Achievers Foundation
Individual Achievement for Social & Economic Growth	Rashtriya Pragati Award	2014	All India Business Development Association, New Delhi
Certificate of Appreciation/ Award	10th ALLMEDIA person' Welfare Association & South 24 Parganas Journalists Association Award for Social Service	2013	For Social Service
Certificate of Appreciation/ Award	Karma Veer Puraskar International Confederation of NGOs	2012	Karma veer Puraskar on Life long Fight for Social Justice
Certificate of Appreciation	Commissioner of Police, Kolkata	2012	Good Samaritan
Certificate of Appreciation	ACC Cement and BIG Fm 92.7 on Jan 2012	2012	Big Salute towards Women Entertainer Development in Empowering through a Cause
Certificate of Appreciation	Channel 10	2009	Nari Samman – Protection For Unprivileged Children and Women
Certificate of Appreciation	14th Bharat Nirman Award	2007	Hope Foundation Work under towards the privilege children.

Administrative Information

Name of the Organisation	HOPE KOLKATA FOUNDATION
Nature of the Organisation	Society
Postal Address of the Organisation	39, Panditiya Place, Kolkata - 700029
Location	Kolkata
Telephone Number / Fax	(033) 2474 6488 / (033) 2474 2904
Email	info@hopechild.org
Website	www.hkf.ind.in
Contact Person	Sachidananda Das
Position/ Contact number & Email Id	Secretary / 91-9836955265 / secretary@hkf.ind.in
Alternative Contact Person	Sayantani Bagchi
Position/Contact Number/Email Id	HR Manager / 91-9674217608 / hr@hkf.ind.in

Legal Relevant Document Details

Document	Reference	Registration / Valid till (DD/MM/YYYY)
Society Registration Act XXVI 1961 West Bengal	SO096057 of 2003-2004	Yearly Renewal Last Submitted on 11.02.2021
Section 12 A(1)(i)(ac)	AAAAHI789AE20214	Valid from AY: 2022-2023 to AY:2026-2027
Tax Deduction Account No (TAN)	CALH02329F	One Time
Permanent Account No. (PAN)	AAAAHI789A	One Time
GST Number	I9AAAAHI789A6ZP	One Time
Under Foreign contribution (regulation) Act. 1976 (FCRA)	Registration No. 147120622,	Renew in every 5 years. Last Renewal dated on 14.01.2022
Section 80G(5)(11)(i)	AAAAHI789AF20214	Valid from AY: 2022-2023 to AY:2026-2027
Credibility Alliance	CA/13/2018	Valid from 28.06.2018 to 27.06.2023
Darpan Niti Ayog Unique ID	WB/2017/0176254	One Time

HOW YOU CAN HELP

Every contribution counts. Hope Kolkata Foundation's work over the last 18 years has been successful thanks to the unwavering support from countless individuals and key institutional donors who have partnered with us in our journey to transform lives. Some options to donate are:

FCRA Bank Account Details:

Bank Name	State Bank of India
Branch Name	New Delhi Main Branch
Address	11, Parliament Street, New Delhi – 110001
Account No	40028159018
Name of Account	HOPE KOLKATA FOUNDATION
MICR No	110002087
Type of Account	Savings
Swift Code	SBININBB104
IFS CODE	SBIN0000691

Non FCRA Bank Account Details:

Bank Name	Standard Chartered Bank
Branch Name	Gurusaday Road
Address	23 Gurusaday Road, Kolkata – 700019
Account No	32111017525
Name of Account	HOPE KOLKATA FOUNDATION
MICR No	700036020
Type of Account	Savings Account
Swift Code	SCBLINBB
IFS CODE	SCBL0036087

ABRIDGED BALANCE SHEET AS AT 31st MARCH 2021

	Current Year Amount in Rs	Previous Year Amount in Rs
Sources of Fund :		
General Fund	11,92,32,904.89	10,42,25,157.78
Specific Project Fund	3,13,28,312.86	2,20,88,502.09
Current Liabilities	21,31,356.56	46,14,319.06
TOTAL	15,26,92,574.31	13,09,27,978.93
Application of Funds :		
Fixed Assets	10,09,02,625.75	9,82,39,935.50
Current Assets	41,91,532.69	46,91,755.26
Loans & Advances	14,54,085.38	14,09,725.38
Cash & Bank Balances	4,61,44,330.49	2,65,86,562.79
TOTAL	15,26,92,574.31	13,09,27,978.93

Place: Kolkata
Date: 22-09-2021

In term of our Report of even date Annexed
For, T.K. Biswas & Co.
Chartered Accountants
Firm Registration No: 322435 E
T.K. Biswas
Proprietor
Membership No: 056569
UDIN :21056569AAAABR9458

ABRIDGED INCOME & EXPENDITURE ACCOUNT AS AT 31st MARCH 2021

	Current Year Amount in Rs	Previous Year Amount in Rs
Income :		
Grant & Donations	11,68,55,728.79	11,12,81,144.96
Own Resources	4,68,74,947.93	3,16,29,146.00
Interest	7,01,727.61	5,06,175.88
Income from Others Sources	8,15,980.57	1,45,12,833.38
TOTAL	16,52,48,384.90	15,79,29,300.22
Expenditure :		
Programme Cost	10,06,34,378.25	11,73,56,364.88
Consumable Goods	1,18,99,237.49	1,41,77,453.90
Administrative Expenses	67,95,601.54	70,44,949.18
Personnel Expenses	91,89,399.00	1,03,92,374.00
Hospital Expenses	1,51,83,808.50	98,60,993.00
Indirect Expenses	51,75,404.01	85,32,783.34
Financial Expenses	1,36,581.85	65,853.68
Depreciation	80,12,752.75	50,30,780.20
TOTAL	15,70,27,163.39	17,24,61,552.18
Add/Less: Excess of Income/ Expenditure over Expenditure	82,21,221.51	(1,45,32,251.96)

Place: Kolkata
Date: 22-09-2021

In term of our Report of even date Annexed
For, T.K. Biswas & Co.
Chartered Accountants
Firm Registration No: 322435 E
T.K. Biswas
Proprietor
Membership No: 056569
UDIN : 21056569AAAABR9458

ABRIDGED RECEIPTS & PAYMENTS ACCOUNT FOR THE YEAR ENDED AT 31st MARCH 2021

Receipts	Amount in Rs	Payments	Amount in Rs
Opening Balances :			
Cash in Hand	2,68,345.00	Project Expenses	10,06,34,378.25
Cash at Banks	2,63,18,217.79	Financial Expenses	1,36,581.85
Grant & Donation Received During the Year	12,78,48,056.58	Statutory Deduction (EPF ESI,P.Tax & TDS)	1,11,51,627.22
Bank Interest	6,64,192.00	Indirect Expenses	9,04,918.34
Interest from Security Deposit	10,102.09	Administrative Expenses	67,93,368.58
Interest on Income Tax Refund	1,985.00	Payment for purchase/ Sundry Creditors	1,34,94,451.46
Statutory Deduction (EPF ESI,P.Tax & TDS)	1,09,77,894.67	Personnel Expenses	91,89,399.00
Income from Own Sources	4,13,40,996.79	Hospital Expenses	1,49,34,873.50
Income from other Sources	4,44,787.11	Purchase of Fixed Assets	62,59,288.00
Unclaimed Cheque & NEFT	6,56,981.65	Security Deposit Payment	74,395.00
Reversed			
Collection from Debtors	11,19,067.01		
Refund of Programme Advance	35,607.00		
Income Tax Refund	31,379.00		
		Closing Balances :	
		Cash in Hand	3,30,692.00
		Cash at Bank	4,58,13,638.49
TOTAL	20,97,17,611.69	TOTAL	20,97,17,611.69

Place: Kolkata
Date: 22-09-2021

In term of our Report of even date Annexed
For, T.K. Biswas & Co.
Chartered Accountants
Firm Registration No: 322435 E
T.K. Biswas
Proprietor
Membership No: 056569
UDIN :21056569AAAABR9458

Thank you!

Hope Kolkata Foundation would like to thank everyone who has been a part of our journey this year.

With your generosity & help we have made a huge difference in the lives of thousands of children and vulnerable people.

Keep Supporting!!!



CONTACT US

HOPE KOLKATA FOUNDATION

Office: 39 Panditya Place, Kolkata 700029
Contact: Debasree Chakraborty
Phone: 033 2454 6488 / 033 2474 2904

ASHANEER WOMEN'S HOPE HOSTEL

Premises No: 868 Madurdaha, Kolkata – 700107
Contact: Pushpa Basu – Senior Program Manager, Phone: 033 2474 2904 / 9007086873

ASHAR ALO GIRLS' HOME

Premises No: 216/2 Madhurdah, P.S. Tiljala, Kolkata – 700107
Contact: Pushpa Basu – Senior Program Manager, Phone: 033 2474 2904 / 9007086873

KASBA GIRLS' HOME

Premises No: 1/2/1B/1 Dharmatala Road, Santopally Kolkata- 700042
Contact: Lily Ray – Program Manager,
Phone: 033 2474 2904/ 9830486732

CRISIS INTERVENTION CENTRE FOR GIRLS

Premises No: 60A/4 Bosepukur Road, Kolkata- 700042
Mousumi Manna- Superintendent, Phone: 9836478072

ASHIRBAD BOYS HOME

Premises No: 53, Uday Shankar Sarani, Kolkata- 700033
Contact: Surajit Santra – Superintendent, Phone: 9836382676 / 03324227320

BEKIND BOYS' HOME

Premises No: 833 Rajdanga Main Road, Block- EF-55, Kolkata – 700107
Contact: Joydeep Banik – Superintendent, Phone: 9748569994 / 03346014367

PUNARJIBAN – REHABILITATION HOME FOR ADDICTED BOYS

Premises No: 16 Dr. Radha Govindonath Sarani, Kolkata – 700033
Contact: Surajit Santra – Superintendent, Phone: 9836382676 / 033 2424985

CRISIS INTERVENTION CENTRE FOR BOYS

Premises No: 4/5L Russa Road Kolkata- 700033
Contact: Surajit Santra – Superintendent, Phone: 9836382676 / 033 2424985

HALF WAY HOME FOR BOYS

Premises No: 42 Russa Road South, Kolkata- 700033
Contact: Surajit Santra – Superintendent, Phone: 9836382676 / 033 2424985

HOPE HOSPITAL

Premises No: 139B Vinobha Bhawe Road, Kolkata 700038
Contact- Samiran Mallik (CEO)
Phone- 9874824461 / 033 24075090 / 03324075089

HOPE LIFE SKILL UNIT

Premises No: 5/2/L Panditya Road, Kolkata 700029
Contact- Renu Singh - Life Skill Manager
Phone: 9830028393 / 033 24850899 / 033 24850901

Accreditation

